

Annual Report
2019







ooredoo

ANNUAL REPORT

2019



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This is the Annual Report (“Annual Report”) of Ooredoo Maldives Plc (“Ooredoo Maldives” or the “Company”) for the year 2019. The Annual Report comprises of key highlights of the Company during the year, the Directors’ Report and Financial Statements for the year ended 31st December 2019 and has been prepared in compliance with all relevant laws including the Companies Act of the Republic of Maldives (Act No.: 10/96), the Maldives Securities Act (Act No.: 2/2006), the Securities (General) Regulations 2007, the Securities (Continuing Disclosure Obligations of Issuers) Regulations 2019 (Regulation No.: 2019/R-1050), the Corporate Governance Code of the Capital Market Development Authority (“CG Code”) and the Listing Rules of the Maldives Stock Exchange (“Listing Rules”). The Financial Statements are prepared in accordance with the International Financial Reporting Standards and all relevant laws and regulations.

The Annual Report includes both factual and forward-looking statements providing comprehensive information about the Company’s operation and performance during the year. The forward-looking statements which are based on assumptions, predictions or expectations include phrases like “will”, “may”, “might”, “expect”, “predict”, “intend”, “aims”, “could”, “believe” provide information about the predictions and assumptions of the Company, hence these forward-looking statement might differ from the end result and should not be considered as factual information.



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CORPORATE INFORMATION

Name of the Company

Ooredoo Maldives Public Limited Company

Company Registration Number

C-0633/2004

Legal Form of the Company

Ooredoo Maldives is a public limited company. It was initially incorporated in the Republic of Maldives as Wataniya Telecom Maldives Private Limited on 7th December 2004, and re-branded as Ooredoo Maldives Private Limited on 22nd December 2013, followed by its conversion to a public limited company on 6th October 2016

Shareholding Structure (at 31st December 2019)

NAME	No. of Shares	%
Wataniya International FZ-LLC	133,755,130	90.5%
Other	14,045,271	9.5%
Total Issued	147,800,401	100%
Authorized Share Capital	155,202,000	

Company Secretary

Uza. Dheena Hussain

M. Maalimeege, Fiyaathoshi Magu
Male', Republic of Maldives

External Legal Counsel

Shah, Hussain & Co. Barristers and Attorneys,

6th Floor, Aagé
12 Boduthakurufaanu Magu, Henveiru
Malé 20094
Maldiv Islands
Tel.: +960 333 3644
Fax: +960 331 5453
Responsible Lawyer: Uza. Dheena Hussain

Internal Legal Counsel

Uza. Yudhra Abdul Latheef

Head of Legal
Ooredoo Maldives Plc

Auditors

KPMG (Chartered Accountants)

2nd Floor, H. Mialani, Sosun Magu
Male', Republic of Maldives
Tel: +960 331 0420
Fax: +960 332 3175

Bankers

Bank of Maldives Plc

BML Head Office
11, Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 332 2948
Fax: (+960) 332 8233
Email: info@bml.com.mv
www.bankofmaldives.com.mv

The Mauritius Commercial Bank (Maldives) Private Limited

H. Shifa Building
Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 330 5656
Fax: (+960) 330 5757
Email: contact@mcbmaldives.com
www.mcbmaldives.com

State Bank of India

H. Sunleet, Gadhage Mohamed Fulhu Building
Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 331 2111
Fax: (+960) 332 3053
Email: sbimale@statebank.com
www.sbimaldives.com

Commercial Bank of Maldives Private Limited

H. Filigasdhoshuge
Ameeru Ahmed Magu
Male', Republic of Maldives
Tel: (+960) 333 2668
Fax: (+960) 330 2668
Email: info@cbmmv.com
www.cbmmv.com

Hongkong and Shanghai Banking Corporation Limited

MTCC Tower, 4, Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 333 0770
Fax: (+960) 331 2072
Email: hsbcmaldives@hsbc.com.lk
www.hsbc.com.hk

Habib Bank Limited

H. Thuniya, Ground and 1st Floor
Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 332 2052
Fax: (+960) 332 6791
Email: habibmle@dhinet.net.mv
www.hbl.com

Maldives Islamic Bank Public Limited

MIB Head Office
Medhuziyaarai Magu
Malé, Republic of Maldives
Tel: (+960) 332 5555
Fax: (+960) 300 7885
Email: info@mib.com.mv
www.mib.com.mv

Bank of Ceylon

Aage
12 Boduthakurufaanu Magu
Malé, Republic of Maldives
Tel: (+960) 332 3045
Fax: (+960) 332 0575
Email: bcmale@dhivehinet.net.mv
www.boc.lk

Contact Information

Head Office
Ooredoo Maldives PLC
PO Box 2196
5th Floor, H. Sunleet, Gadhage Mohamed Fulhu Building
Boduthakurufaanu Magu
Male', Republic of Maldives
T: +960 961 1000
F: +960 961 1001
E: 929@ooredoo.mv
W: www.ooredoo.mv

ABOUT US

Vision

Enriching people's lives as a leading international communications company.

Mission

To provide world class, innovative communication products and services to the people of, and visitors to the Maldives.

Core Values

• Connecting

We play an active role in our local communities, deploying our reliable, trustworthy networks to deliver relevant services that give you access to the solutions and support you need.

• Caring

We make things easy for you. With us, everything is simple and transparent. We respond quickly to your requests, and show concern and respect.

• Challenging

We love a challenge because we have an ever youthful spirit, fueling our passion to be the best and enabling us to lead change and innovation to benefit our customers.

Our Business

We are part of the international telecommunications company Ooredoo, which operates in 10 countries across the Middle East, North Africa and Southeast Asia, serving over 117 million consumers and businesses, delivering the leading data experience through a broad range of content and services via its advanced, data-centric mobile and fixed networks.

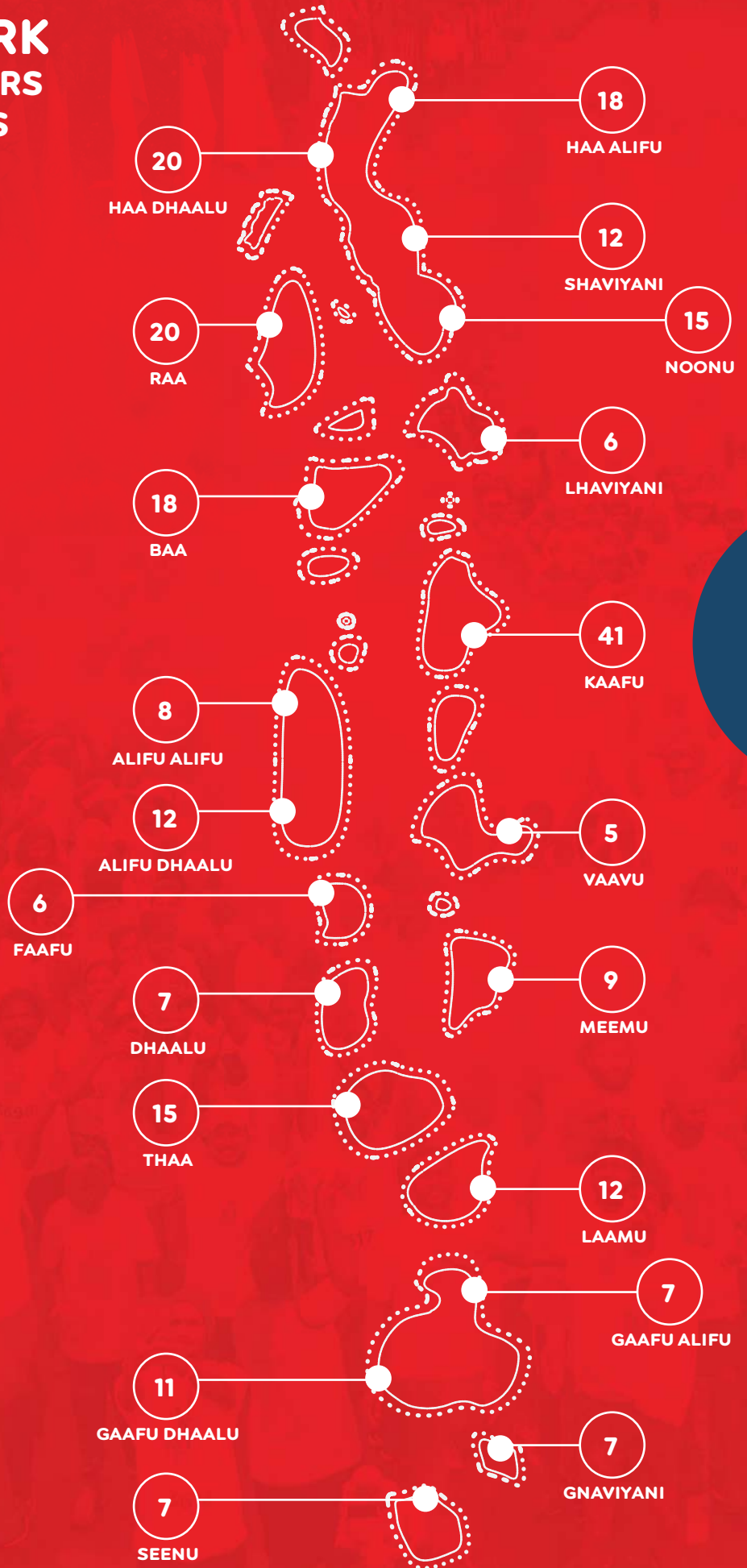
Ooredoo Maldives commenced its mobile telecommunications services in the Maldives on 1st August 2005 as Wataniya Telecom Maldives Private Limited. We became a public limited company on 6th October 2016 and thereby re-registered as Ooredoo Maldives Public Limited Company. Our majority shareholder is Wataniya International FZ-LLC holding 90.5% of the issued shares of the Company and the remaining 9.5% of the shares are held by the public.

The Company's entry into the Maldives revolutionized the telecommunications industry of Maldives and we have maintained this trend by introducing leading-edge technologies and telecommunication solutions to our valued customers. Ooredoo Maldives provides a wide range of innovative voice, data, broadband, content and enterprise services tailored to the growing needs of today's consumers and businesses. Guided by its vision of enriching people's lives and its belief that it can stimulate human growth by leveraging communications to help people achieve their full potential, the Company has transformed the communications industry for the people of the Maldives.

We cater to a subscriber base of over 400,000 customers in the Maldives ranging from individuals, small to medium businesses, large corporates and state institutions and continue to achieve robust compound annual growth rates of 6.3% in subscribers and 18.4% in revenue from 2014 to 2019.

OUR NETWORK BUSINESS PARTNERS & SALES PARTNERS

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OUR CUSTOMERS

Our customer base has been strong and consistent in growth. By the end of 2019, our subscriber base was over 400,000 with Compound Annual Growth Rate (“CAGR”) of 6.3% over the last 5 years.

OUR REACH

With our aim towards achieving a Digital Maldives, we have established various digital channels to provide convenience to our customers in addition to the 10 Ooredoo Experience Centres (“OEC”) across the country. Our Club Premier Lounge is established to provide special care for our Club Premier customers. To further strengthen our network and improve the services provided to customers, we have strengthened our established network of business partners and sales partners.



DIGITAL CHANNELS

- Moolee
- Evee
- Live Chat
- Ooredoo Next (Viber, Facebook Messenger)
- My Ooredoo App
- Ooredoo Website
- My Ooredoo web portal

OECS

- OEC Male’
- OEC Hulhumale’
- OEC Hulhule’
- OEC Gan
- OEC Feydhoo
- OEC Hithadhoo
- OEC Thinadhoo
- OEC Kulhudhuffushi
- OEC Eydhafushi
- OEC Fuvammulah

CLUB PREMIER LOUNGE

- Male’

OUR JOURNEY (2005 TO 2012)

2005

- Wataniya Telecom Maldives Private Limited commenced its services in the Maldives

2006

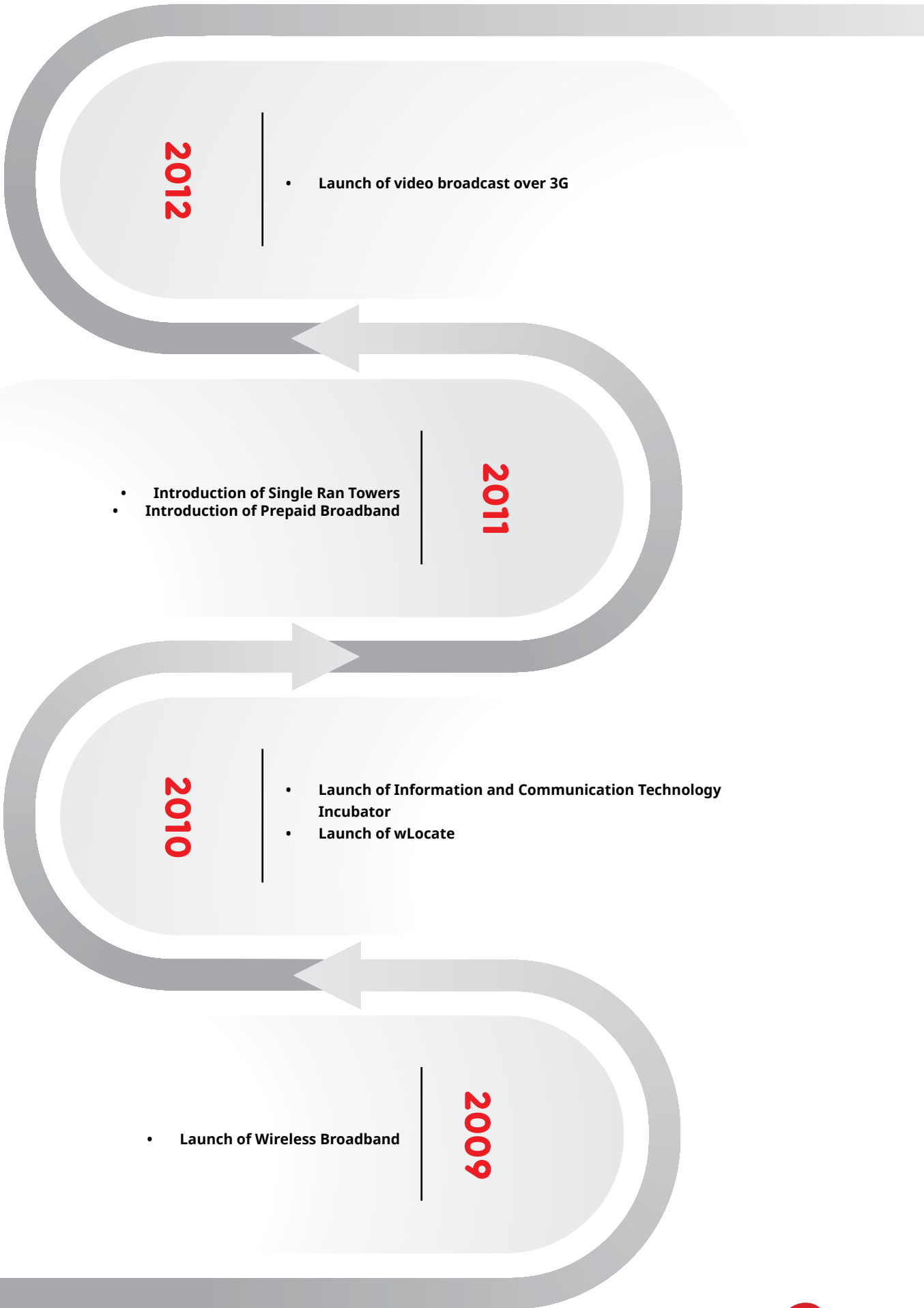
- Establishment of 1st International Subsea Cable
- Launch of mobile virtual private network (MVPN)

2007

- Launch of SMS based information services

2008

- Launch of 3G
- Inauguration of 1st 3.5 HSDP Network



2012

- Launch of video broadcast over 3G

2011

- Introduction of Single Ran Towers
- Introduction of Prepaid Broadband

2010

- Launch of Information and Communication Technology Incubator
- Launch of wLocate

2009

- Launch of Wireless Broadband

OUR JOURNEY (2013 TO 2019)

2013

- Launched the Maldives' 1st LTE network for fixed and mobile broadband
- Rebranded from Wataniya Telecom Maldives Private Limited to Ooredoo Maldives Private Limited

2014

- Launch of Cross Functional Projects
- Trial and launch of 4G LTE Advanced, for the 1st time in the Maldives
- Passed MVR 771 Million Revenue Mark
- Launch of WiFi Hangout

2015

- Crossed MVR 1 Billion Revenue Mark
- Launch of Huawei Easy Macro, a new technology with a carbon footprint of zero, which enhances user experience while meeting the increasing demands of customers
- Partnership with Facebook to Launch Free Basics Services in the Maldives
- Ooredoo Maldives granted license to provide fixed line internet services
 - Nationwide Submarine Cable Project kick off

2016

- Introduction of Mobile Number Portability
- Launch of Ooredoo Smart Campus
- Introduction of m-Faisaa, the 1st mobile money platform in the Maldives
- Launch of Ooredoo SuperNet (Fixed Broadband)
- Conversion of Ooredoo Maldives from a Private Limited Company to a Public Limited Company
- Completion of Nationwide Submarine Cable Project
- Achieved goal of reaching MVR 1.5 Billion Revenue Mark

2019

- Passed MVR 2 Billion Revenue Mark
- Introduction of HD Voice services to the Maldives
- SuperNet expanded to OVER 65% of the Maldives
- Launch of Voice over Wi-Fi services, for the 1st time in the Maldives
- Launch of LTE Roaming Services
- Expansion of Ooredoo Color Run to Addu City
- Launch of Ooredoo Moolee, e-commerce platform
- 1st Startup launched under NIRU Accelerator Program
- Establishment of Digital Classroom at Maafushi Rehabilitation Center, powered by Ooredoo Smart Campus

2018

- 5G Demonstration, with the highest ever experienced speeds in Maldives
- Re-launch of Ooredoo Mas Race
- Donation of 3 Sea Ambulances to the Government of Maldives
- Launch of Niru Accelerator Program, a 1st of its kind learning based business accelerator program in the Maldives
- Amazon Prime Video Offer introduced to the Maldives for the 1st time

2017

- Inauguration of Ooredoo Flagship Building (Groundbreaking)
 - Nationwide 4G+ Launch
- Partnered with UNDP Maldives & Housing Development Corporation for Smart Cities Project
 - Launch of Ooredoo Magey Plan
 - Launch of Ooredoo Next
- Launch of Ooredoo Faseyha Home Broadband
- Commencement of secondary market trading on the Maldives Stock Exchange
 - Introduction of Ooredoo Color Run

MESSAGE FROM THE CHAIRMAN

Dear Shareholders,

On behalf of the Board of Directors, I am honoured to present to you the 2019 Annual Report of Ooredoo Maldives. 2019 was a fantastic year for Ooredoo Maldives, achieving exciting new milestones as the Company kick-started its countdown towards fifteen years of life enriching services in the Maldives.



Mr. Damian Philip Chappell

Chairman

Enriching the Digital Lives of Customers

Our vision is to enrich the lives of the communities within which we exist in, through digital innovations and technologies. The internet has an unprecedented scope in transforming lives across the globe, especially across nations such as the Maldives, where communities are greatly dispersed across hundreds of far flung islands. The strong potential of digital technologies in driving socio-economic growth in the Maldives has inspired our continued investments to connect all corners of the nation to the digital world.

Continuing our journey of digital empowerment in 2019, we are proud to have enabled an end-to-end digital journey for Ooredoo customers through new platforms such as the country's first nationwide e-commerce platform "Moolee" and AI-powered customer engagement platform Eevee. Our customers are now able to access and enjoy all services on digital, from wherever they are in the Maldives.

Strengthening our Network

Key investments were made on the technological front to cater to growing communication needs in the Maldives, and to ensure readiness for the next era of digital connectivity.

The digital industry is evolving at a rapid pace and is expected to have profound advancements within the new decade. Disruptive technologies such as 5G hold the promise of unparalleled opportunities that will almost certainly touch all industries, and will act as an enabler for AI, Internet of Things and the numerous smart technologies that will be integrated into our daily lives.

Ooredoo has remained at the helm of the digital revolution that is taking place across the globe, and I reaffirm our commitment to ensure the same in the Maldives.

Engaging with Communities

Human growth is at the heart of all that we do. New age digital technologies have enormous potential to transform the lives of our customers, and our biggest priority is to connect the people of Maldives to the digital world, in an inclusive and accessible manner.

As a committed partner to help create a better tomorrow for all, our community engagement efforts are centred around the Global Goals, specifically Good Health, Quality Education, Innovation & Infrastructure, Gender Equality and Climate Action.

We will continue to engage with key stakeholders and partners to enrich the lives of communities across our footprint, through initiatives such as our award winning NIRU Accelerator, the Smart Cities Project, Ooredoo Smart Campus and more.

Sustaining our Business

Year on year, Ooredoo has continued to make history in the Maldives, be it the impact on the nation's telecommunications industry, the Company's growth trajectory or our proud collaborations with the community. I would like to honour and appreciate the impressive efforts of the team behind this path of success.

My heartfelt congratulations to the Executive Management team of Ooredoo Maldives, who have once again lead the team to exciting new heights of innovation and excellence.

It gives me immense pleasure to welcome Ms. Fazna Mansoor to the Executive Management team, in the role of Acting Director of Human Resources and Administration. Fazna has been part of the Ooredoo family since our establishment in the Maldives in 2005. With over 20 years of extensive experience in the field of Human Resources, I am confident that she will continue to be a driving force of success for the team.

Our strategy of human growth begins within the circle of Ooredoo Maldives, where our the highest priority is the wellbeing of our employees. Driven by award winning HR policies in recruitment, people development and employee engagement, we are proud to be included among the most engaged workforces within the region and across the globe.

Dividends

The Board of Directors is pleased to recommend a dividend of MVR 3.30 per share for the financial year of 2019.

Board of Directors, Shareholders and our Customers

The Board of Directors of Ooredoo Maldives has been a pillar of strength for the team over the past fourteen years, encouraging the team towards a culture of innovation and merit. I would like to offer my acknowledgement and appreciation for their continued guidance and support.

On behalf of our team, I would like to express my earnest gratitude towards our shareholders, customers and partners for their trust and support throughout the journey of Ooredoo Maldives. It remains the driving factor of our success, and for that we are truly grateful.

As we enter into a new decade and an exciting new era of digital innovation, I am confident in the team's ability to lead the Company to new heights that we hope will bring numerous life enriching opportunities for the people of Maldives. I wish you a wonderful 2020 ahead.



Damian Philip Chappell

Chairman

MESSAGE BY THE MANAGING DIRECTOR AND CHIEF EXECUTIVE OFFICER



Mr. Najib Khan

**Managing Director & Chief
Executive Officer**

Dear Shareholders,

In 2019, Ooredoo Maldives further enhanced its leadership in the mobile data segment and accelerated incremental revenues from Enterprise, Fixed and Mobile business segments. The overall business grew despite the decline in the roaming and voice business.

Our commitment to the community of a Digital Maldives inspired us to launch the first of its kind e-commerce marketplace in the country - Ooredoo Moolee, which provides engagement and enablement to our communities and businesses. The people in all the islands across the Maldives enjoy an Amazon-like end to end digital shopping experience with access to the latest products and services, delivered at their doorstep.

In a first of its kind initiative in the world, Ooredoo Maldives enhanced My Ooredoo App by integrating telecom services, financial services and an e-commerce marketplace into a single User Interface converting it into a 'Super App'. This has tremendously increased our digital engagement and customer conversations and our customers can engage in various Ooredoo Maldives' services through a single user interface.

Our customer care was AI powered by Eevee, an in-house developed application using Digital voice assistance to answer queries at the Call Centre and bots on social media platforms of Facebook messenger, Viber & Whatsapp. In line with our commitment towards enabling a Digital Maldives, we continued to invest in introducing new innovations to the nation. Leading edge technologies such as LTE Voice and Voice over Wi-Fi services revolutionized voice services over the Ooredoo network. The launch of e-SIM services in the Maldives enabled great conveniences for Maldivians and the millions of visitors that visit the nation each year. Fixed broadband access remains a priority for us, whereby our SuperNet services was expanded to over 65% of the population, including Fuvammulah City where we established the nation's first Gigabit city. Investments were made towards strengthening our network backbone and we remain ready to lead the upcoming 5G revolution in the Maldives.

Understanding the key role of digital technologies in achieving the sustainable development goals, we continued our work with the Government and key stakeholders to enrich lives of the Maldivian community. In 2019, we invested in digital classrooms that expanded the reach of quality education to students without access to colleges, as well as persons in detention to assist as part of their rehabilitation process. It was with pride that we witnessed the launch of three innovative start-ups, incubated by our award winning NIRU Accelerator Program. We actively took part in national events such as 'Fannu Expo' and Tourism Day festivities, which celebrated the country's achievements and we also ensured our support to local communities in times of national crisis.

We are truly honoured by the local and international recognition of our efforts to enrich lives in the Maldives through digital. This included the prestigious accolade for the **"Business of the Year"** at the Maldives Business Awards 2019, as well as the **"Award for Excellence in Information Communication"**, **"Award for Excellence in Foreign Direct Investments"** and **"CSR Program of the Year"**. This year's most prestigious wins also included a Gold Stevie for **"Travel App of the Year"** for Ooredoo's Digital Resort App, as well as a Telecom Asia Award honouring m-Faisaa as the **"Most Innovative Mobile Payment Service"**, and the Award for **"Employer of Choice"** at Asia's HR Tech Leadership Awards.

Our connection to the people of Maldives remains our biggest pride and we will continue to act as a digital enabler for them, in achieving their diverse needs and ambitions. As such, 2020 promises to be another exciting year, we look forward to a transformational era of new technologies enabled by the rise of 5G.



Najib Khan
Managing Director & Chief Executive Officer

BOARD OF DIRECTORS

Mr. Damian Philip Chappell

Chairman



Mr. Damian Philip Chappell has been the Chairman of Ooredoo Maldives, effective from 1st April 2019 and is an Independent, Non-Executive Director.

Mr. Chappell is also the Advisor to the Chief Consumer Officer (“CCO”) at Ooredoo Qatar, and has more than 17 years’ experience in the telecommunications industry. Since joining the Ooredoo Group in July 2008, he has held several senior positions including Marketing Director at Ooredoo Qatar and as a Director on the Board of Directors of Indosat Ooredoo. Mr. Chappell has significant experience in managing consumer business development, product development, marketing and operations.

Mr. Chappell has a Bachelors’ Degree of Applied Science, Information Technology from the Swinburne University of Technology, Australia.

Mr. Najib Khan

Managing Director & Chief Executive Officer



Mr. Najib Khan currently holds the position of Managing Director (“MD”) and Chief Executive Officer (“CEO”) of Ooredoo Maldives and is a Non-Independent, Executive Director. He was appointed as CEO effective from 4th April 2017 and as MD effective from 3rd March 2019.

Since joining Ooredoo Maldives, Mr. Khan has led the team and achieved major milestones in driving the Company towards a Digital Organization. During his tenure the Company has ventured into e-commerce enabling an end to end digital experience for the customers and innovative new technologies have been introduced to the Maldives such as LTE Voice, e-SIM Services and Voice over Wi-Fi. Led by a digital-first strategy of sustaining our market leadership in data, he has worked to lead the Company towards a lean and agile organization and expanded the Company into new growth areas such as mobile financial services and enterprise business. Additionally, his contribution towards a digital economy includes introduction of digital apps like Magey Plan, AI based bot, enrichment of Ooredoo App and Business Apps for Digitalization of resorts, the m-Faisaa app for utility payments and democratization of broadband service through Faseyha Home Broadband providing access to a digital lifestyle for homes and businesses.

Mr. Khan joined the Ooredoo Group in November 2014 as a Senior Director in the Commercial Division. He has over 26 years of experience in the telecommunications industry and has acquired an impressive skillset in managing B2B, wholesale and B2C commercial activities in areas of product P&L management, business development and operations. Additionally, he has held several senior positions including his role as a CXO for about 9 years in various departments of Bharti Airtel Limited in India.

Mr. Khan has a Bachelor of Science in Industrial Electronics Engineering from Mumbai University.

Dr. A Hamid Mohd A Marafi

Non-Executive Director



Dr. A Hamid Mohd A Marafi is the Chairman of the Nomination and Remuneration Committee of Ooredoo Maldives, and is an Independent, Non-Executive Director.

Dr. Marafi has vast experience in the telecommunications industry and has held several senior positions since joining Ooredoo Qatar in July 2009 as Director – Quality and Business Processes. Based on his impressive skillset, the Board of Ooredoo Group assigned him to work in Ooredoo Kuwait to take up roles from establishing Business excellence office to handling PMO and Customer Experience and eventually heading the Strategy and CEO Support Office. Given his experience and knowledge in Risk Management, in 2017 he was assigned to Head the ERM of Ooredoo Group. Prior to joining the Ooredoo Group he held the positions of Assistant Professor and Acting Vice Dean at Qatar University.

Dr. Marafi holds a PhD in Mechanical Engineering from Hertfordshire University, United Kingdom.

Mr. Ian Grant Fenton

Non-Executive Director



Mr. Ian Grant Fenton is the Chairman of the Audit and Risk Committee of Ooredoo Maldives, and is an Independent, Non-Executive Director.

Mr. Fenton joined the Ooredoo Group in 2008 and has tremendous experience in operations and management of the business especially Financial Operations Management, Taxation, Statutory Reporting and Compliance. He currently serves as the Executive Director Group Finance and Taxation. Mr. Fenton oversees Group Statutory Reporting, Financial Earnings Release and Group Tax Function.

Mr. Fenton holds a Bachelor of Commerce (Finance, Accounting and Systems) from the University of New South Wales, Australia and is also a Certified Public Accountant (CPA – Australia).

Mr. Khalid Hassan M A Al-Hamadi is a member of the Audit and Risk Committee and the Nomination and Remuneration Committee of Ooredoo Maldives, and is an Independent, Non-Executive Director.

Since joining Ooredoo Qatar in 2008, Mr. Hamadi has held several senior posts and currently holds the position of Senior Director in Consumer Sales at Ooredoo Qatar. He has over 15 years of experience in the Oil and Gas industry and worked with General Electric in Florence, Italy which further strengthened his knowledge and expertise with his international experience. He also held the position of the Head of Planning and Strategy and was the key to implementing the reorganization initiative in Sales and Service with passion and commitment to take this department to higher levels.

Mr. Al-Hamadi holds a Bachelor of Science in System Engineering from the University of Arizona.

Mr. Khalid Hassan M A Al-Hamadi

Non-Executive Director



Uza. Dheena Hussain is a member of the Nomination and Remuneration Committee of Ooredoo Maldives, and is an Independent, Non-Executive Director.

Ms. Hussain is a Founding Partner of the law firm Shah, Hussain & Co. Barristers and Attorneys. She has over 20 years of experience in the legal sector and has undertaken several successful major projects of Government Institutions and Private Companies. Ms. Hussain has also served the Government of Maldives in a number of capacities, including postings with the Ministry of Defence and National Security and the Maldives Police Service. She was also a member of the Drafting Panel of the Special Majlis (Constitutional Assembly) which drafted the 2008 Constitution of the Maldives.

Ms. Hussain graduated in Law from the University of Birmingham in 1996. She was called to the Bar by Lincoln's Inn in 1997 and obtained a Master's degree in Banking and Finance Law from the University of London in 2003. Ms. Hussain is licensed to practice before the courts of the Maldives including the Supreme Court of the Republic of Maldives.

Uza. Dheena Hussain

Non-Executive Director



Mr. Ahmed Zuhoor is an Independent, Non-Executive Director. He is the Director representing the general Shareholders of the Company.

Mr. Zuhoor has held several senior positions of the Government of Maldives, including the Managing Director of State Electric Company Limited ("STELCO"), Commissioner General of Customs, the Minister of Health, the Minister of Youth and Sports, the Minister of Home Affairs, the Minister at the President's Office and the Chair of the Economic and Youth Council in the Maldives. He has tremendous experience in executive management and business development having served as General Manager and Chief Engineer in various companies.

Mr. Zuhoor holds a Master of Accounting and Financial Management from La Trobe University, Australia, a Master of Business Administration from La Trobe University, Australia, a Master of Science from the World Maritime University, Sweden. He is also a Marine Engineer Class One from the Royal Melbourne Institute of Technology, Australia and Engineering Competency Class One Unlimited, Australian Maritime Safety Authority.

Mr. Ahmed Zuhoor

Non-Executive Director



Mr. Suresh Kalpathi Chidambaram is the Chief Financial Officer ("CFO") of Ooredoo Maldives and is a Non-Independent, Executive Director, effective from 17th September 2019.

Mr. Chidambaram has over 30 years of finance experience in various industries including manufacturing, retail and telecommunications. He joined the Ooredoo Group in 2008 and held the position of Senior Director, Investment Management until 2013. He was also the Chief Financial Officer at Ooredoo Global Services prior to his current role as CFO of Ooredoo Maldives. He has tremendous experience in financial operations and business planning.

Mr. Chidambaram holds a Master of Management Studies from Birla Institute of Science and Technology (B.I.T.S Pilani) and he is a member of the Institute of the Chartered Accountants of India.

Mr. Suresh Kalpathi Chidambaram

**Executive Director & Chief
Financial Officer**



OUR TEAM

Mr. Najib Khan

**Managing Director &
Chief Executive Officer**



Mr. Najib Khan currently holds the position of Managing Director (“MD”) and Chief Executive Officer (“CEO”) of Ooredoo Maldives and is a Non-Independent, Executive Director. He was appointed as CEO effective from 4th April 2017 and as MD effective from 3rd March 2019.

Since joining Ooredoo Maldives, Mr. Khan has led the team and achieved major milestones in driving the Company towards a Digital Organization. During his tenure the Company has ventured into e-commerce enabling an end to end digital experience for the customers and innovative new technologies have been introduced to the Maldives such as LTE Voice, e-Sim Services and Voice over Wi-Fi. Led by a digital-first strategy of sustaining our market leadership in data, he has worked to lead the Company towards a lean and agile organization and expanded the Company into new growth areas such as mobile financial services and enterprise business. Additionally, his contribution towards a digital economy includes introduction of digital apps like Magey Plan, AI based bot, enrichment of Ooredoo App and Business Apps for Digitalization of resorts, the m-Faisaa app for utility payments and democratization of broadband service through Faseyha Home Broadband providing access to a digital lifestyle for homes and businesses.

Mr. Khan joined the Ooredoo Group in November 2014 as a Senior Director in the Commercial Division. He has over 26 years of experience in the telecommunications industry and has acquired an impressive skillset in managing B2B, wholesale and B2C commercial activities in areas of product P&L management, business development and operations. Additionally, he has held several senior positions including his role as a CXO for about 9 years in various departments of Bharti Airtel Limited in India.

Mr. Khan has a Bachelor of Science in Industrial Electronics Engineering from Mumbai University.

Mr. Suresh Kalpathi Chidambaram

**Executive Director & Chief
Financial Officer**



Mr. Suresh Kalpathi Chidambaram is the Chief Financial Officer (“CFO”) of Ooredoo Maldives and is a Non-Independent, Executive Director, effective from 17th September 2019.

Mr. Chidambaram has over 30 years of finance experience in various industries including manufacturing, retail and telecommunications. He joined the Ooredoo Group in 2008 and held the position of Senior Director, Investment Management until 2013. He was also the Chief Financial Officer at Ooredoo Global Services prior to his current role as CFO of Ooredoo Maldives. He has tremendous experience in financial operations and business planning.

Mr. Chidambaram holds a Master of Management Studies from Birla Institute of Science and Technology (B.I.T.S Pilani) and he is a member of the Institute of the Chartered Accountants of India.

Mr. M S Tanwar

Chief Technology Officer



Mr. M. S. Tanwar joined Ooredoo Maldives as the Chief Technology Officer in July 2016.

Prior to joining Ooredoo Maldives, he worked with Ericsson, Nokia and Tata in India, Africa and Europe serving large telecommunications companies such as Airtel India, Airtel Africa, H3 Ireland, Open Eir Ireland and Vodafone India. With over 27 years of experience in telecommunications services, he possesses vast knowledge and rich experience in R&D, network engineering, projects, operations and business development.

Mr. Tanwar holds a bachelor's degree in Electronics and Communications Engineering and a Master's in Business Administration in Operations Management. He has also completed post-graduate education in Marketing Management. He successfully completed the Leadership Development Program from the Indian School of Business, Lead Auditor of Quality Systems from Cranfield University, UK and an Executive Leadership Program from PDI Sweden.

Mr. Hussain Niyaz currently serves as Acting Chief Commercial Officer of Ooredoo Maldives, effective from 1st January 2020.

Mr. Niyaz joined Ooredoo Maldives in April 2005 and has nearly 15 years of experience in the Telecommunications sector. He began his journey with Ooredoo Maldives as an RNE Technician, progressing onto senior roles such as Manager - Network Planning and Optimization, Head of Networks, Head of Sales, and Director Sales, Distribution and Brand.

Prior to joining Ooredoo Maldives, Mr. Niyaz worked for 12 years at the Maldives National Defence Force in the Communication, Electronics and IT Department.

Mr. Niyaz holds an Executive Masters in Telecom Management and in addition has completed training on Electronics and Communications at Fort Gordon - United States Army, Leadership Development Training from Centre for Creative Leadership, Singapore and has completed the Ooredoo Leadership Development Program which was conducted by the Ooredoo Group in partnership with IMD.

Mr. Hussain Niyaz

Acting Chief Commercial Officer



Ms. Fazna Mansoor currently holds the position of Acting Director Human Resources and Administration, effective from 1st December 2019.

Ms. Mansoor joined Ooredoo Maldives in January 2005 and has over 20 years of extensive experience in the field of Human Resources having held key positions such as Senior Manager Human Resources and Head of Organizational Development at Ooredoo Maldives.

Ms. Mansoor holds a Master of Business Administrations (MBA) from Anglia Ruskin University, UK, and is a certified Global Talent Mobility Specialist.

Ms. Fazna Mansoor

Acting Director Human Resources and Administration



Mr. Shabeen Ali currently serves as Director Network IT Planning of Ooredoo Maldives.

Mr. Ali joined Ooredoo Maldives in May 2005 and has over 27 years of work experience in the Technology field which includes 14 years in the Telecom sector. He began his journey with Ooredoo Maldives as a technician progressing to senior positions such as Head of Operations, Head of Planning and Operations. Prior to joining Ooredoo Maldives, Mr. Ali worked at the Maldives National Defence Force for 13 years in communication, electronics and information technology services.

Mr. Ali holds an Executive Masters in Telecom Management and in addition has also completed training on Electronics and Communications at Fort Gordon - United States Army, and Leadership Development Training from Centre for Creative Leadership, Singapore.

Mr. Shabeen Ali

Director Network IT Planning



Mr. Prasanna Uchil currently serves as Head of Strategy & PMO of Ooredoo Maldives.

Mr. Uchil joined Ooredoo Maldives in September 2017 and has over 17 years of experience in the telecom space in various capacities, leading teams in a matrix setup overlapping Project Management, Strategy, Business Development & Marketing. He has previously worked at companies such as TATA Communications, Reliance Infocomm and Global Cloud Xchange.

Mr. Uchil holds a Masters' Degree in Management Studies and Bachelor of Engineering from Mumbai University.

Mr. Prasanna Uchil

Head of Strategy & PMO



STRATEGIC REPORT

Strategic Direction

Digital Maldives strategy was initiated by Ooredoo Maldives with the vision of “Enriching people’s Digital Lives”. In the last few quarters, we have accelerated our focus and investments on Digitalization initiatives while giving special emphasis on the four Digital Tenets; Digital Sales, Digital Care, Digital Skills and Digital Operations.

We launched “Moolee”, the first fully digital e-commerce platform in the Maldives during the year 2019. Moolee facilitates end to end fulfilment of the entire consumer journey including orders, online payments and nationwide delivery of goods to customer’s doorstep. This next generation platform will digitalize and shorten the purchase process for the customer and expand our customer reach. Additionally, it enables external merchants to sell their products via the platform, allowing businesses to expand its service nationwide. With the current growth in the digital market and e-commerce platforms, Moolee will be an ideal tool to reach customers anywhere in Maldives.

We launched “Evee” an AI Powered Digital Care Assistant which transforms customer interactions through bots on its traditional channels (Voice and SMS), as well as a multitude of digital channels such as Facebook Messenger, Twitter, Viber, Telegram, WhatsApp, Alexa and Google Assistant.

In line with our continued commitment to introduce the latest digital innovations to customers, we have enabled e-SIM services, which is now available for the first time in Maldives. e-SIM enables customers to integrate up to nine different numbers on a single device, allowing seamless switching between personal and business numbers.

We have also revamped My Ooredoo App with a fresh new experience making it easy and simple to check usage, recharge and even pay bills. The revamp also introduced the new and improved m-Faisaa Platform and Ooredoo’s e-commerce platform Moolee.

With the introduction of Moolee, we now have an integrated app which combines 3 verticals; telecom, finance (through m-faisaa) and commerce (through Moolee). Ooredoo Maldives customers now have the flexibility of available multiple varied services through a single app, thereby making the customer experience seamless and highly enriched.

A graphic consisting of two overlapping red circles. The larger circle is on the left and contains the text 'OUR STRENGTH' in white, bold, uppercase letters. The smaller circle is on the right and overlaps the larger one.

OUR STRENGTH

Brand Equity

The strength of Ooredoo as a globally recognized brand, our brand equity continues to increase and is currently valued at US\$ 3.8 billion by the world's leading branded business valuation firm Brand Finance in 2019. Since the launch of the Ooredoo brand in 2013, Ooredoo Maldives has undertaken major transformations, including an ongoing complete digitalization program, and significant investments are being made to ensure continued customer satisfaction.

Leadership Team with Strong Expertise

We are led by qualified telecommunication experts with extensive experience across the world. The depth and breadth of experience possessed by the leadership team has been a vital element in engineering the Company's successful growth trajectory. The strong leadership is complemented by a remarkably energetic and young workforce on the ground.

Agile Working Practice

In 2018, we initiated Agile working practices with two Strategic Business Units. With the success of these 2 units, in 2019 we expanded Agile working practices to Core Business Functions. At Ooredoo Maldives, we believe Agile working practices create an adaptive and flexible workplace environment, which leads to increase in productivity and efficiency by bringing key stakeholders together in more efficient and optimum ways.

Superior Data Connectivity

We are committed to bring new innovation and technology to our network. In 2019 we enabled e-SIM, LTE Voice, LTE Roaming and Wifi Calling technology for the first time in the Maldives. WiFi Calling (VoWiFi) is a technology that enables users to make and receive calls over a Wi-Fi Network. Wi-Fi Calling gives crystal clear voice experience when connected onto a Wi-Fi network.

We rolled out HD Voice in the nation – an advanced telecommunication service enabled through Voice Over LTE (VoLTE) services. In addition, our customers will also be able to enjoy LTE roaming services across several countries, as we continue to expand our LTE roaming footprint.

We launched SuperNet Fiber Broadband services in Fuvammulah City powered by its fiber optic network, making Fuvammulah City the first Gigabit city in the Maldives.

Customer-Centric Products

Our culture has always been customer centric with the customer as the focus of what we do. During the course of the last few years, we have taken extensive measures to alleviate customer pain points by challenging the conventional ways of doing things. We have also launched exciting new digital products and services for our customers. As part of our commitment to enriching lives, we introduced free Life Insurance Services for Club Premier customers; in partnership with leading insurance provider Allied Insurance Company of the Maldives Pvt Ltd.

Strong Distribution Network

In continuation of our focus to increase our retail footprint across Maldives, we now have an Ooredoo sales agent or a partner on every inhabited island in the Maldives.

2019 – A SUCCESSFUL YEAR

1

JANUARY

- Offers all services across all 200 inhabited islands.
- Launches “Fathamaa” program for children, with Swim Maldives
- Offers free Life Insurance for Club Premier customers
- Launches LTE Roaming, for the first time in the Maldives

2

FEBRUARY

- Showcases Artificial Intelligence powered Digital Solutions at MWC Barcelona 2018
- Announces Annual General Meeting to be held in March 2019

3

MARCH

- Launches HD Voice, for the first time in the Maldives
- Successful conclusion of Annual General Meeting
- Launches a Doctor’s Plan, to celebrate Doctor’s Day
- Launches Data Packs for PUBG Mobile
- Hosts Blood Drive for Thalassemia patients prior to Ramadan

4

APRIL

- Launches Smart Campus Digital Classroom at Maafushi Prison
- Hosts NIRU Accelerator DEMO Day & announces Seed Funding for 3 Startups
- Teams up with Amazon to offer 6 months of Prime Video
- Introduces first in the market offers for SuperNet customers
- Partnership for National HR Convention & EXPO, powered by Ooredoo
- Launched the Campaign to celebrate International Day of Women and Girls in Science using #WomenInSTEM

5

MAY

- Ooredoo’s Ramadan Video receives over 1 Million views
- SuperNet launched in Fuvammulah City, the first Gigabit City in Maldives
- Exciting Digital Offers unveiled for Ramadan
- Ramadan CSR:
 - Distribution of Iftar Packs close to Maqrib Time
 - Celebration of Children’s Day at Fiyavathi Orphanage
 - Hosts a Special Iftar for Expatriate Workers
- Season 10 of Ooredoo Masrace

6

JUNE

- Hosts hugely successful Ooredoo Color Run Addu, the biggest run outside of Male’ region with over 2,000 Participants
- TTM 2019, powered by Ooredoo
- e-SIM launched in the Maldives, exclusively for Ooredoo customers
- Main Partner of Twitsaafu Addu Edition

7
JULY

- Partners with Ugail Foundation for Artificial Intelligence Maldives 2019
- Launches E2S Weekly Competition PUBG

8
AUGUST

- Launches Moolee e-commerce Platform
- Celebrates 14 Years in Maldives:
 - Kick-started Anniversary celebrations with WAMCO staff
 - Donates Mus'hafs to schools across Maldives
 - Builds areas for pets at Kudakudhinge Hiya
 - Visits hospitals and health centers in regions
 - Our team in Kulhudhuffushi cleans beach for Anniversary
 - Anniversary celebrations at Ooredoo Experience Center (OEC)
- My Ooredoo App Revamped, with addition of m-Faisaa and Moolee
- Sponsored Mihaaru Sports Awards, honoring the top athletes in Maldives
- Gifts awarded to medalists of the Indian Ocean Island Games 2019
- Demos AI Solutions at the International Workshop on Applied Artificial Intelligence Maldives 2019 in Ukulhas ("Ukulhas Tech Fair")
- Hosts Miyaheli 2019 with UNDP Maldives

9
SEPTEMBER

- Aided relief efforts in response to the major fire tragedy in Male' City
- Main Partner of Twitsaafu Laamu
- World Tourism Day Celebrations at OEC Hulhule'
- Digital Partner of Official Tourism Day Celebrations in Maldives, by Ministry of Tourism
- Gold Partner of "Business Expo"

10
OCTOBER

- Partners with Guesthouse Maldives
- Launch of Eku Campaign

11
NOVEMBER

- Ooredoo Color Run successfully held in Hulhumale' with over 5,000 runners. Color Run weekend activities also included Moodhu Ufaa, Gudi Mahaasama and Ooredoo Music Festival
- Launched Voice over Wi-Fi for the first time in Maldives
- Donated MVR 50,000 to Maldives Deaf Association, the Charity Partner of Ooredoo Color Run
- Platinum Partner of "Fannu Expo" - Dhivehi Ufehdhuntheri Kamuge Gaumeer Mauraz
- Unveiled new "Eku" postpaid plans
- Revamp of data packages
- Partnered with the Ministry of Higher Education for Corporate Scholarship Scheme
- Official launch of Supply.mv, incubated by NIRU Accelerator Program

12
DECEMBER

- Successful conclusion of Ooredoo Maldives Extraordinary General Meeting

COMMERICAL HIGHLIGHTS

MOBILE SERVICES



- Introduced free Life Insurance services for Club Premier customers in partnership with Allied Insurance Company of Maldives Pvt Ltd;
- Launched Ooredoo Saturday, a social media (quiz) interactive program in collaboration with Club Premier partners;
- Launched HD-Voice in Maldives for the first-time using VoLTE technology;
- Launched e-SIM services to the Maldivian market replacing the traditional sim card solution to access telecom services;
- Launched VoLTE HD Voice calling for the first time in the Maldives enabling our customers to enjoy high quality and clarity in voice calls;
- Introduced enhanced IDD calls and chat packs with dedicated IDD allowance and huge data allowances with the most popular VOIP and Chat apps for the expatriate community in the Maldives;
- Launched Ramadan data offers, introducing multiple innovative products and services with a special data add-on;
- Introduced Community Plans which were dedicated and customized for specific communities offering free calls and other benefits, including the launch of Farmers Plan, Teachers Plan and Doctors Plan;
- Launched Version 2 of Work Group Portal for corporate customers enabling businesses to enjoy self-service. The new version included several new features such as Raastas, bulk SMS service, pool data allocation, add-on purchases and many more additional functions;
- Launched SME bundle offer which provided custom solutions for SMEs to cater to their business requirements;
- Introduced Ooredoo Flix with a dedicated line of products for movies and entertainment on the go, to be used anywhere including Netflix, iflix, TikTok and SoundCloud;
- New Data Packs were introduced including Happy Hour, Local Voice Add-ons, Unlimited Voice Add-ons;

- Introduced WiFi Calling which enabled customers to make crystal clear voice calls over a Wi-Fi network;
- An engagement-based initiative, "Crazy Race" was introduced offering customers fabulous prizes for participating in an SMS based quiz competition;
- Digital application "Mobi TV box" was introduced for our customers enabling them to enjoy various high quality on-demand movies and TV shows;
- Digital Service "Mobi Radio" was launched allowing our customers to tune in and listen to various types of online radio content;
- New Eku Postpaid Plans were introduced enabling our customers to enjoy free numbers, free minutes, great data allowances and the lowest call rates in the country, with free calling, SMS, data and IDD discounts which were included within the customer's monthly fee;
- All New Data packs were launched with more bundled value including daily packs, weekly packs and monthly packs;
- Ooredoo Mix tariff changed to Ooredoo Mix 200/300 plans were revised with new Rufiyaa allowances and with the inclusion of Data allowances.

SuperNet & HOME BROADBAND

- Launched SuperNet saver plans featuring discounts for SuperNet Fiber Broadband customers for customers acquiring a long-term plan;
- Launched SuperNet Services in Gn. Fuvahmulah, powered by the Company's own gigabit capable fiber, making Fuvahmulah the first gigabit City in the Maldives. Launch offers included bonus speeds of 20mbps for customers on any SuperNet package for a period of six months and free Amazon Prime Video membership for six months;
- Launched SuperNet Online registration portal enabling customers to apply for SuperNet digitally from anywhere in the Maldives;
- Revamped SuperNet Speed Turbo Packs were launched allowing customers to enjoy enhanced speeds on any SuperNet rate plan throughout the billing period;
- Revamped Mobile Broadband Products and launched a new price point MVR 499 for data (customers with 10 GB inclusive and 10 GB bonus);
- SuperNet Year End promo was provided to all new customers with a bonus of 30% on all rate plans of MVR 549 and above for 12 months;
- Launched Mobile Broadband Product Bonus providing customers with 100% bonus on MBB recharge purchases of MVR 699 and above.

DIGITAL APPLICATIONS

- Our Artificial Intelligence powered Digital Care Assistant “Evee” was launched transforming customer interactions through bots on our traditional channels (Voice and SMS), along with a different digital channel. It went live on key customer channels including Facebook, Viber and IVR, providing convenient self-service for our customers;
- Our first of its kind marketplace solution “Moolee” was launched in the Maldives enhancing end to end fulfilment of the entire consumer journey including initial orders, online payments and nationwide delivery of goods. Moolee has expanded its portfolio with marquee merchant online shops across 9 categories selling electronics, accessories, fashion, cosmetics, and gifts. Additionally, Ooredoo Maldives’ 2019 Color Run registration and kits delivery service was provided to our customers via Moolee. This was the first time an e-commerce market platform has been used for a major event like the Color Run;
- Ooredoo Maldives launched Sales 360 portal, providing convenience to our customers in purchasing all our services online;
- Ooredoo Maldives partnered with one of the world’s best e-SIM marketplaces, which has enabled seamless e-SIM service for tourists traveling to Maldives.





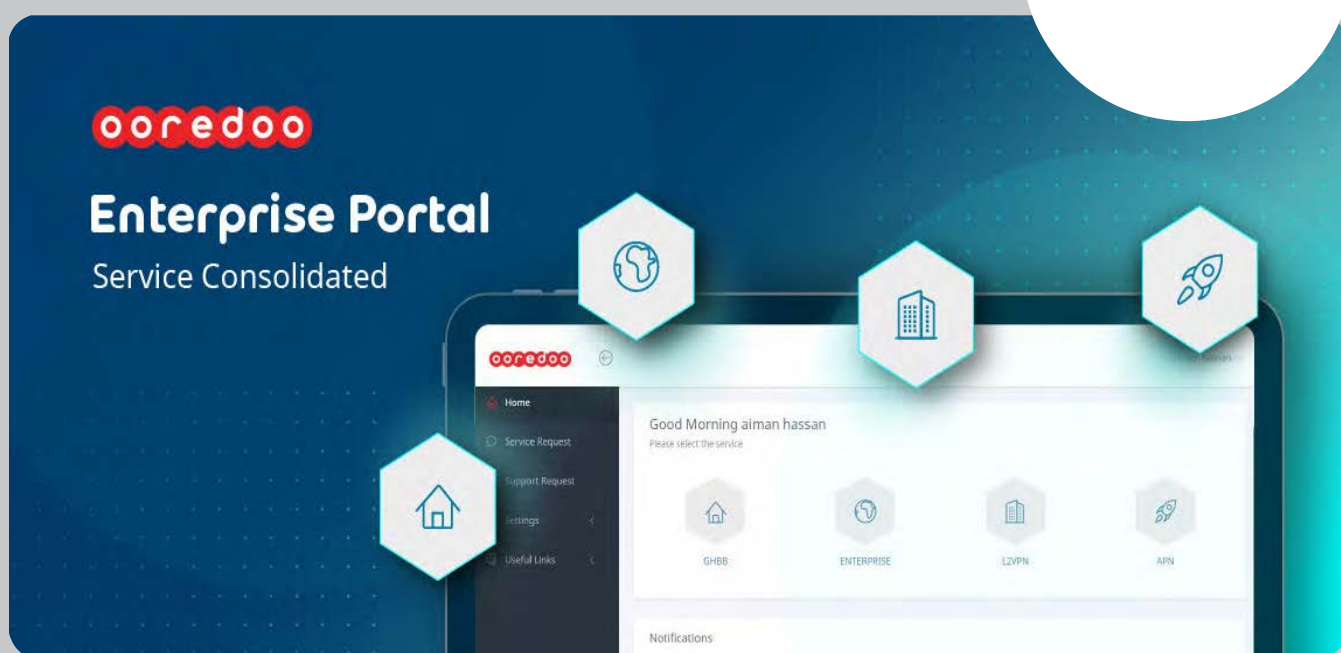
- Partnered with the Ministry of Islamic Affairs and included m-Faisaa as a medium for payment of Fitr Zakat with the aim of providing an easy solution for both the Ministry and customers;
- Official launch of Villa Gas payment and order services via m-Faisaa provided customers ease of ordering and paying for gas using their registered mobile number at Villa Gas;
- Ooredoo Maldives successfully migrated all m-Faisaa customers to the new platform in My Ooredoo App which has enabled our customers to use all services under one App;
- Provided customers with the opportunity to make payments for Maldives Islamic Bank PLC's Initial Public Offering shares through m-Faisaa;
- m-Faisaa payment gateway was integrated for Islanders Education Pvt Ltd, enabling our customers to make school fees payment via m-Faisaa for all Billabong Schools and Finland School;
- In an effort to assist community contributions to NGO's, Ooredoo Maldives signed an agreement with the Maldives Deaf Association providing the public with a convenient way of making donations via m-Faisaa;
- Ooredoo Maldives expanded m-Faisaa to various additional partners including food outlets, printing, electronic outlets and books stores enabling our customers to make payments more conveniently.

CONTENT & DEVICES

- Launched 3 to 6 Months bundle for Amazon Prime;
- Launched Mobiplex Video services and Hungama Games;
- Launched Samsung Galaxy S10 and Samsung Galaxy S10+;
- Launch of preorder for Huawei P30 and Huawei P30 Pro;
- Launched Huawei P30 and P30 Pro, and first 100 pre ordered customers were offered free Huawei GT watches;
- Launched Samsung A20 and M50 under Ramadan offerings;
- Launched PUBG add-on for gaming enthusiasts, with fantastic data allowances;
- Launched Viber Bangi, a unique initiative during Ramadan in partnership with Viber;
- Launched Mas Race contest (a gaming portal) during Ramadan which was based on the Ooredoo owned fun event Mas Race;
- Commercially launched Samsung Galaxy Note10 and Note10+ and offered bundled social media access for 12 months for preordering;
- Launched customer contest "Suvaalufoshi", an SMS trivia contest where customers were provided the opportunity to win Ooredoo Maldives' products and gadgets;
- Ooredoo Maldives launched the new iPhone 11, iPhone 11 Pro and iPhone 11 Pro Max on pre-order for new and existing customers on Ooredoo Maldives e-commerce platform "Moolee";
- Ooredoo Maldives launched new AirPods on Moolee along with new stocks of Generation 2 variants.

OOREDOO BUSINESS (B2B)

- Revamped SuperNet Business Plans providing higher usage allowance with better speeds including revisions on package prices;
- Introduced Ooredoo Business Portal allowing businesses to manage its subscribed products and services online;
- Established a Data Centre where Ooredoo Maldives has created a state of art colocation facility in Maldives to help IT managers in catering to the needs of their business;
- Participated and positioned Digital Journey and growth in Travel Trade Maldives 2019 event which was targeted for the Travel Industry with participation from leading resorts and partners;
- Digital resort campaign was continued for Digital Services for resort segment, with solutions in the area of customer engagement, digital entertainment, digital connectivity and digital HR;
- Digital Guesthouse was introduced by Ooredoo business with the aim to transform guesthouses into a digital organization. The portfolio of Digital Solutions enables customers to enjoy superior guest experiences;
- Ooredoo Business partnered with system integrators to introduce various Digital and Smart Enterprise Solutions to the Maldivian market and enterprise customers including Smart Automation, PMS system and Smart Surveillance;
- With the new emergence of Ooredoo Business in the hospitality and other ICT sectors, Ooredoo Maldives business initiated several direct partners to help and support its Enterprise customers and Integrated Monitoring, which included training the customer as well as Ooredoo Enterprise employees to support customer needs;
- As part of the pilot fisheries project, Ooredoo Business commissioned electronic monitoring of fishing vessels in the Maldives and concluded it successfully for the Ministry of Fisheries, Marine Resources and Agriculture.



BRAND BUILDING ACTIVITIES



We celebrated our 14th Anniversary with the local communities whose love and support have driven the Company's success throughout our journey. We started the anniversary day by celebrating with the hardworking staff of WAMCO before they set off for their daily contribution to our community. As part of the Anniversary celebrations, our employees visited schools across Maldives and donated Mus'hafs and prayer mats to the prayer rooms. Team members also took part in school assemblies to inspire the young generation to consider the technology field and contribute to a Digital Maldives. Ooredoo's regional teams across Maldives visited local hospitals & health centers with special gifts to celebrate the Company's Anniversary with communities. A special donation was made to Kudakudhinge Hiya to fulfil the children's wish of being able to have pets at the orphanage. Kulhudhuffushi Team celebrated Ooredoo's Anniversary by cleaning the beach area of the island, to help reduce Dengue cases in the island. Moreover, our customers visiting our OEC's also received special gifts on 1st August, as we celebrated 14 years in the Maldives!



Launch of Eku campaign that promotes a message of togetherness and harmony with a special "Ihen" (poem). A sequel to our popular Varah Thafaathu campaign that celebrated the differences which makes our communities so great, Eku campaign talks about embracing our differences and uniting as one community. The campaign also highlights our continued commitment towards enriching the lives of our customers and providing innovative solutions that help customers achieve their various goals. The Eku campaign was unveiled at a special keynote event held at Maldives National University, with the Ooredoo Maldives brand team briefing the university's marketing students on campaign strategy development and execution.



Ooredoo Maldives demonstrated Artificial Intelligence powered Digital Solutions at MWC Barcelona (Mobile World Congress) in Spain, which brings together the latest innovations and leading-edge technology from thousands of leading companies across the globe. This year, Ooredoo Maldives showcased our Artificial Intelligence powered Digital Care Assistant "Evee" and "Moolee" - a smart e-commerce Marketplace Platform which enhances the consumer journey for both buyers and sellers.



10th Season of Ooredoo Masrace was held in Ramadan. Sixteen teams including government institutions and corporates participated in this year's Masrace. As a 10th Anniversary special that encouraged more women to participate in fisheries, Ooredoo also hosted a special round for women teams.



Ooredoo Maldives officially launched Moolee, a first of its kind marketplace solution in the nation, which facilitates end-to-end fulfilment of the entire consumer journey including initial orders, online payments and nationwide delivery of goods. It was inaugurated in the Maldives at a special ceremony held at Kurumba Maldives, by the President of Maldives, H. E Ibrahim Mohamed Solih and the Managing Director & Chief Executive Officer of Ooredoo Maldives, Mr. Najib Khan.



The highly awaited Ooredoo Color Run was successfully expanded outside of Male' and held in Addu City on Friday 28th June, in partnership with the Ministry of Youth, Sports & Community Empowerment. Over 2000 runners participated in the run, with even more people joining the festivities of the weekend including a Kite Festival and clean-up event with popular social media movement Twitsaafu. A second Ooredoo Color Run was successfully held in Hulhumale' in November with over 5000 runners participating in the run and thousands more joining the festivities of the weekend including Moodhu Ufaa, Gudi Mahaasama and a star-studded music show.

Ooredoo's Ramadan campaign focused on the importance of friendship and encouraged people to reconnect with loved ones during the blessed month. The touching Short Film "Hoah" was very well received by the community, becoming the first ever video by Ooredoo Maldives to reach 1 Million views.



KEY SPONSORSHIPS

Title Sponsor for Ukulhas Tech Fair and showcasing of Artificial Intelligence powered Digital Solutions

Ukulhas Tech Fair held in August 2019 hosted the latest technological innovations by Maldivian institutions, companies and individuals. Ooredoo Maldives was delighted to be part of the fair as the Title Sponsor for this first event of its kind in the Maldives.

The Fair brought together researchers and practitioners working in the field of computer science, artificial intelligence and technology creating the perfect platform to showcase the latest technological advancements. Ooredoo Maldives demonstrated “Evee” an Artificial Intelligence powered Digital Care Assistant and its e-commerce platform “Moolee” and provided the opportunity for startups enrolled in NIRU Accelerator Program to showcase their products.



Social Contest to Celebrate International Day of Literacy

Ooredoo Maldives held a social media contest to celebrate International Day of Literacy and gave away a hamper full of books to the lucky winner among those who shared their Favorite Book in response to the contest. The book hamper included a range of titles that can be enjoyed by the entire family.

India Maldives Friendship Series

Ooredoo Maldives was a co-sponsor of the two friendly cricket matches played to mark the beginning of an annual India-Maldives Friendship Cricket Series. The two matches were, Maldives veteran’s team (including the Maldives’ President and Vice President) vs Air India Team and Maldives National Cricket Team vs Air India Team.





National HR Convention & Expo

Ooredoo Maldives was the title sponsor of the National HR Convention & Expo, the largest and the first ever expo dedicated to HR Professionals in the Maldives. This was the ultimate platform to feature the latest HR innovations, strategies, insights, and domestic and international best practices by the most influential and respected HR leaders, speakers and practitioners from the Maldives and the region. The expo featured various services and solutions for managing day-to-day HR practices and functions within organizations, including Ooredoo Maldives' digital solutions.

World Water Day Celebrations

Ooredoo Maldives was a partner of the World Water Day celebrations organized by the Ministry of Environment in AA. Mathiveri. A children's evening was held to spread awareness about the importance of preservation & conservation of water and provide access to clean and safe water for all under the theme "Leave No One Behind".



Platinum Partner of the International Travel Trade Show of Maldives ("TTM") 2019.

Travel Trade Maldives ("TTM") is a platform that easily and instantly connects the travel trade community of the Maldives to a global network of travel agents. TTM is a must attend business-to-business annual event creating a platform for local & international travel professionals to connect with a diverse range of hoteliers, suppliers and other related industry professionals. Its opening event, the TTM Summit focused on "Travel Technology & Analytics," will help the travel industry to unleash analytics, dynamic pricing, digital and Artificial Intelligence (AI) potential to deliver unstoppable customer loyalty and profit.

Main Sponsor of Licamac Night Market

Ooredoo Maldives was the main sponsor of Licamac Night Market; the largest and first indoor market in the Maldives, hosting more than 230 stalls open to the public.



SUPPLY رمضان **MARKET**

April 26 - May 5

Over **180** stalls inc. food for **10** DAYS

@ Ruhgandu Sarahahdhu - Hulhumalé

Brought to you by: **SUPPLY** EVENTS

Digital Partner: **ooredoo**

Book your stalls online at: www.b2bmaldives.com

Digital Partner of Supply Eid Festival Night Market

We were the Digital Partner of Supply Eid Festival Night Market which was held to help boost businesses and increase brand awareness among people. The market had 150 stalls including entertainment activities.

Sponsorship for Sports events

Ooredoo Maldives provided support for sporting events carried out in islands throughout the Maldives including the 6th Kurukuchoona Futsal Challenge 2019 in Lh. Naifaru, Goadhiya Futsal Tournament in S. Hithadhoo, Oryx Handball in Male', Madaveli Ramadan Futsal in GDh. Madaveli, Anwaar Futsal Cup in HDh. Dhangethi and BK Under 21 Futsal Cup 2019 in B. Eydhafushi.

BRIGHT CHALLENGE CUP

ON THIS FITR EID

CHAMPION TEAM MVR 40,000/-

RUNNER-UP TEAM MVR 10,000/-

PLAYER OF THE TOURNAMENT MVR 2,500/-

MAIN SPONSOR: Hassan Marine

CO-SPONSOR: ooredoo

CO-SPONSOR: Coca-Cola

MEDIA PARTNER: MEDIA

BRIGHT CHALLENGE CUP AIBC RCC-2017



Main Sponsor for Mihaaru Sports Awards

Ooredoo Maldives was the Main Sponsor for Mihaaru Sports Awards 2019, the most prestigious sports awards in the Maldives recognizing the top achievers in Maldivian sports.

Honoring of Maldivian Medalists of 10th Indian Ocean Island Games 2019

Ooredoo Maldives presented a special gift of high-speed broadband internet services of one year, to the incredible Maldivian medalists of the 10th Indian Ocean Island Games 2019 for their outstanding efforts. Special recognition awards were also given to athletes that delivered outstanding performances in international competitions and to those who have been providing long time contributions to sports.



Gold Partner for Business Expo

"Business Expo" is a premier business networking and trade show in the Maldives organized by leading business news magazine "Corporate Maldives ". The 2-day event focused on targeted learning, networking, building valuable new business relationships and finding partners that help business owners to take their business to the next level. The event attracted over 1,500 professionals and 150 business exhibitors, creating an excellent platform to build solid business relationships. Ooredoo Maldives was proud to be the Gold Partner for this major event.

Digital Partner for Southern Maldives Business Expo

Ooredoo Maldives provided sponsorship and was the Digital Partner for the Southern Maldives Business Expo. This expo was a 3-day long event from 1st to 3rd August 2019 at Equator Village, Gan, Addu City that focused on broadening business opportunities in the south of Maldives. This event showcases products and services available in the south for both local and international business audiences.



Digital Partner for MSE Infinity Portal Campaign

Digital Partner for the marketing campaign held by the Maldives Stock Exchange ("MSE") to increase sign-up to "Infinity" (an online portal for Investors to view and manage their shareholding information) by investors. This campaign was intended to promote online subscriptions to public offerings.

Digital Partner for 4th Annual Vacations Expo and F&B Show

We were the Digital Partner for Vacations Expo, a 3-day event which displayed services in the travel/hospitality industry, for Maldivian's and expatriates living in the country. Vacations Expo creates a platform bringing together industry professionals, suppliers and buyers in an exclusive setting to bridge more opportunities for business expansion.





Title Sponsor for International Workshop on Applied Artificial Intelligence 2019 (“SKIMA 2019”)

Ooredoo Maldives was the Title Sponsor for International Workshop on Applied Artificial Intelligence 2019 (“SKIMA 2019”). This international conference and workshop event brought together researchers and practitioners working in the area of Applied Artificial Intelligence to exchange the latest developments in the area.

Digital Partner for King of the Game FIFA Cup 2019

Ooredoo Maldives was the Digital Partner for King of the Game FIFA Cup 2019 which was a FIFA 2019 E-Sports tournament.



Digital Partner for SAARC Artists Camp

Digital Partner for the SAARC Artists Camp, an event held with the aim to promote regional unity and showcase the rich and diverse culture of the region. It played an important role in promoting relations and understanding within the region using art as the medium creating opportunities for artists from SAARC countries to showcase their creative work.

Digital Partner for Maldives International Challenge 2019

Ooredoo Maldives was the Digital Partner for “Maldives International Challenge 2019”, an international badminton tournament hosted in Maldives.



Digital Partner for Jazeera Canoe Race

Ooredoo Maldives was the Digital Partner for Jazeera Canoe Race that was held as part of the World Tourism Day Celebrations, where teams canoed within Vaavu Atoll from Keyodhoo Island to Fulidhoo Island to Thinadhoo Island. Teams from 18 atolls of the Maldives participated in this exciting event.

Regional teams visit to local hospitals

As part of Ooredoo Maldives’ 14th Anniversary celebration, our regional teams visited the local hospitals & health centers.





Beach cleanup event by HDh. Kulhudhuffushi team

Ooredoo Maldives' regional staff of Hdh. Kulhudhufushi held a beach cleanup event on 2nd August to help reduce Dengue cases in the island as part of our Anniversary celebration.

Co- Sponsor for Run Swim Addu held by the Maldives Lifeguard Association

Ooredoo Maldives was the Co-Sponsor for Run Swim Addu 2019 held by the Maldives Lifeguard Association. This was the first run swim event held in Addu where participants of various age groups had to run on Link road and then swim in the Hithadhoo swimming track to complete the race.



Digital Partner for Celebrations of World Children's Day

Digital Partner for Celebrations of World Children's Day where the Family and Child Protection Department of the Maldives Police Service hosted a Color Run to celebrate World Children's Day, in Haa Alif Atoll.



Digital Partner for 'The STEM Fest' by the NGO "Women in Tech".

STEM Fest 2019 was organized by the NGO Women in Tech that created a platform for vendors and professionals to showcase the creations in the field of science, technology, engineering and mathematics.



Platinum Partner for Fannu Expo 2019

Platinum Partner for Fannu Expo 2019 or the Dhivehi Ufehhdhuntheri Kamuge Gaumees Mauraz, a National level Exhibition Fair Organized by the Ministry of Economic Development to promote the creative arts and artisanship works of the Maldives.

Gold Partner for the Fisherman's Expo held by the Ministry of Fisheries, Marine Resources and Agriculture to celebrate the 39th Fishermen's Day

Gold Partner for the Fishermen's Expo organized by the Ministry of Fisheries, Marine Resources and Agriculture, to mark the 39th Fishermen's Day celebrations.





Gold 100 Award

Ooredoo Maldives won the **Gold 100 Award** by Corporate Maldives. This award was given to the top 100 Businesses in the Maldives.

Telecom Asia Awards

Ooredoo Maldives was recognized by the Telecom Asia Awards, in the following categories:

- **Ooredoo m-Faisaa won most Innovative Mobile Payment Service**
- **Ooredoo Maldives was a finalist for Best Emerging Market Operator**
- **NIRU Accelerator Program was a finalist in the category of Most Innovative Community Telecom Project**
- **Ooredoo Next was a finalist in the category of Most Innovative Social Media Strategy**

Telecom Asia Awards is the region's longest-running and most prestigious industry award specifically set up for the telecoms industry. Winners in 28 categories were chosen from more than 100 fixed, mobile and convergence telecom operators from around the region, nominated by Telecom Asia readers, judges and editors.

Stevie APAC Awards

The Asia-Pacific Stevie Awards are an international business awards competition open to all organizations in the 29 nations of the Asia-Pacific region where Ooredoo Maldives won the following awards:

- **Smart Cities Maldives - Won Silver Stevie - P10, Award for Innovation in Living, Learning and Working Environments**
- **m-Faisaa - Won Silver Stevie - J01, Award for the Innovative Use of Technology in Customer Service**

Travel Trade Maldives (“TTM”) Awards 2019

Ooredoo Maldives received an award at the Travel Trade Maldives (“TTM”) Awards 2019, for the **Outstanding Contribution to the Tourism Industry**.

International Business Magazine Award Winner 2019

International Business Magazine is a pioneer flagship journal brand seeking to motivate, choose amongst best talents, develop key policies, and bring out innovative deals amongst diverse spectrum of Industries complying with Business, Financial and other lead markets. Ooredoo Maldives was recognized for the following categories:

- **Najib Khan won Telecom CEO of the Year Maldives 2019**
- **Ooredoo Maldives won Best Telecom Company Maldives 2019**
- **Smart Cities Project won Best CSR Program of the Year Maldives 2019**
- **Varah Thafaathu Campaign won the Best Digital Campaign of the Year Maldives 2019**

CMO Asia Awards 2019

The 10th CMO Asia Awards is a premium forum bringing elite marketers, brand custodians, advertising and creative honchos together under one roof. The awards aim to reward the best organizations and individuals who have made outstanding contributions in the industry. Ooredoo’s “Evee” Campaign won the **Best Digital Marketing Campaign Award** at the 10th CMO Asia Awards 2019.

Asia’s Best Employer Brand Award

Ooredoo Maldives was honored as one of **Asia’s Best Employer Brands**, for the third year in a row at the 10th Asia’s Best Employer Brand Awards. Hosted by Employer Branding Institute, World HRD Congress & Stars of the Industry Group, this is one of the most prestigious employer brand awards in the region.

Asia’s HR Tech Leadership Awards

Ooredoo Maldives’ efforts in Digital HR was recognized with the Award for **Employer of Choice** at Asia’s HR Tech Leadership Awards. HR Tech awards recognize HR tech leaders for delivering innovation and excellence across the spectrum of the HR domain.

Stevie International Business Award Winner 2019

The Stevie® Awards are the world’s premier business awards. They were created in 2002 to honor and generate public recognition of the achievements and positive contributions of organizations and working professionals worldwide. The Stevie has become one of the world’s most coveted prizes, and we have won the following awards:

- **Ooredoo Maldives Digital Resorts Solution - Won Gold Stevie - P91 Mobile site and app awards -Travel - Ooredoo Maldives – Digital Resorts Solution**
- **Ooredoo Maldives – Smart City Project & NIRU Accelerator Program – Won Silver Stevie - Corporate Social Responsibility Program of the Year - in Asia, Australia and New Zealand**

Maldives Business Awards

Maldives Business Awards (“MBA”) is a platform to recognize and acclaim businesses who have shown exceptional performances in their respective fields. Formally endorsed by the Ministry of Economic Development in Maldives, this is one of the most respected awards for businesses in the Maldives. The accolades received by Ooredoo Maldives at MBA 2019 includes:

- **Business of the Year**
- **CSR Program of the Year (for Smart Cities Project with UNDP & Housing Development Corporation of Maldives)**
- **Excellence in Information and Communication**
- **Excellence in Foreign Direct Investment**



ANNUAL REPORT
2019

ENRICHING SUSTAINABLE DEVELOPMENT

Our vision at Ooredoo is to enrich lives by connecting our communities to new opportunities for progress in a Digital Maldives. Sustainability remains at our core, as we continue to grow and achieve new breakthroughs in the Maldives. It's an honor to highlight the work done we do to manage our economic, social and environmental impact, aligned with our corporate values of Caring, Connecting and Challenging.

Our work is structured to support global initiatives such as United Nations Sustainable Development Goals ("SDG"s) and the United Nations Global Compact ("UNGC"), which we have been a signatory of since February 2012.

Our community-oriented projects, would not have been possible without the dedication and passion of the Ooredoo Maldives volunteers who gladly contribute their time and efforts.

Looking towards 2020, I remain confident that we will continue to support the digital lifestyles of the communities and businesses in the Maldives through sustainable technologies and services.

A blue ink signature of Najib Khan, written in a cursive style.

Najib Khan
Managing Director & Chief Executive Officer
Ooredoo Maldives



COMMITMENT TO ACHIEVING THE SUSTAINABLE DEVELOPMENT GOALS

In October 2015, Ooredoo Maldives pledged its commitment to the United Nations Sustainable Development Goals (“Global Goals”), which aims to eradicate extreme poverty, improve the lives of people and create an all-round healthier world for tomorrow.

The 2030 Agenda for Sustainable Development, adopted by all United Nations Member States in 2015, provides a shared blueprint for peace and prosperity for people and the planet, now and into the future. At its heart are the 17 Sustainable Development Goals (“SDG’s”), which are an urgent call for action by all countries - developed and developing - in a global partnership. They recognize that ending poverty and other deprivations must go hand-in-hand with strategies that improve health and education, reduce inequality, and spur economic growth – all while tackling climate change and working to preserve our oceans and forests.

These are ambitious targets which cannot be achieved without fully leveraging the reach and capabilities of mobile technology. Ooredoo Maldives continues its work to stimulate human growth and contribute to the sustainable development of local communities across the nation.

With a strong belief in the transformative power of digital, Ooredoo Maldives is strongly aware of the role that it can play in supporting the achievement of the 2030 Agenda for Sustainable Development Goals; focusing on good health and well-being, quality education, gender equality, innovation, reduced inequalities, sustainable cities and climate action.



Donation of Smart Campus, Digital Classroom to Maafushi Prison

Ooredoo Maldives donated a Smart Campus, Digital Classroom to Maafushi Prison. The Digital Classroom can hold different courses and educational programs of different levels to build skills and prepare the detainees to reincorporate themselves in the society and for employment. Ooredoo Smart Campus is an internationally recognized distance learning digital platform.



NIRU Accelerator Program

NIRU Accelerator Program is a 360-degree programme for new entrepreneurs, especially those more inclined towards ICT development, and offers access to the right resources, seed funding and connecting to great mentors with valuable connections to powerful networks. The program was continued with the winning startups from 2018. This year, NIRU hosted its first ever demo day, showcasing the accomplishments of the three innovative startup companies chosen to participate in the 12-week accelerator program. At the event, Ooredoo Maldives also announced further investment and provision of seed-funding for the three startups. 2019 also saw the proud official launch of the first incubated startup from the program, Supply.mv - the first B2B market place in Maldives.



Fathaalamaa

Ooredoo Maldives initiated ‘learn to swim’ sessions for children and women of islands in Baa Atoll, namely, Eydhafushi, Maalhos, Dharavandhoo, Dhonfanu, Kihaadhoo, Kudarikilu and Kendhu. The main purpose of these swim lessons was to promote healthy lifestyle choices and to ensure safety of the citizens as we are an island nation surrounded by water.



m-Faisaa Donations on World Cancer Day

Ooredoo Maldives participated in the World Cancer Day by enabling donation options to the Cancer Society via m-Faisaa. Roadshows were held to promote the feature and encourage people to donate to this noble cause.



International Day of Women & Girls in Science Celebrations

On International Day of Women and Girls in Science, Ooredoo Maldives celebrated women and girls in the fields of Science, Technology, Engineering and Mathematics (STEM) by sharing their profiles on social media to inspire the younger generation and advocate for a gender-balanced world.



Awareness Video for International Mother Language Day

Ooredoo Maldives marked International Mother Language Day with a special video featuring the different mother languages to celebrate diversity within the workforce.



World Down Syndrome Day Awareness

On World Down Syndrome Day, Ooredoo Maldives shared a video that featured children with Down Syndrome showcasing their unique talents and aspirations aiming to inspire and encourage society to support and empower children and adults with Down Syndrome to create a more inclusive community.



Participation in Zero Plastic Run

Zero Plastic Run organized by ICS Maldives Pvt Ltd was held in February 2019 to create awareness about the negative impact caused by the use of plastic. Team Ooredoo Maldives participated in this 5K run to show support to the cause and discourage the use of single use plastic across Maldives.



Ooredoo Blood-Drive

On the Occasion of World Thalassaemia Day 2019, Ooredoo Maldives hosted a blood bank to help sustain a sufficient blood bank during the month of Ramadan.



Sports Fiesta

As Platinum Partners of Mihaaru Sports Awards we participated at a Sports Fiesta at K.Thulusdhoo where children had the opportunity to meet their favorite local sports stars. It was a fun filled afternoon with displays of cultural performances and fun activities.



Distribution of Iftar Packs

Ooredoo Volunteers distributed iftar packs (juice & dates) to people on the road during Iftar time. This initiative was carried out in multiple locations throughout Ramadan.



Iftar at Children's Orphanage for Children's Day

Ooredoo Maldives celebrated Children's Day by hosting a special iftar at Fiyavathi Orphanage in Hulhumale'. The event included special performances by the children of Fiyavathi, an interactive magic show and a music show.



Iftar for expatriates workers

In partnership with Male' City Council, Ooredoo Maldives hosted a special iftar for expatriate workers as a token of appreciation for their hard work and contribution in building our communities.



Road Safety Awareness Campaign

Participated in Government's Road Safety Campaign, where passersby's took photos with frames that had Road Safety awareness messages and shared them on social media.



Twitsaafu Addu Edition

Ooredoo Maldives collaborated with Twitsaafu and hosted Twitsaafu Addu Edition with 604 volunteers and cleared three tons of trash from Addu City. Twitsaafu is a volunteer led clean-up movement that began with a single tweet early in June 2019.



Donation of PCs and Internet Connection for Blue Hearts

Ooredoo Maldives donated computers and internet connections for Blue Hearts, an online platform providing mental health support/referral in the form of live chat and raising of awareness about mental health issues to promote help seeking behaviour. Blue Hearts is also one of the winners of Miyaheli Social Innovation Camp (2017) conducted by UNDP Maldives in partnership with Ooredoo Maldives and Soneva Fushi Resort.



Digital Partner for International Conference on Social Research and Innovation ("ICSRI 2019")

Ooredoo Maldives was the Digital Partner for the ICSRI 2019, which provided a platform for academics and researchers to present their research in an academic and scholarly setting, encouraging Maldivian academics to conduct high quality research on pertinent thematic areas.



Digital Partner for Youth Tech Fair

Ooredoo Maldives was the Digital partner for the Youth Tech Fair carried out by the Ministry of Youth, Sports & Community Empowerment to educate the younger generation about modern technology. Participants showcased innovative technology in the form of a development, product or idea, which can have a tangible impact on our society.



Miyaheli

Miyaheli 2019 focused on new innovative & creative ideas by youth to eliminate barriers faced by Persons with Disabilities (PWD) to create a more inclusive community. Five teams participated and pitched their ideas to the judges from which the first team, ThaanaMello and second-team, Silent Coffee were awarded seed funding and enrolment in the Youth Co: Lab Regional Springboard Program. Ooredoo Maldives has partnered with UNDP since 2016 to host Miyaheli - the first Social Innovation Camp in Maldives to improve our community through innovative solutions, which is followed by an itch workshop where they are trained to turn the ideas into reality.



Assistance to Kudakudhinge Hiyaa (Children's Orphanage)

Ooredoo Maldives made a special donation of a pet area to Kudakudhinge Hiyaa to fulfil the children's wish of being able to have pets at the orphanage.



Donation of Mus'hafs' and Prayer Mats

Ooredoo Maldives was pleased to donate Mus'hafs' and Prayer Mats to prayer rooms in schools around the country.



Distribution of bondibaay at midnight to WAMCO employees

Ooredoo Maldives started off its anniversary day by celebrating with the hardworking staff of WAMCO, who clean the streets of Male' City at the late hours of the night. It was a pleasure to distribute *bondibaay* to WAMCO employees during midnight before they set off for their daily contribution to the community.



Distribution of Gifts in Hospitals and Health Clinics around the Country

Ooredoo Maldives continued its 14th Anniversary celebrations by visiting the local hospitals and regional health centers with gifts for the patients.



Twitsaafu Laamu

Ooredoo Maldives partnered with Twitsaafu, the volunteer led clean-up movement, and held Twitsaafu The Laamu Edition on the International Coastal Clean Up Day 2019 and collected 1.3 tonnes of trash from Laamu Atoll Gan and Fonadhoo.



Support to Hithaanee Festival

We distributed gifts to children who were getting circumcised around the country as part of the Hithaanee Festival (circumcision festival).



Support to Maldives Deaf Association, the Charity Partner for Ooredoo Color Run 2019

Ooredoo Maldives donated MVR 50,000 to Maldives Deaf Association, the Charity Partner of Ooredoo Color Run 2019. Maldives Deaf Association is a non-governmental organization that advocates for the rights of the deaf community, by working to break the communication barrier, implementing good practices and works to create equal opportunity in all areas without discrimination. Creating a positive environment for the deaf and accepting deaf community as a part of society is important and we provided a 3-week Sign Language Training to our staffs at customer touch points in a move towards becoming a more inclusive company, which can cater to all customers.



Partnership with Ministry of Higher Education for the Corporate Scholarship Scheme

We collaborated with the Ministry of Higher Education for the Corporate Scholarship Scheme to offer more opportunities for those seeking higher studies. This scheme seeks to enhance and diversify higher education and training opportunities available both locally and internationally.

OUR PEOPLE

Our robust and multi-cultural pool of employees are the key driving force behind our continued business growth and success. Our human resource strategy focuses on attracting the best talent while driving a performance culture. We remain committed in providing an inspiring, safe and appropriate working environment for our employees.

The Company continues to maintain its employee turnover rate at a healthy 6% since 2016. Employee strength stands at 370 out of which 93% are Maldivians, demonstrating the Company's commitment towards the community and local talent development. Female ratio of the total work force stands at 48% with female representation at executive management.





TRAINING AND DEVELOPMENT

Capability building is a key strategic pillar focused on maintaining a strong talent pool with specific skillsets to cater for the current and future needs of the Company. Several training and development programs were conducted including leadership development, succession planning, professional certifications and soft skills development. Additionally, we continue to invest in employee academics upscaling, with 11 employees enrolled in Degree and Diploma Programs in 2019. A total of 33 training programs for 603 participants in technical and non-technical areas were carried out during 2019.

EMPLOYEE WELLBEING & ENGAGEMENT

It is a priority for the Company that our employees enjoy their work by maintaining a safe and healthy work environment at all times for increased productivity at the workplace. Events were organized to boost cross functional collaboration, encourage innovation and creativity.

2019 was kicked off with an all employee out door fitness challenge. Throughout the year various activities were held to encourage innovative new ideas while sensitizing on environmental initiatives such as go green and zero plastic. Our inter-department floor decoration challenge was held bearing the theme, 'Grow with Ooredoo' to reflect an environment friendly and a Go Green concept. Cross functional events held among the Brigades includes, Badminton Challenge, Public Speaking Challenge, Annual Masrace Challenge and Brigade Olympics.

Our employees also represent the Company in various national / community level sports events such as Club Maldives Cup 2019, Inter Office Futsal Challenge, etc. The Annual CEO Cup was held as an inter-department challenge to revitalize the functional spirit. As part of giving back to our community, Ooredoo Maldives' employees took part in the beach side cleaning in HDh. Kulhudhuffushi, Blood Donation Camp and numerous other events. The team also commemorated local and international days such as National Day, Men's Day, Women's Day and Children's Day. A "Bring Your Kid To Work" day was held as a family day. Additionally, to pursue health and wellbeing of employees, an awareness session on dietary & life style management was held with Influenza vaccine - flu shots being provided for all employees.

Ensuring effective internal communications across teams continues to be a priority for Ooredoo Maldives. Key initiatives held during the year to encourage clear and open communications within all levels of the Company include: We Are One Team: a monthly interactive gathering of employees who celebrate their birthdays within the month along with the Management team, to share ideas and suggestions. Employee Communication Forum: a bi-annual formal gathering with all employees to share strategic plans, work progress as well as recognize and reward employees. Town Halls: all employee meetings to update on strategic initiatives, milestones and the way forward.

DIGITAL HR AND OUR WAY OF WORK

We remain steadfast in our belief that the Agile way of work is a mindset and that working in small groups wherein any task can be ideated, executed and monitored in a quick and efficient manner. We continue to work in Small Business Units ("SBU") to drive the key business imperatives successfully and efficiently. We embraced digital way of working by leveraging technology in people management processes and practices in 2017. Automation and analytics are integrated into the fabric of everyday business. Our Performance Management System is run with real time performance reviews benchmarking our performance management standards against those of peers and leading multinationals. We run trainings on our E-Learning system. Employees reward each other on our E-Kudos instant reward programme implemented in 2018.

Our HR procedures won several awards in 2019 including Asia's Best Employer Brand Award and Award for Employer of Choice.



THE TEN PRINCIPLES OF THE UNITED NATIONS GLOBAL COMPACT

HUMAN RIGHTS

Principle 1	Business should support and respect the protection of internationally proclaimed human rights.
Principle 2	Business should ensure that they are not complicit in human rights abuses.

LABOUR

Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.
Principle 4	The elimination of all forms of forced and compulsory labour.
Principle 5	The effective abolition of child labour
Principle 6	The elimination of discrimination in respect of employment and occupation.

ENVIRONMENT

Principle 7	Business should support a precautionary approach to environmental challenges.
Principle 8	Business should undertake initiatives to promote greater environmental responsibility.
Principle 9	Business should encourage the development and diffusion of environmentally friendly technologies.

ANTI CORRUPTION

Principle 10	Business should work against corruption in all its forms, including extortion and bribery.
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UNITED NATIONS GLOBAL COMPACT

HUMAN RIGHTS

Principle 1	Business should support and respect the protection of internationally proclaimed human rights.
Principle 2	Business should ensure that they are not complicit in human rights abuses.

HEALTH & SAFETY

Ooredoo Maldives is committed to ensuring the health and safety of our employees and has guided our employees to take appropriate actions and promptly report incidents that are likely to result health and safety concerns. The Company issues personal protective equipment and have safety work instructions for all hazardous activities.

FAIR TREATMENT & WORKPLACE WITHOUT HARASSMENT

The policies and procedures of Ooredoo Maldives are designed to ensure fair treatment of all employees in a consistent manner, with respect to assigning of work, remuneration, career development and other employment related matters. The Company policy prohibits harassment of any form within the work environment and prohibits retribution against any employee that lodges such a complaint.

MEDICAL INSURANCE & RETIREMENT BENEFITS

All permanent employees and their immediate family are provided with medical care, under the insurance scheme of Ooredoo Maldives. Since the establishment of the Company in 2005, Ooredoo Maldives has been successfully providing medical insurance to employees upon the completion of their probation period.

IMPLEMENTATION

Company policies and procedures are shared with all employees upon handover of employee contract, as well as during the orientation program for new joiners

Annual First Aid Trainings, Maritime Trainings and Fire & Safety Trainings are conducted for relevant employees

All employees are given medical insurance, and registered under the retirement benefit fund

UNITED NATIONS GLOBAL COMPACT

LABOUR PRINCIPLES

Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.
Principle 4	The elimination of all forms of forced and compulsory labour.
Principle 5	The effective abolition of child labour.
Principle 6	The elimination of discrimination in respect of employment and occupation.

EQUAL OPPORTUNITY TO ALL

All applicants and employees of Ooredoo Maldives are given equal opportunities in employment, training and career advancements, irrespective of their race, color, marital status, parental status, ancestry, source of income, religion, gender, age, national origin or handicap. The Maldives is a signatory to the United Declaration of Human Rights, and Ooredoo Maldives complies with all local laws and regulations and respect the culture, values and human rights within all aspects of our operations.

IMPLEMENTATION

Company policy clearly adheres to the Maldives Employment Act to guarantee the elimination of forced and compulsory labor, the effective abolition of child labor and the elimination of discrimination, in respect of employment and occupation.

Efforts are made to increase gender diversity across all functions and levels, under the Ooredoo Group led Gender Diversity Program in partnership with She Works. This includes encouraging female entrants for relevant postings during the recruitment stage, training and development, mentorship opportunities etc.

UNITED NATIONS GLOBAL COMPACT

ENVIRONMENT PRINCIPLES

- | | |
|--------------------|---------------------------------------------------------------------------------------------------|
| Principle 7 | Business should support a precautionary approach to environmental challenges. |
| Principle 8 | Business should undertake initiatives to promote greater environmental responsibility. |
| Principle 9 | Business should encourage the development and diffusion of environmentally friendly technologies. |
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IMPLEMENTATION

We help to protect our planet by implementing green practices within our business activities.

Ooredoo Maldives continues to implement green practices in their internal and external dealings, in order to reduce the company's carbon footprint. This includes the introduction of e-Bills, installation of eco-friendly lighting, and more.

In helping to protect our planet, Ooredoo Maldives was the first company in Maldives to introduce the modern Single Radio Access Network ("RAN") equipment. 100% of our sites have now been modernized with Single RAN equipment, successfully saving 54% in electricity consumption and 80% in carbon footprint.

Company-wide "Go Green" program carried out to encourage environment friendly practices and to reduce wastage of resources such as electricity, water and paper. The Go Green program is well received by employees, leading to a significant reduction in electricity charges.

Abolishing the usage of single use plastic water bottles within the office, which allowed the Company to eliminate the use of over 23,000 plastic water bottles in 2018 alone.

One of the major green practices started within the Company, has been the automation of manual processes. Processes such as memo approvals, payment processing, proposal submission, sales management and leave application have been automated resulting in minimal use of paper within the workplace.

UNITED NATIONS GLOBAL COMPACT

ANTI-CORRUPTION PRINCIPLES

Principle 10 Business should work against corruption in all its forms, including extortion and bribery.

We have strong policies to eliminate corruption inclusive of:

SUPPLIERS

Employees must interact with suppliers or vendors with honesty and integrity. Decisions to purchase products and services shall be based on the Company's interest, taking into account factors such as quality, price, performance, suitability, and reliability. Employees who are required to engage in dealings with regard to purchasing of assets, items and equipment's or obtaining services from suppliers, vendors and service providers should avoid conflict of interest or appearance of any conflict of interest.

CONFLICT OF INTEREST

Employees shall not practice any business or trade, which is in conflict with their duties, or with the Company's interest or which may cause the employee to have direct or indirect interest in any contracts or works related to the Company's activities or to which the Company is a party.

The Company policy requires that employees avoid any situation that creates a conflict of interest between the employee's own interest and that of the Company. Employees shall ensure that their activities during and after office hours do not conflict with their duties or with the Company's interest. The employee should inform the management in case any activity or situation creates a conflict of interest.

It is the responsibility of the employee to declare their business interest that may or may not create any conflict of interest.

IMPLEMENTATION

Policies regarding anti-corruption are shared by HR, upon employment offer and contract signing, as well as during induction trainings for new employees.

Annual Internal Audits are conducted to prevent corruption and bribery.

A Disciplinary Committee is assembled to carry out non biased investigations upon any reports of fraud, bribery or corruption.

MEASUREMENT OF OUTCOMES FOR IMPLEMENTED PROCEDURES

Introduction of the Policy on Whistleblowing to ensure the receipt, analysis and processing of reports of violation of laws, regulations, policies, decisions, instructions, code of conduct or ethics in the Company. In addition to the problems that occur in the system of internal control, maintaining the confidentiality of company information and fraud attempts, this includes any errors that could have a negative impact on the Company, Ooredoo Group, employees, customers, investors, shareholders or others in general.

The whistle-blower reporting is controlled by the Internal Audit Department of Ooredoo Maldives, whereby information related to the whistle blower and reported issues will be kept confidential.

An Employee Engagement Survey is carried out on an annual basis, through which employees are able to report any discomforts, distresses or wrongdoings on a confidential basis. The survey is carried out by an external party to ensure its confidentiality, and reviewed by Human Resources Department, the Management and the Ooredoo Group.

Digital feedback mechanism introduced on company intranet, allowing instant reporting to the Human Resources Department.

No relevant reports have been filed on any of the above mentioned areas in 2019.

FINANCIAL PERFORMANCE

Ooredoo Maldives recorded a revenue growth of 4% for the financial year 2019 as we continued to deliver value to our shareholders and customers. Despite the slower growth in the market Ooredoo Maldives continues to maintain Year on Year Growth.

The Ooredoo Maldives Group achieved an EBITDA of MVR 1,120 million for the year, with a growth of 11% in EBITDA Margins, with an EBITDA margin of 55% (EBITDA as a percentage of revenue) in 2019. While operational costs decreased in absolute terms, the Company continuously maintains EBITDA Margins. PAT margins improved from 27.9% in 2018 to 29.4% in 2019 with PAT reaching over MVR 599 million in 2019. Earnings Per Share ("EPS") for the year is at MVR 4.03 as we continue to yield value for our shareholders. Ooredoo Maldives therefore proposes a dividend of MVR 3.30 per share for the year.

REVENUE – MVR 2,038 MILLION [+4%]

We achieved a Revenue of MVR 2,038 million which is an increase of MVR 86 million in 2019 (+4%) compared to 2018 mainly derived from Mobile Business, Enterprise Segment together with Fixed Business.

EBITDA – MVR 1,120 MILLION [+11%]

With the growth in revenue and optimization of operating costs, the Ooredoo Maldives Group achieved an EBITDA of MVR 1,120 million with a growth of 11% in EBITDA.

PROFIT AFTER TAX (PAT) – MVR 599 MILLION [+10%]

PAT for the year 2019 is at MVR 599 million.

ASSETS & ROCE

At the end of 2019 the Ooredoo Maldives Group's total asset base stood at MVR 3.1 billion with net assets value of MVR 1.4 billion. Return on Capital Employed ("ROCE") for the Ooredoo Maldives Group is 35.9% at the end of 2019.

CAPITAL INVESTMENT

Total capital investment in 2019 was MVR 210 million in network capacity improvements, coverage enhancements and expansions.

FREE CASH FLOW

Free cash flow (cash flow from operating activities less capital expenditure) was MVR 545 million for 2019.

SUBSIDIARY PERFORMANCE

WARF Telecom International Private Limited ("WARF"), a subsidiary of Ooredoo Maldives, achieved a revenue of MVR 56.8 million and PAT of MVR 10.3 million during the year ended 2019. WARF's contribution to the Ooredoo Maldives Group's PAT stood at over 2% in 2019, and its net assets of MVR 322 million accounted for approximately 24% of the net assets of the Ooredoo Maldives Group.

MVR (millions)	2019	2018	Growth %
Revenue	2,038	1,951	4%
EBITDA	1,120	1,005	11%
Profit After Tax	599	545	10%
Earnings per Share (MVR)	4.03	3.64	11%
Free Cash Flow	545	424	29%
Total Assets	3,089	3,287	-6%
Current Liabilities	1,068	1,523	-30%
Non-current Liabilities	664	530	25%
Net Assets	1,357	1,234	10%

REVENUE (MVR - MILLIONS)

2,038

4%



TOTAL ASSETS (MVR - MILLIONS)

3,089

-6%



EBITDA (MVR - MILLIONS)

1,120

11%



CURRENT LIABILITIES (MVR - MILLIONS)

1,068

-30%



PROFIT AFTER TAX (MVR - MILLIONS)

599

10%



NON-CURRENT LIABILITIES (MVR - MILLIONS)

664

25%



EARNINGS PER SHARE (MVR)

4.03

11%



NET ASSETS (MVR - MILLIONS)

1,357

10%



FREE CASH FLOW (MVR - MILLIONS)

545

29%



INVESTOR RELATIONS

SHAREHOLDING

There have been no changes to the shareholding percentages or number of shares of the Company during the year 2019. Our shareholdings are as stated in the following table:

SHAREHOLDING	Number of Shares	%
Wataniya International FZ-LLC	133,755,130	90.5%
Public	14,045,271	9.5%
Total	147,800,401	

The Company listed its shares and commenced Secondary Trading on the Maldives Stock Exchange on 9th August 2017. As of 31st December 2019, the number of shares listed on the Maldives Stock Exchange is 14,042,010.

CREATING VALUE FOR OUR SHAREHOLDERS

While we expand our business, it is our utmost priority to create value for our Shareholder and provide a good return for their investment.

DIVIDEND - MVR 3.30 per share

For the financial year 2019, a total dividend of approximately MVR 488 million is proposed to be paid to the shareholders at MVR 3.30 per share.

MVR	2019	2018
Earnings Per Share	4.03	3.64
Dividend Per Share	3.30	3.22
Net Asset Value Per Share	9.18	8.35

EARNINGS PER SHARE - MVR 4.03 per share

As a result of the increase in PAT, basic and diluted EPS increased by 11% to MVR 4.03 during 2019.

SHARE TRADING

The shares held by the public have been traded as follows:-

Highest Traded Price	MVR 45
Lowest Traded Price	MVR 30
Last Traded Price	MVR 36
Number of Shares Traded	8,806 Shares
Total Traded Value	MVR 313,789
Number of Trades	43 Trades
Weighted Average Traded Price	MVR 35.63
Market Capitalisation	MVR 5,320,814,436

SHAREHOLDER COMMUNICATIONS

One of our priorities is encouraging the participation of our shareholders in the Company's activities while following all applicable laws.

Providing accurate and timely information to our shareholders and investors is one of our priorities and we have established various mechanisms to ensure it. In compliance with the regulatory requirements, Quarterly reports and Annual Reports are made available on our website ensuring investors and shareholders have access to all material information about the Company. Within 30 days of each quarter, the quarterly financial reports are published, while the Annual Report of the Company including performance and financials of the Company are made available to the shareholder and investors within 4 months of the year end.

General Meetings of the Company are conducted after giving prior notice and publication of necessary information for the benefit of the Shareholders. Prior to every AGM, all information related to the AGM including the Notice & Agenda, the Directors Report, Financial Statements, and minutes of the previous AGM are published for shareholder's information and consideration. The Board of Directors and senior management are available at the AGM to address the concerns of the shareholders and takes into consideration the recommendations for further development of the Company.

Our shareholders are provided with regular communications and updates on our performance and other material information of the Company which is published on our Investor Relations page. The website provides the most up-to-date information on the Company, financial highlights, announcements and communications regarding the Company.

For anyone who wishes to approach the Company, our website includes contact details and a dedicated Investor Relations team responds to these queries from shareholders and other stakeholders.

MECHANISM TO RAISE CONCERNS

We have established various mechanisms through which our stakeholders including shareholders, customers, employees and suppliers can reach us. These mechanisms provide confidence to our stakeholders that their concerns will be addressed confidentially without any bias or influence.

Customers being our key stakeholder we always work in safeguarding their interests. Our Customer Grievance Policy enables customers to lodge their complaints via our call centre, email, post, messaging through social media including Facebook, Twitter, Chat service or by visiting any of our Ooredoo Experience Centres.

Any suspected misconduct or unethical behaviour, or breach of law or regulation can be brought to the attention of the Company via the Whistleblowing form made available on our website. These cases are handled and investigated confidentially by our Head of Internal Audit.

CORPORATE GOVERNANCE





ooredoo

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CORPORATE GOVERNANCE

Ooredoo Maldives operates its business in accordance with the laws and regulations issued by the relevant authorities including the Companies Act of the Republic of Maldives (Act No.: 10/96), the Maldives Securities Act (Act No.: 2/2006), the Securities (General) Regulations 2007, the Securities (Continuing Disclosure Obligations of Issuers) Regulations 2019 (Regulation No.: 2019/R-1050), the Corporate Governance Code of the Capital Market Development Authority (“CG Code”), the Listing Rules of the Maldives Stock Exchange (“Listing Rules”) and the Memorandum and Articles of Association of the Company.

Ooredoo Maldives continues to promote best practices, transparency and accountability to ensure the rights of all the stakeholders are protected. Additionally, the Board of Directors and Management of the Company is committed to good corporate citizenship towards its stakeholders in creating the best value for the shareholders.

The Board of Directors ensures compliance with the relevant laws and regulations of the Maldives and adhere to the uppermost corporate governance practices and principles while gaining the trust of the shareholders, investors and the community. In order to ensure this the Board, Management and employees follow the best practices, ethical behaviour, corporate governance policies, and the Company has adopted a Corporate Governance Manual which outlines these guidelines.

BOARD OF DIRECTORS

The Board of Directors is the governing body of the Company, and is responsible for providing institutional leadership while working in the best interest of the Company and Shareholders. The Board of Directors ensure they perform their duties and responsibilities within a framework of prudent policies and guidelines which enable effective risk management to achieve the goals and objectives of the Company.

The Board of Directors ensure that the management’s technical expertise and advice is taken into consideration in decision making and possess the authority to delegate some of the responsibilities to the Management including development of operational plans, budget and reports, for the review and approval of the Board of Directors.

COMPOSITION OF THE BOARD

Ooredoo Maldives Board consists of a total 8 Directors out of whom 6 are Independent, Non-Executive Directors and 2 are Executive Directors.

Pursuant to the Corporate Governance Code of Maldives (“CG Code”), the Board of Directors of Ooredoo Maldives comprises of a mix of Executive, Non-Executive and Independent Directors, with all the Non-Executive Directors being Independent Directors and one of the two Executive Directors being the CEO.

The composition of the Board of Directors as at 31st December 2019 was as follows: -

Type	Name of Directors	Appointed by
Independent, Non-Executive Directors	Mr. Damian Philip Chappell	Wataniya International FZ-LLC
	Dr. A Hamid Mohd A Marafi	Wataniya International FZ-LLC
	Mr. Ian Grant Fenton	Wataniya International FZ-LLC
	Mr. Khalid Hassan M A Al-Hamadi	Wataniya International FZ-LLC
	Uza. Dheena Hussain	Wataniya International FZ-LLC
	Mr. Ahmed Zuhoor	General Shareholders
Executive Directors	Mr. Najib Khan	Wataniya International FZ-LLC
	Mr. Suresh Kalpathi Chidambaram	Wataniya International FZ-LLC

MANDATE OF THE BOARD

The key responsibilities of the Board of Directors include: -

- Setting strategic direction and objectives for the Company;
- Providing guidance to the Executive Management and ensuring the implementation of the strategies in achieving the set objectives of the Company;
- Establishing policies and processes to ensure good governance within the Company in the interest of all the stakeholders, which provides an effective framework to direct the Company towards long term success;
- Reviewing and approving the policies, reports and accounts of the Company;
- Ensuring the compliance to all applicable laws, regulations, policies of the regulatory authorities, accounting and auditing standards and principles, and internal policies and processes of the Company;
- Protecting and safeguarding the rights of the stakeholders, including shareholders, employees, customers, suppliers and other stakeholders;
- Succession planning of key executives.

To ensure that an appropriate balance of power and increased accountability is established within the Company, the position of the Chairman and CEO are held by two different individuals.

ROLE OF THE CHAIRMAN

The Chairman provides guidance and leadership to the Board of Directors while ensuring the Company is in compliance with the applicable laws and regulations of Maldives and operates as per the Memorandum and Articles of Association of the Company.

ROLE OF THE CHIEF EXECUTIVE OFFICER

The Chief Executive Officer ("CEO") is responsible for leading and driving the Company towards the strategic direction outlined by the Board of Directors. The CEO also leads the team to manage the Company within the set guidelines and processes and provides guidance and direction to the management and employees of the Company in achieving the Company's objectives and goals while following the vision, mission and strategies of the Company.

CHANGES TO THE BOARD DURING 2019

The changes to the Board of Directors during the year 2019 are:-

Change to the Board	Effective Date
Resignation of Mr. Khalid Ibrahim A Al-Mahmoud as the Chairman, Managing Director and Director on the Board of Directors	13 th February 2019
Appointment of Mr. Najib Khan as the Managing Director	3 rd March 2019
Appointment of Mr. Damian Philip Chappell as a Director on the Board of Directors and as Chairman	1 st April 2019
Resignation of Mr. Thavabalan Poobalasingam as the Chief Financial Officer and Executive Director on the Board of Directors	13 th June 2019
Appointment of Mr. Suresh Kalpathi Chidambaram as the Chief Financial Officer and Executive Director on the Board of Directors	17 th September 2019

BOARD MEETINGS

The Board of Directors held a total of 7 Board Meetings during the year 2019, which included 1 Non-executive Board of Directors' Meeting, as required by the CG Code.

The attendance at Board of Directors Meetings was as follow:-

CURRENT BOARD DIRECTORS

Name	Position & Type	Meetings Attended
Mr. Damian Philip Chappell	Chairman/ Independent, Non-Executive Directors	Attended 4 of the Board Meetings held during the year 2019 after his appointment on 1 st April 2019 Appointed Dr. A Hamid Mohd A Marafi (Director) as the Proxy for 1 Board Meeting
Mr. Najib Khan	Managing Director & Chief Executive Officer / Executive Director	Attended all 6 of the Board Meetings held for Executive Directors during the year 2019
Dr. A Hamid Mohd A Marafi	Director / Independent, Non-Executive Directors	Attended all 7 of the Board Meetings held during the year 2019
Mr. Ian Grant Fenton	Director / Independent, Non-Executive Directors	Attended all 7 Board Meetings held during the year 2019
Mr. Khalid Hassan M A Al-Hamadi	Director / Independent, Non-Executive Directors	Attended all 7 of the Board Meetings held during the year 2019
Uza. Dheena Hussain	Director / Independent, Non-Executive Directors	Attended all 7 Board Meetings held during the year 2019
Mr. Ahmed Zuhoor	Director / Independent, Non-Executive Directors	Attended all 7 Board Meetings held during the year 2019
Mr. Suresh Kalpathi Chidambaram	Chief Financial Officer / Executive Director	Attended all 2 of the Board Meetings held for Executive Directors during the year 2019 after his appointment on 17 th September 2019

FORMER BOARD DIRECTORS

Name	Position & Type	Meetings attended
Mr. Khalid Ibrahim A Al-Mahmoud	Chairman & Managing Director / Independent, Non-Executive Directors	No Board Meetings were attended in 2019 until his resignation on 13 th February 2019
Mr. Thavabalan Poobalasingam	Chief Financial Officer/ Executive Director	Attended all 3 Board Meetings held for Executive Directors prior to his resignation on 13 th June 2019

The Board of Directors are provided with comprehensive information by the management on all the matters sent to the Board including financial information, background, risks, evaluation, analysis on the impact on the business and recommendations. During the Board Meetings, the Executive Management as well as other relevant senior employees are invited to provide additional insight regarding the matters before a decision is made.

Additionally, the Company Secretary provides advice to the Directors and ensures that the Board is in compliance with the regulatory requirements. In this regard the Company Secretary keeps an annual record of the Company's compliance/ non-compliance with the CG Code and other applicable laws and presents the Board with the Corporate Governance Code Compliance Report. During 2019, the Company has complied materially with all the requirements outlined in the CG Code and relevant laws.

KEY DECISIONS OF THE BOARD DURING 2019

- Approved the Audited Financial Statement of the Company for the year ended 31st December 2018;
- Approved the 2018 Annual Report of Ooredoo Maldives;
- Approved the recommendation of External Auditors for 2019 and their remuneration to the shareholders;
- Approved the dividend for the year 2018;
- Approved the appointment of Dr. A Hamid Mohd A Marafi to chair the Annual General Meeting of Ooredoo Maldives to be held on Sunday, 3rd March 2019;
- Approved the appointment of Mr. Najib Khan as the Managing Director of Ooredoo Maldives, effective from 3rd March 2019;
- Approved the appointment of Mr. Damian Philip Chappell as a Director and Chairman of the Board of Directors of Ooredoo Maldives, effective from 1st April 2019;
- Approved the 911 Central Emergency Hotline as a CSR Initiative;
- Approved the donation of a Smart Campus, Digital Classroom to the Maafushi Prison as a CSR initiative ;
- Approved seed funding for 3 winning teams of NIRU Accelerator program;
- Approved the revised Decision Rights Matrix (“DRM”);
- Approved amendments to Whistleblowing Policy and Procedures;
- Approved the 2018 Corporate and CXO Scorecards;
- Approved the Annual Bonus for 2018 and Increments for 2019;
- Approved delegation of authority to the Chairman of Board Meeting No. 2 of 2019, Dr. A Hamid Mohd A Marafi, to approve the 2019 Corporate Scorecard of the Company;
- Approved delegation of authority to the Chairman of Board Meeting No. 2 of 2019, Dr. A Hamid Mohd A Marafi, to approve the Company's CXO Scorecard for the year 2019;
- Approved the Q1 2019 Audit Reviewed Financial Statements of the Company;
- Approved the Risk Appetite for 2019 of Ooredoo Maldives;
- Approved the Q2 2019 Audit Reviewed Financial Statements of the Company;
- Approved the revised NRC Charter;
- Approved the 2019 Annual Operating Plan (with final assessment of IFRS 16);
- Approved re-allocation of CAPEX;
- Ratified the resignation of the Chief Financial Officer/Chief Executive Director, Mr. Thavabalan Poobalasingam effective from 13th June 2019;
- Approved the appointment of Ms. Fazna Mansoor as the Acting Human Resource Director effective from 1st December 2019;
- Approved to perform operating effectiveness testing for Internal Controls Over Financial Report (“ICOFR”);
- Approved the appointment of Mr. Suresh Kalpathi Chidambaram as Chief Financial Officer and as an Executive Director on the Board of Directors effective from 17th September 2019;
- Approved the Q3 2019 Audit Reviewed Financial Statements of the Company;
- Approved the amended Internal Audit Charter of Ooredoo Maldives;
- Approved the amended Audit and Risk Committee Charter of Ooredoo Maldives;
- Approved the Related Parties Transactions Policy of Ooredoo Maldives;
- Approved the International Subsea Cable investment jointly with two additional parties;
- Approved the construction of a new Office Building and selection of Contractor;
- Approved to hold an Extra Ordinary General Meeting (“EGM”) on 16th December 2019, and the Agenda of the EGM;
- Approved the Internal Audit Plan for the year 2020;
- Approved the Internal Audit Budget for the year 2020;
- Approved the Business Plan of the Company for the years 2020 to 2022;
- Approved the Annual Operating Plan of the Company for the year 2020;
- Approved the Treasury Strategy of the Company for the year 2020;
- Approved the date of the Annual General Meeting to be held in 2020;
- Approved the Agenda of the Annual General Meeting to be held in 2020;
- Approved the recommendation of the External Auditors for the year 2020 and their remuneration to the shareholders;
- Approved the Public Directorship Announcement and Selection Criteria;
- Approved the Strategic Regulatory Roadmap of Ooredoo Maldives for the years 2020 to 2022;
- Reviewed and approved the composition of the Board of Directors of Ooredoo Maldives;
- Reviewed and approved the composition of the Audit and Risk Committee of Ooredoo Maldives;
- Carried out the Annual Review of the Nomination and Remuneration Committee’s Constitution and Terms of Reference.

ANNUAL GENERAL MEETING

Ooredoo Maldives held its 2019 Annual General Meeting (“AGM”) on Sunday, 3rd March 2019 at 20.30 hours at Dharubaaruge Rannabandeyri Maalam, Male’, Republic of Maldives.

The attendance of Shareholders at the AGM was as follows:-

Shareholders present in person	109 shareholders
Shareholders present by proxy	48 proxy holders
Total number of shareholders present (in person and by proxy)	157 shareholders
Total number of shares represented	134,358,103 shares

The meeting was attended by shareholders (in person or proxy) representing more than 51% of the shares which constitutes the quorum of the AGM as required by the Articles of Association of the Company.

The shareholders approved the following matters at the AGM:

- Approved the minutes of the Annual General Meeting held on Sunday, 6th May 2018 at Hotel Jen, Ameer Ahmed Magu, Male’, Republic of Maldives
- Approved the Audited Balance Sheet, Profit and Loss Account and the Auditors Report of the Company for the year ended 31st December 2018
- Approved the Company’s Directors’ Report for the year ended 31st December 2018
- Ratified the Appointment of the Auditors for 2019 and their remuneration
- Approved the dividend for the year 2018 to be MVR 3.22 per share

EXTRAORDINARY GENERAL MEETING

An Extraordinary General Meeting (“EGM”) was held by Ooredoo Maldives on Monday, 16th December 2019 at 20:30 hours at Hotel Jen, Ameer Ahmed Magu, Male’, Republic of Maldives. This EGM was requested by the majority Shareholder, Wataniya International FZ-LLC to propose amendments to the Memorandum and Articles of Association.

The main proposed amendment was defining a term of office for the Director to be elected by the general shareholders, as requested at the Annual General Meeting (“AGM”) held on 3rd March 2019, by the general shareholders. Along with this amendment, further amendments were proposed to align the operations with the Company’s objectives and provide more clarity to the shareholders. Voting for the proposed amendments was by a poll vote (1 vote for each share held by a Shareholder), which was requested by the Chairman pursuant to Article 75(a) of the Articles of Association.

The attendance of Shareholders at the EGM was as follows:-

Shareholders present in person	59 shareholders
Shareholders present by proxy	32 proxy holders
Total number of Shareholders present (in person and by proxy)	91 shareholders
Total number of shares represented	136,542,861 shares

The following Special Resolutions were approved at the EGM, with more than 75% of the votes of the general shareholders, in favour of approving the amendments to the Memorandum and Articles of Association.

Special Resolution (1):

That the proposed amendments to the Memorandum of Association of Ooredoo Maldives Plc are approved.

Special Resolution (2):

That the proposed amendments to the Articles of Association of Ooredoo Maldives Plc are approved.

Special Resolution (3):

That the Memorandum of Association and Articles of Association of Ooredoo Maldives Plc be revised by incorporating the amendments approved by the shareholders.

COMMITTEES OF THE BOARD

The Company has established the following committees in order to comply with the applicable laws and to ensure the Company functions effectively and works in the interest of all the stakeholders.

- The Nomination and Remuneration Committee (“NRC”); and
- The Audit and Risk Committee (“ARC”).

The Board of Directors has approved a written charter for both the NRC and the ARC outlining their roles and responsibilities as well as the guidelines and processes to operate. Both the committees work in compliance with the charter and carries out their duties and responsibilities as instructed by the Board.

The mandates and activities of the committees are detailed in their respective reports.

EVALUATION OF THE BOARD AND BOARD COMMITTEES

During 2019, evaluation of the Board of Directors was carried out using an evaluation form approved by the Board. The Evaluation Form and process has been developed in accordance with the applicable requirements of the Capital Market Development Authority of Maldives (“CMDA”), the Maldives Stock Exchange (“MSE”) and the Corporate Governance Code of the Maldives and other applicable laws and regulations. The completed Annual Board Evaluation Forms were submitted to the Board of Directors for their information.

The NRC reviewed the Board evaluation process and the Evaluation Form in 2019 and confirmed that the evaluation process was in order as required by the regulatory requirements. This has also been submitted to the Board for their information. The evaluation of the Board is carried out annually.

The NRC reviewed its constitution and terms of reference and recommended revisions to the NRC Charter to ensure it operates at maximum effectiveness, and this was approved by the Board of Directors.

The composition of the Board and ARC was also reviewed by the NRC and submitted to Board during 2019, to ensure that the Board and ARC are in compliance with the regulatory requirements and operates in accordance with the Charters.

SHAREHOLDINGS BY DIRECTORS

The Directors holding shares in the Company as at 31st December 2019 were as follows:

Name	No. of Shares	Interest in other entities with shareholdings in the Company
Mr. Damian Philip Chappell	None	None
Mr. Najib Khan	5,000	None
Dr. A Hamid Mohd A Marafi	None	None
Mr. Ian Grant Fenton	None	None
Mr. Khalid Hassan M A Al-Hamadi	None	None
Uza. Dheena Hussain	67,001	Uza. Dheena Hussain is a shareholder (holding 1 share) and director of Capricer Pvt Ltd which holds 16,670 shares in Ooredoo Maldives
Mr. Ahmed Zuhoor	3,330	None
Mr. Suresh Kalpathi Chidambaram	None	None

OTHER DIRECTORSHIPS HELD BY THE BOARD OF DIRECTORS

Name of Director	Other Directorships Held
Mr. Damian Philip Chappell	Chairman - WARF Telecom International Private Limited
Mr. Najib Khan	WARF Telecom International Pvt Ltd
Dr. A Hamid Mohd A Marafi	No other Directorships
Mr. Ian Grant Fenton	Board Member – Asiacell, Advisory Board Member – Asia Internet Holding S.a r.l.
Mr. Khalid Hassan M A Al-Hamadi	WARF Telecom International Private Limited
Uza. Dheena Hussain	AAPC (Maldives) Pvt Ltd, Centara Maldives Pvt Ltd, Capricer Pvt Ltd, Hukurudhoo Investments Pvt Ltd, Jumeirah Management Services (Maldives) Pvt Ltd, Lagoon Assets Pvt Ltd, Riu Atoll Pvt Ltd, R.M.L. Leisure Pvt Ltd , Centara Lagoon Pvt Ltd, Heyo Naseeb TCM Pvt Ltd, Seaside Finolhu Maldives Pvt Ltd, Ufa Fen TCM Pvt Ltd
Mr. Ahmed Zuhoor	Interconsult Associated Pvt Ltd, Maritech Management Pvt Ltd
Mr. Suresh Kalpathi Chidambaram	No other Directorships

BOARD DEVELOPMENT

To ensure that the Board of Directors have the capacity to perform the duties and responsibilities on the Board, all the Directors were provided with a training, organised with Registrar of Companies and CMDA, providing insight about the applicable laws and regulations in Maldives including information about corporate governance, corporate tax system in the Maldives and other applicable laws and regulations of the Maldives.

PREVENTION OF INSIDER TRADING

Ooredoo Maldives has developed a policy within the Company to establish procedures and policies to prevent insider trading and ensure compliance with the requirements of CMDA “Policy on Prohibition of Dealing in Securities by Connected Persons with Access to Unpublished Information”. All members of the Board of Directors, employees, consultants, contractors of the Company and all Restricted Persons are required to follow this policy and act accordingly.

In accordance with the Policy, a Restricted Persons list is developed by Ooredoo Maldives including persons who have access to unpublished price sensitive information of the Company including the Board of Directors, the Company Secretary, persons undertaking the secretarial functions of the Board and Committees (ARC and Nomination and Remuneration Committee), employees undertaking financial matters, consultants and contractors with access or potential access to price sensitive information of the Company. The persons included on the list have been notified and provided with information about the prohibited periods for share trading, procedure and process for obtaining approval for trading and penalty/fine for not following the terms of the Policy.

INTERNAL AUDIT

The Company has an Internal Audit function established which reports to the ARC and carries out its duties and responsibilities outlined in the Internal Audit Charter and as per the approved Annual Internal Audit Plan. The Internal Audit function is independent and provides advice to ARC ensuring the Company performs within the regulatory frame and follows the outlined guidelines.

Internal Audit function also ensures the Company operates towards the strategic direction by assessing and managing the risks, and also ensures the governance practices are followed within the Company.

The activities performed by internal audit during 2019, is highlighted within the ARC Report.

EXTERNAL AUDIT

During the AGM held in 2019, the Shareholder approved the appointment of KPMG as the External Auditors of the Company for the year 2019, as per the recommendation by the Board of Directors. The appointment was done after obtaining competitive proposals from qualified service providers, with all the proposals evaluations being reviewed by the ARC and the Board of Directors.

CODE OF CONDUCT AND ETHICS

We give our utmost importance in promoting best practices and remaining as a good corporate citizen. To ensure that the highest level of professionalism and ethical conduct is established within the Company, the ARC has approved the Company's Code of Conduct and Ethics to guide and direct the Management and employees outlining the policies, guidelines and principles. The policy directs the Company to follow ethical practices in making decisions and work in the interest of all stakeholders including shareholders, customers, suppliers and employees.

ANTI-CORRUPTION

As our commitment towards being a leader in ethical conduct, we became a signatory to the United Nations Global Compact ("UNGC") in 2012, after which we have implemented and followed strict internal policies towards anti-corruption which is one of the 4 pillars of UNGC.

The policies and guidelines of the Company prohibit employees to participate in any trade or business activity which conflicts their role in the company. To protect the interest of the Company and stakeholders, Ooredoo Group signs a "Supplier's Code of Conduct" with the regular suppliers and vendors on behalf of Ooredoo Maldives. Additionally, in the event of reports on corruption, bribery and fraud, a Disciplinary Committee is formed to investigate the case independently without any influence or bias.

As a Company one of our priorities are remaining ethical and safeguarding the interest of stakeholders in making decisions and we ensure dealing with suppliers and vendors with honesty and integrity.

RELATED PARTIES TRANSACTIONS

During 2019, the Board of Directors approved the "Related Parties Transactions Policy" (the "Policy") as a framework for governing and reporting a related party transaction with an intention to protect the interests of all the parties involved and is applicable to the Board of Directors and to all the employees of Ooredoo Maldives.

The Policy has been communicated with the Board of Directors and all employees with instructions to notify the Corporate Governance Single Point of Contact (SPOC) by disclosing any relevant transaction. The disclosure is thereafter, required by the Board and employees at the time of an appointment, annually and whenever there is a change in the disclosure so made, about all persons and legal entities in which there is an interest whether directly or indirectly.

INTERNAL CONTROLS AND RISK MANAGEMENT

We maintain strict and effective controls within the Company for its operation to safeguard the assets and interests of all the stakeholders. The processes and controls are regularly reviewed by the Management and Board to ensure efficient and effective functioning of the Company.

Financial internal control is part of Ooredoo Maldives' corporate governance framework and ensures mitigation of risks, safeguarding of assets, compliance with legislation, and accuracy and reliability of financial reporting. During 2019, Ooredoo Maldives adopted the Internal Control Over Financial Reporting ("ICOFR") Framework which is based on international best practices. The ICOFR ensures that:-

- The Company's financial data and information published internally and externally are accurate, reliable and timely;
- The actions of the Board, Management and employees are in compliance with the established policies, standards, procedures and all relevant laws and regulations;
- The Company's assets and resources, including people, systems and data/information bases are adequately protected;
- The strategic and business objectives, plans and programs are achieved;
- The exposure to loss which relate to the various operations have been identified and evaluated;
- Practical controlling processes have been established that require and encourage the Board, Management and Employees to carry out their duties and responsibilities in an efficient and effective manner.

The Company also ensures identification of potential risks and focus on development of mitigation plans to reduce the exposure to loss. In this regard, an independent Enterprise Risk Management ("ERM") function is established within the Company which is responsible for managing the Enterprise Risk of the Company and reports directly to the Managing Director & Chief Executive Officer.

Furthermore, the ARC advises the Board of Directors on risk management of the Company and provides recommendation on the efficiency and adequacy of internal control systems.

STATUTORY FEES AND TAXES

All fees payable to the relevant authorities including the annual fee, annual listing fee and depository fee have been paid on or before the due dates.

DECLARATION BY THE BOARD OF DIRECTORS

The Board of Directors declare that to the best of our knowledge and belief, the information presented in this Annual Report is true and accurate and that there are no other facts, the omission of which would make any statement herein misleading or inaccurate.

The Board of Directors of Ooredoo Maldives declare that this report has been prepared in compliance with the Companies Act of the Republic of Maldives (Act No.: 10/96), the Maldives Securities Act (Act No.: 2/2006), the Securities (General) Regulations 2007, the Securities (Continuing Disclosure Obligations of Issuers) Regulations 2019 (Regulation No.: 2019/R-1050), the Corporate Governance Code of the Capital Market Development Authority ("CG Code") and the Listing Rules of the Maldives Stock Exchange (the "Listing Rules").

While performing the duties and responsibilities of the Company, the Board of Directors has practiced transparency, fairness and diligence by giving our utmost devotion to safeguard the interest of the Shareholders and worked towards creating the best value for our shareholders.

Financial Statements – The consolidated financial statements consist of the Income Statement, Balance Sheet, Cash Flow Statement, Statement of Changes in Shareholder Equity and Notes to the Consolidated Financial Statements. The financial statements for the year ended 31st December 2019 have been prepared:

- In accordance with the International Financial Reporting Standards;
- In conformance with applicable laws and regulations;
- To provide information that is true and fair; and
- Certified by the Managing Director, Chief Executive Officer and Chief Financial Officer, and approved by the Board of Directors.

Annual Report – The information presented in this Annual Report presents information for the year ended 31st December 2019, and we confirm that the information provided is accurate and true. The Annual Report includes the key activities and highlights of the Company for the year 2019 including the operational information and financial performance of the Company.

Going Concern and Future Outlook – The Board of Directors is confident that the Company possess the resources to carry out the business as a going concern and pursue the objectives set forth in its strategic plans. The Board continuously endeavours to implement the strategic plans in line with the vision of the Company.

Safeguarding Company's Assets – The Company continually strives to improve the internal controls to safeguard the Company's resources and shareholders' interest.

Independent Audit – The independent External Auditor appointed by the Shareholders of the Company has reviewed the financial statements, and their unbiased opinion and recommendations were welcomed by the Management and Board of Directors. Additionally the Board of Directors endeavours to improve any weaknesses highlighted in the Auditor's report.

Dividend – The Board of Directors is pleased to propose a dividend of MVR 3.30 per share for the year and to present this to the Shareholders' for approval at the AGM.

Declaration of Interest - The Directors of Ooredoo Maldives confirm that:

- Subject to information disclosed herein, neither the Directors nor any associates had any significant interest, direct or indirect in the equity or debt securities of Ooredoo Maldives or subsidiaries or had any right to subscribe for equity or debt securities of the Company or its subsidiaries.
- There were no contracts of significance subsisting, during or at the end of the accounting period in which a Director of Ooredoo Maldives or its subsidiaries was materially interested, either directly or indirectly.
- Except for those disclosed in note 38 of the Audited Financials, there were no substantial or material third party transactions, monetary transactions or relationships between the Company and its Directors, the Management, subsidiaries or relatives.

On behalf of the Board of Directors:

Najib Khan
Managing Director & Chief Executive Officer

Suresh Kalpathi Chidambaram
Executive Director & Chief Financial Officer



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Two overlapping red circles of different sizes, with the larger one in the foreground and the smaller one behind it to the right.

**REPORT OF THE
NOMINATION AND
REMUNERATION
COMMITTEE**



REPORT OF THE NOMINATION AND REMUNERATION COMMITTEE

COMPOSITION

Ooredoo Maldives Plc's Nomination and Remuneration Committee (the "NRC") is established in accordance with the requirements of the Corporate Governance Code ("CG Code") of the Maldives. The NRC carries out the functions of the Nomination Committee and the Remuneration Committee in order to improve efficiency, more effective utilisation of resources and with due consideration of the time, scope and expertise required to carry out the responsibilities of two separate committees.

The NRC is comprised of 3 (three) members appointed for a term of 3 (three) years. All the members of the NRC are Non-Executive Independent Directors.

MANDATE

The key responsibilities of the NRC include:-

- (a) Provide recommendations to the Board and to the shareholders on Board appointments after a proper evaluation;
- (b) Provide recommendations on remuneration packages for the Board and the Chief Executive Officer for approval by the Board;
- (c) Review policies with respect to remuneration, pension, performance related pay schemes for prior Board approval.

MEMBERS AND MEETINGS

The NRC Charter requires it to hold at least 4 (four) meetings each year (once every 3 (three) months). During the year 2019, the NRC held a total of 6 (six) meetings to consider the diverse matters under its' mandate.

Members	Type	Meetings Attended
Dr. A Hamid Mohd A Marafi (Chairman)	Independent, Non-Executive Director	6/6
Mr. Khalid Hassan M A Al-Hamadi	Independent, Non-Executive Director	5/6
Uza. Dheena Hussain	Independent, Non-Executive Director	6/6

The NRC has a separate secretary whose duties are outlined in the NRC's Charter and includes taking the minutes of NRC meetings, preparing the draft minutes and getting them approved by the NRC members.

KEY ACTIVITIES

- Approved the NRC Report as part of the Ooredoo Maldives' 2018 Annual Report;
- Approved the 2018 Corporate and CXO Scorecard, which was then submitted for the final approval of the Board of Directors;
- Approved the Annual Bonus for the year 2018 and Increments for the year 2019, which was then submitted for the final approval of the Board of Directors;
- Delegated authority to the Chairman of the NRC to approve the 2019 Corporate Scorecard of the Company and to submit for the final approval of the Board of Directors;
- Delegated authority to the Chairman of the NRC to approve the 2019 CXO Scorecard of the Company and to submit for the final approval of the Board of Directors;
- Approved the revised NRC Charter, which was then submitted for final approval of the Board of Directors;
- Approved the appointment of Mr. Najib Khan as the Managing Director of Ooredoo Maldives, effective from 3rd March 2019, which was then submitted for final approval of the Board of Directors;
- Approved the appointment of Mr. Damian Philip Chappell as a Director and Chairman of the Board of Directors of Ooredoo Maldives, effective from 1st April 2019, which was then submitted for final approval of the Board of Directors;
- Ratified the resignation of the Chief Financial Officer/Executive Director, Mr. Thavabalan Poobalasingam, effective from 13th June 2019, which was then submitted for final ratification of the Board of Directors;
- Approved the resignation of the Human Resource Director Mr. Mohamed Shahid, which was then submitted for final approval of the Board of Directors;
- Approved the appointment of Ms. Fazna Mansoor as the Acting Human Resource Director effective from 1st December 2019, which was then submitted for final approval of the Board of Directors;

- Approved the appointment of Mr. Suresh Kalpathi Chidambaram as Chief Financial Officer and as an Executive Director on the Board of Directors effective from 17th September 2019, which was then submitted for final approval of the Board of Directors;
- Approved the Public Directorship Announcement and Selection Criteria, which was then submitted for final approval of the Board of Directors;
- Reviewed and approved the composition of the Board of Directors, which was then submitted for final approval of the Board of Directors;
- Reviewed and approved the composition of the Audit and Risk Committee, which was then submitted for final approval of the Board of Directors;
- Carried out the annual review of NRC constitution and terms of reference, which was then submitted for final approval of the Board of Directors;
- Carried out the NRC's annual review of the Board Performance Evaluation Process, which was then submitted for the information of the Board of Directors;
- Carried out the annual review of the remuneration of the Board of Directors.

BOARD APPOINTMENTS

The Articles of Association of the Company states that the maximum number of Directors shall not exceed 8 (eight) and shall not be less than 5 (five). The current Board of Directors comprises 7 (seven) Directors appointed by the majority shareholder, Wataniya International FZ-LLC and 1 (one) Director elected by the general shareholders.

During the year 2019 with the recommendation of the NRC, the Board appointed 2 (two) Directors on the Board of Directors: -

1. Pursuant to the resignation of Mr. Khalid Ibrahim A Al-Mahmoud as the Chairman, Managing Director and Director on the Board of Directors on 13th February 2019, the Board appointed Mr. Najib Khan as the Managing Director effective from 3rd March 2019, and Mr. Damian Philip Chappell as a Director on the Board of Directors and as Chairman effective from 1st April 2019.

2. With the resignation of Mr. Thavabalan Poobalasingam as the Chief Financial Officer and as an Executive Director on the Board of Directors on 13th June 2019, the Board appointed Mr. Suresh Kalpathi Chidambaram as the Chief Financial Officer and as an Executive Director on the Board of Directors effective from 17th September 2019.

All appointments to the Board of Directors are reviewed and evaluated by the NRC. The Director to represent the general Shareholders is elected by voting carried out amongst the general Shareholders for shortlisted candidates proposed at the General Meeting.

While driving the Company towards the right strategic direction, the Board of Directors endeavours to engage in discussions with shareholders to understand their views on the Company.

EXECUTIVE DIRECTORS SERVING ELSEWHERE

Mr. Najib Khan is on the Board of Directors of WARF Telecom International Pvt Ltd ("WARF"), a subsidiary of Ooredoo Maldives, for which he does not receive any additional remuneration.

REMUNERATION

Remuneration for the Board of Directors

The Board of Directors are provided with:-

- (a) a sitting fee of MVR 30,000 for each Board Meeting attended in person;
- (b) a monthly fee of MVR 2,000.

A total of MVR 1,684,000 was paid to the Board of Directors as sitting fees and monthly fees for the year 2019.

Remuneration for the NRC Members

NRC members are paid a sitting fee of MVR 2,000 for each NRC meeting attended in person.

A total of MVR 34,000 was paid to the NRC members as sitting fees for the year 2019.

Remuneration for Key Top Management

Ooredoo Maldives team comprises of a very qualified and talented top management and their remuneration has been determined based on their job roles, responsibilities, scope of work and market rates for comparable roles. To ensure that top talent is attracted and retained within the Company, Ooredoo Maldives offers competitive attractive remuneration package for key executives. The remuneration package comprises of a fixed component and a significant performance-related packages.

Stock options do not form part of the remuneration package for any of the Directors, Managing Director/Chief Executive Officer or any other employee.

A total of MVR 27,716,030 (which includes basic salary, allowances and variable pay) was paid to the Managing Director & Chief Executive Officer and key top management for the year 2019.

Individual remuneration paid to the Managing Director & Chief Executive Officer and key top management, and the level and mix of remuneration is not disclosed in the Annual Report, due to Company policy, confidentiality and the competitive environment that we operate within.

GENDER DIVERSITY

Ooredoo Maldives complies with the requirements of laws and regulations of the Maldives as well as adhering to the CG Code, and works to follow and promote best practices to achieve gender diversity across the whole organisation starting from entry level to Management and Board of Directors. The Company has always prioritised compliance to the CG Code and the promotion of good governance.

The Company was one of the first GSMA Operator members to endorse the Connected Women Commitment initiative focusing on the socio-economic benefits of greater inclusion of women at all points in the mobile industry from consumer to employee to leaders. As a partner to the Connected Women Programme which accelerates the growth of the female digital economy, we are committed to work in bringing significant socio-economic benefits to all women and to the mobile eco-system of the Maldives.

On behalf of the Nomination and Remuneration Committee:



Dr. A Hamid Mohd A Marafi
Chairman, Nomination and Remuneration Committee



**REPORT OF THE
AUDIT AND RISK
COMMITTEE**



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ANNUAL REPORT

2019

REPORT OF THE AUDIT AND RISK COMMITTEE

COMPOSITION

Ooredoo Maldives' Audit and Risk Committee ("ARC") is established in accordance with the requirements of the Corporate Governance Code ("CG Code") of the Maldives. The ARC is comprised of 3 (three) members, all of whom are Non-Executive Directors and the majority of whom including the Chairman of the ARC are Independent as required by the CG Code.

MANDATE

The ARC assists the Board of Directors in fulfilling its statutory obligations and advises them on the adequacy and effectiveness of internal controls, risk management, control and governance processes, ensuring the independence and objectivity of internal and external audit functions and the integrity of the Company's financial statements.

MEMBERS AND MEETINGS

The ARC Charter requires it to hold at least 4 (four) meetings each year (at least once every 3 (three) months). During the year 2019, the ARC has held a total of 5 (five) meetings.

Members	Type	Meetings Attended
Mr. Ian Grant Fenton (Chairman)	Independent, Non-Executive Director	5/5
Dr. A Hamid Mohd A Marafi	Independent, Non-Executive Director	5/5
Mr. Khalid Hassan M A Al-Hamadi	Independent, Non-Executive Director	4/5

The Company's Managing Director & Chief Executive Officer, Chief Financial Officer, Director Internal Audit, Enterprise Risk Management Champion, a representative from the Ooredoo Group's Internal Audit and a representative from the Ooredoo Group's Corporate Governance were invited to all ARC meetings held in 2019. The Company's External Auditors ("KPMG") were also invited to present the quarterly financial results in the quarterly meetings and Annual Audited Financials and the Management Letter in the annual meeting.

The ARC has a separate secretary whose duties are outlined in the ARC's Charter and includes taking, saving the minutes of meetings, its decisions and documents.

KEY ACTIVITIES

The ARC reviewed and approved the following matters in 2019 which were then submitted to the Board of Directors for their approval: -

- The Quarterly Audit Reviewed Consolidated Financial Statements (for Q1 2019, Q2 2019, Q3 2019) of the Company, along with the related significant accounting and reporting issues;
- The Annual Audited Consolidated Financial Statements of the Company for 2018, along with the related significant accounting and reporting issues;
- The financial policies, accounting standards and rules and procurement policies;
- The Internal Audit Plan for 2020;
- The Internal Audit Budget for 2020;
- The selection of External Auditors of the Company for the financial year 2019 & 2020;
- The Ooredoo Maldives Risk Appetite for 2019;
- The updated Ooredoo Maldives Decision Rights Matrix;
- The revised Internal Audit Charter;
- The revised ARC Charter;
- The amendments to the Whistle Blower Policy & Procedure;
- The Related Party Transactions Policy for Ooredoo Maldives;
- The appointment of Rodl & Partners Qatar and respective additional budget, to perform Operating Effectiveness testing of Internal Control over Financial Reporting as a co-sourced assignment for Internal Audit;
- The updated Code of Ethics and Conduct.

The ARC also reviewed and approved the following matters which were then submitted to the Board of Directors for their information:-

- The Internal Audit Department's quarterly progress reports for the year 2019 and the annual progress report for 2018;
- The quarterly Enterprise Risk Management Reports and associated Internal Audit Review comments.

The following matters were reviewed and approved by the ARC:-

- The definition of 2019 Scorecard for the Internal Audit Department;
- The performance evaluation of the Ooredoo Maldives Internal Audit, through the review of results for the 2018 Internal Audit Scorecard;
- The Ooredoo Maldives External Quality Assurance & Improvement Program (QAIP) Report for 2019;
- The 2018 Annual ARC Report;
- The annual declaration of Internal Audit Organizational Independent and Objectivity for 2018;
- The annual declaration of Internal Audit Organizational Independent and Objectivity for 2019;
- The 2019 Mid-Year risk assessment and updated Internal Audit plan;
- The results of follow-up on the implementation of External and Internal QAIP recommendations;
- The appointment of the new ARC Secretary.

The following matters were also reviewed by the ARC:-

- Quarterly Revenue Assurance and Fraud Management Updates;
- Quarterly updates on financial statement and legal cases.

EXTERNAL AUDIT

The shareholders appointed KPMG as the External Auditors of the Company for the year 2019. As Business Profit Tax Compliance is provided by KPMG, the ARC reviewed the services and were satisfied with the objectivity and independence of the External Auditor in carrying out the external audit of the Company.

INTERNAL AUDIT

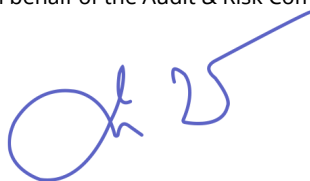
The Internal Audit Department carried out multiple audits during the year in line with the approved Internal Audit Plan for 2019. The findings of the audits were presented to the ARC in the quarterly Internal Audit progress reports, along with the Management comments and Action Plan.

The key activities completed by Internal Audit in 2019 were:

- Prepared a risk based Internal Audit plan and the Internal Audit Budget for 2020;
- Reviewed and evaluated the operations, governance and internal controls through implementation of the approved Internal Audit Plan;
- Reviewed the quarterly Enterprise Risk Management reports of Ooredoo Maldives;
- Prepared and submitted the Quarterly Internal Audit progress reports to the Group IA and ARC;
- Facilitated the External Quality Assessment for the Internal Audit function, carried out by independent party (Protiviti) and submitted the final report to the ARC;
- Assisted in evaluating and appointment of the External Auditors for the Company;
- Performed the Operating Effectiveness testing of the Internal Control over Financial Reporting for Q1, Q2, Q3 & Q4;
- Updated the Internal Audit Charter and the ARC Charter for further approval of the ARC and Board;
- Updated the Whistleblower Policy & Procedures to align with the Ooredoo Group Whistleblower Policy and Procedures.

In reliance to the activities referred above, the ARC is satisfied with the Company's Internal Audit function, its independence and objectivity and the adequacy and effectiveness of the internal controls established.

On behalf of the Audit & Risk Committee:



Ian Grant Fenton
Chairman, Audit and Risk Committee



**SUBSIDIARY
COMPANIES**

WARF
TELECOM INTERNATIONAL
PRIVATE LIMITED

BUSINESS OVERVIEW

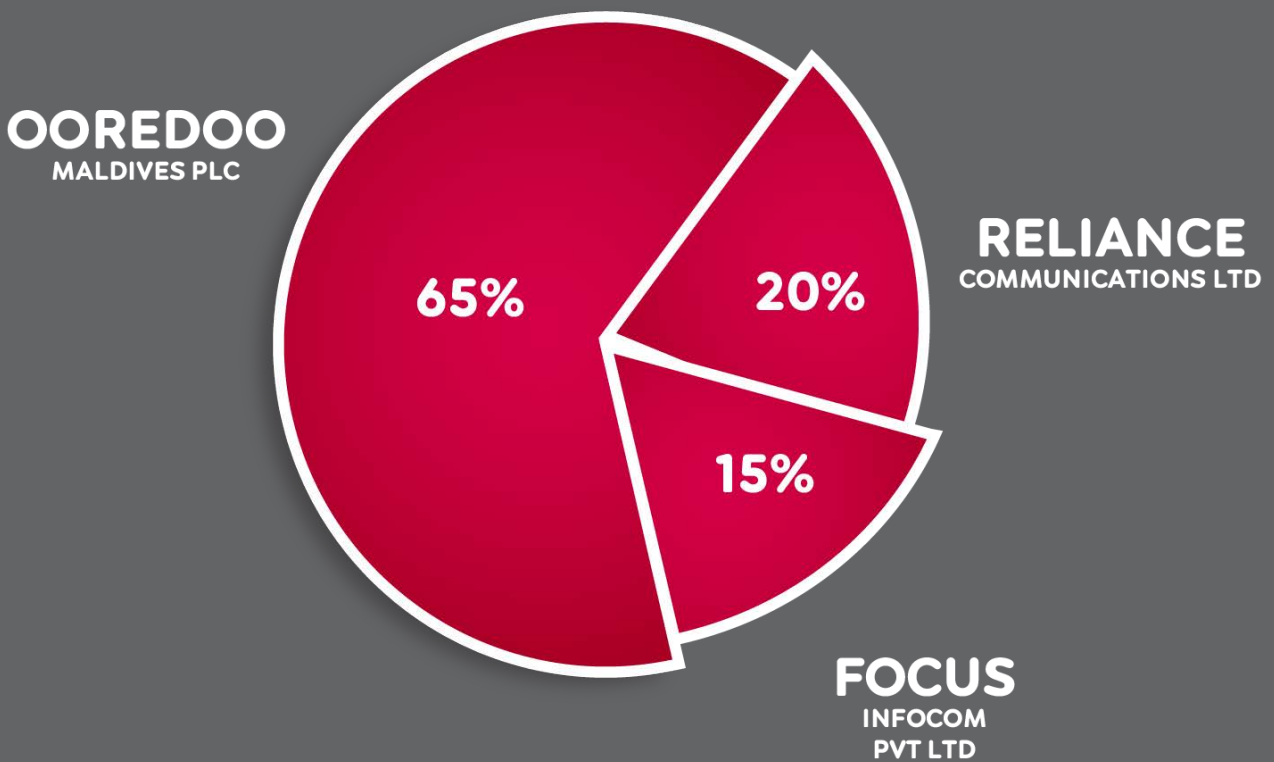
Ooredoo Maldives has one subsidiary, WARF Telecom International Pvt Ltd (“WARF”) which was incorporated in 2005 in the Republic of Maldives with the objective of providing International Telecommunication bandwidth in and out of the Maldives. WARF obtained the necessary licenses to undertake its business activities in March 2006 for a 15-year period up to March 2021.

The Shareholders’ of the WARF are Ooredoo Maldives Plc holding 65%, Reliance Communications Ltd holding 20% and Focus Infocom Pvt Ltd holding 15%.

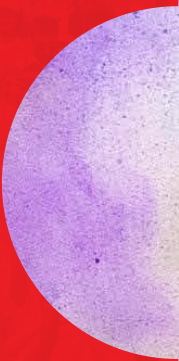
WARF achieved a turnover of MVR 58.6 million and contributed over 2% of the operating profit of the Ooredoo Maldives Group in the year 2019.

WARF’s financial year is from 1st January to 31st December.

SHAREHOLDING OF WARF



**INDEPENDENT AUDITORS'
REPORT AND FINANCIAL
STATEMENTS 2019**





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ANNUAL REPORT
2019

INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF OOREDOO MALDIVES PLC

We have audited the accompanying financial statements of Ooredoo Maldives PLC ("the Company") and the Consolidated Financial Statements of the Company and its subsidiary ("the Group"), which comprise the statement of financial position as at 31 December 2019, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the Financial Statements, including a summary of significant accounting policies set out on pages 97 to 145.

In our opinion, the accompanying financial statements of the Company and the Group give a true and fair view of the financial position of the Company and the Group as at 31 December 2019, and of their financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRS").

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing ("ISAs"). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the consolidated and separate financial statements* section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (the "IESBA Code") and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

KEY AUDIT MATTERS

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the Separate Financial Statements and the Consolidated Financial Statements of the current period. These matters were addressed in the context of our audit of the Separate Financial Statements and the Consolidated Financial Statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Revenue Recognition

(Refer to the significant accounting policies in note 4.10 and note 6 of the consolidated and separate financial statements).

Risk Description	Our Response
<p>The Group's revenue includes mobile telephony, broadband and other rental income amounting to MVR 1,955.9 Mn for the year ended 31 December 2019 which represent 96% of total revenue.</p> <p>Above mentioned revenue streams are recognized based on reports generated from the different IT systems which are complex and process large volumes of data with a large combination of different products sold and price changes during the year. As a result, the recognition of revenue is highly reliant on the IT systems.</p> <p>We identified revenue recognition in respect of the telecommunications billing systems as a key audit matter because of the complexity of the IT systems which process information and calculate the revenue to be recognized and because of the large volumes of data processed.</p>	<p>Our audit procedures in relation to revenue recognition comprising both control testing and substantive procedures on a sample basis, included involving our IT specialists to assist with:</p> <ul style="list-style-type: none"> • <i>Testing the relevant IT general controls and application controls with the assistance of our IT specialists in which the billing systems reside, including interface controls between different IT applications.</i> • <i>Testing the key controls over the calculation of the amounts built to the customers and the authorization of the rate changes and the input of such rates to the billing systems.</i> • <i>Testing end-to-end reconciliations from data records to the billing systems and to the general ledger.</i> • <i>Testing of material manual journals processed between the billing systems and the general ledger.</i> • <i>Analyzing of major revenue streams and tested the timing of its recognition through focused substantive testing performed based on our industry knowledge.</i>

Provision for impairment over investment in capacity right and the investment in subsidiary

(Refer to the significant accounting policies in note 4.6 (ii), notes 13 and 16 of the consolidated and separate financial statements).

Risk Description	Our Response
<p>The Carrying values of the Company's investment in subsidiary and the Group's capacity right as at 31 December 2019, MVR 188.4 Mn and MVR 41 Mn respectively.</p> <p>The Management performs impairment assessments of Investment in subsidiary and capacity right annually by comparing discounted future cash flows with the carrying values to determine the amount of impairment which should be recognized or reversed.</p> <p>The preparation of discounted cash flow forecasts involves the exercise of significant management judgment, particularly in estimates of future cash flows and discount rate.</p> <p>We identified assessing potential impairment of investment in subsidiary and capacity right as a key audit matter because the impairment assessment prepared by the Management are complex and contains certain judgmental assumptions.</p>	<p>Our audit procedures included;</p> <ul style="list-style-type: none"> • <i>Testing the appropriateness of the assumptions and the methodologies used by the management with the assistance of our valuation expert.</i> • <i>Challenging the reasonableness of key assumptions based on our knowledge of the business and industry.</i> • <i>Obtaining the Management prepared sensitivity analysis for discount rates and other assumptions, assessing the reasonableness of concluded sensitivity analysis for impairment assessment.</i> • <i>Assessing the adequacy of the disclosures in the financial statements, including the description and appropriateness of the inherent degree of subjectivity and key assumptions in the estimates.</i>

IFRS 16- Leases (Transition)

(Refer to the Changes in accounting policies in note 3, notes 15 and 27 of the consolidated and separate financial statements).

Risk Description	Our Response
<p>'IFRS 16 - Leases' becomes effective for annual reporting beginning on or after 1 January 2019. As a result, the Group as a lessee has recognized right of use assets representing its right to use the underlined assets and lease liabilities representing its obligation to make lease payments. The initial application of this standard gave rise to a right of use asset of MVR 168.9 Mn, and a corresponding increase in lease liabilities of MVR 165.9 Mn as at 1 January 2019.</p> <p>A number of judgments and estimates have been used in determining the impact of the application of the standard. Further, adoption of IFRS 16 required new accounting policies and disclosures in the financial statements whereas the new policies and disclosures provided in the financial statements may not be accurate.</p> <p>The adjustments arising from applying IFRS 16 are material to the Group, and this disclosure of impact is a key focus area in our audit.</p>	<p>Our audit procedures included,;</p> <ul style="list-style-type: none"> • <i>Evaluating the management's process for identifying lease contracts to be assessed based on the selected transition approach and any practical expedients applied.</i> • <i>Evaluating the appropriateness of the selection of accounting policies based on the requirements of IFRS 16 and transition approach.</i> • <i>Assessing whether transition gave rise to any indicators of management bias by evaluating the reasonableness of management's key judgements and estimates made in preparing the transition adjustments.</i> • <i>Evaluating the completeness, accuracy and relevance of data used in preparing the transition adjustments as of 1 January 2019.</i> • <i>Assessing the adequacy of the Company's disclosures of the impact of the new standard in Note 27 to the consolidated financial statements.</i>

Provisions and Contingent Liabilities

(Refer to the significant accounting policies in note 4.9 and note 34 of the consolidated and separate financial statements)

Risk Description	Our Response
<p>The Group has disclosed significant open legal case and other contingent liability in note 34 to the financial statements. The assessment of the existence of the present legal or constructive obligation, analysis of the probability of the related payment requires management's judgment to ensure appropriate accounting or disclosures.</p>	<p>Our audit procedures included;</p> <ul style="list-style-type: none"> <i>Inquiring with management and legal counsel of the Group to understand the process and internal controls relating to the identification, assessment and recognition of the disputes and litigations.</i> <i>Discussing the assessment with those charged with governance and challenging assumptions and critical judgements made which impact the estimation of the provisions required.</i>
<p>Significant judgement is required by management in assessing the likelihood of the outcome of each matter and whether the risk of loss is remote, possible or probable and whether the matter is considered as contingent liability to be disclosed.</p>	<ul style="list-style-type: none"> <i>Engaging our tax specialist to assess the potential exposure for tax dispute, uncertainties over income tax treatments and reviewing correspondence with the relevant tax authorities to understand the relevant associated risks.</i> <i>Examining the correspondences related to the litigations.</i> <i>Assessing the conclusions reached by the management and the compliance of the related disclosures in accordance with the International Financial Reporting Standards.</i>

OTHER INFORMATION

The Board of Directors (the "Board") is responsible for the other information. The other information comprises the information included in the annual report, but does not include the consolidated and separate financial statements and our auditors' report thereon. The annual report is expected to be made available to us after the date of this auditors' report.

Our opinion on the consolidated and separate financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated and separate financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to the Board.

RESPONSIBILITIES OF THE BOARD OF DIRECTORS FOR THE FINANCIAL STATEMENTS

The Board is responsible for the preparation and fair presentation of these financial statements in accordance with IFRSs, and for such internal control as the Board determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing these financial statements, the Board is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

AUDITORS' RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether these financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of these financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board.
- Conclude on the appropriateness of the Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Board, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is R. W. M. O. W. Duminda B. Rathnadiwakara.



Chartered Accountants

3 February 2020
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OOREDOO MALDIVES PLC (INCORPORATED IN THE REPUBLIC OF MALDIVES) CONSOLIDATED AND SEPARATE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2019

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- **Consolidated and Separate Financial Statements**
- **Consolidated and Separate Statements of Comprehensive Income**
- **Consolidated and Separate Statements of Financial Position**
- **Consolidated and Separate Statements of Changes in Equity**
- **Consolidated and Separate Statements of Cash Flows**
- **Notes to the Consolidated and Separate Financial Statements**

OOREDOO MALDIVES PLC
(INCORPORATED IN THE REPUBLIC OF MALDIVES)
CONSOLIDATED AND SEPARATE STATEMENTS OF COMPREHENSIVE INCOME
FOR THE YEAR ENDED 31 DECEMBER 2019

	Note	Group		Company	
		2019	2018	2019	2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
Revenue	6	2,037,598	1,951,346	2,013,912	1,910,092
Other Income	7	2,053	3,305	4,489	5,741
Operating Expenses	8	(1,002,722)	(1,002,899)	(1,008,873)	(1,004,710)
Impairment Loss on the Financial Assets		(14,273)	(19,516)	(16,153)	(19,516)
Depreciation and Amortization		(267,497)	(262,636)	(245,670)	(240,809)
Results from Operating Activities		755,159	669,600	747,705	650,798
Finance Income	9	11,896	13,054	7,579	9,476
Finance Costs	9	(56,620)	(37,539)	(56,620)	(37,539)
Net Finance Costs		(44,724)	(24,485)	(49,041)	(28,063)
Profit Before Tax		710,435	645,115	698,664	622,735
Income Tax Expense	10	(111,519)	(100,343)	(110,056)	(97,000)
Profit (Total Comprehensive Income) for the Year		598,916	544,772	588,608	525,735
Total Comprehensive Income Attributable to:					
Owners of the Company		595,308	538,111	588,608	525,735
Non-Controlling Interest	24	3,608	6,661	-	-
Total Comprehensive Income for the Year		598,916	544,772	588,608	525,735
Basic and Diluted Earnings Per Share	11	4.03	3.64	3.98	3.56

Figures in brackets indicate deductions.

The Consolidated and Separate Financial Statements are to be read in conjunction with the related notes, which form an integral part of the Consolidated and Separate Financial Statements of the Company set out on pages 104 to 145. The Report of the Independent Auditors is given on pages 92 to 95.

OOREDOO MALDIVES PLC
(INCORPORATED IN THE REPUBLIC OF MALDIVES)
CONSOLIDATED AND SEPARATE STATEMENTS OF FINANCIAL POSITION
AS AT 31 DECEMBER 2019

	Note	Group		Company	
		31/12/2019	31/12/2018	31/12/2019	31/12/2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
ASSETS					
Non-Current Assets					
Property, Plant and Equipment	12	1,041,535	1,002,144	1,031,554	990,875
Intangible Assets	13	100,136	136,117	59,058	74,500
Prepaid Lease Rent	14	-	32,816	-	32,816
Right of use assets	15	168,122	-	168,122	-
Investment in Subsidiary	16	-	-	188,488	188,488
Deferred Tax Assets	10.2	27,044	24,301	27,434	24,693
Total Non-Current Assets		1,336,837	1,195,378	1,474,656	1,311,372
Current Assets					
Inventories	17	28,546	24,794	28,546	24,794
Trade and Other Receivables	18	525,289	416,503	527,944	408,688
Amount Due from Related Party	19	31,549	38,585	-	-
Investments	20	588,963	354,936	367,650	212,409
Cash and Cash Equivalents	21	578,038	1,256,531	553,374	1,199,385
Total Current Assets		1,752,385	2,091,349	1,477,514	1,845,276
Total Assets		3,089,222	3,286,727	2,952,170	3,156,648
EQUITY AND LIABILITIES					
Equity					
Share Capital	22	1,478,004	1,478,004	1,478,004	1,478,004
Reserve on Translation of Share Capital	23	144,180	144,180	144,180	144,180
Accumulated Losses		(378,231)	(497,622)	(398,980)	(511,671)
Total Equity Attributable to Equity Holders of the Parent		1,243,953	1,124,562	1,223,204	1,110,513
Non-Controlling Interest	24	112,634	109,026	-	-
Total Equity		1,356,587	1,233,588	1,223,204	1,110,513

OOREDOO MALDIVES PLC
 (INCORPORATED IN THE REPUBLIC OF MALDIVES)
 CONSOLIDATED AND SEPARATE STATEMENTS OF FINANCIAL POSITION (CONTINUED)
 AS AT 31 DECEMBER 2019 (CONTINUED)

	Note	Group		Company	
		31/12/2019	31/12/2018	31/12/2019	31/12/2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
LIABILITIES					
Non-Current Liabilities					
Loans and Borrowings	25	496,028	511,394	496,028	511,394
Provisions	26	17,690	18,785	17,690	18,785
Deferred Tax Liabilities	10.3	567	105	2,105	2,417
Lease Liabilities	27	150,013	-	150,013	-
Total Non-Current Liabilities		664,298	530,284	665,836	532,596
Current Liabilities					
Loans and Borrowings	25	263,449	146,215	263,449	146,215
Provisions	26	-	5,749	-	5,749
Lease Liabilities	27	26,472	-	26,472	-
Amounts Due to Related Parties	28	231,538	444,369	231,870	444,369
Trade and Other Payables	29	486,782	875,628	480,649	867,020
Income Tax Payable	30	60,096	50,894	60,690	50,186
Total Current Liabilities		1,068,337	1,522,855	1,063,130	1,513,539
Total Liabilities		1,732,635	2,053,139	1,728,966	2,046,135
Total Equity and Liabilities		3,089,222	3,286,727	2,952,170	3,156,648

Figures in brackets indicate deductions.

The Consolidated and Separate Financial Statements are to be read in conjunction with the related notes, which form an integral part of the Consolidated and Separate Financial Statements of the Company set out on pages 104 to 145. The Report of the Independent Auditors is given on pages 92 to 95.


These Consolidated and Separate Financial Statements were approved by the Board of Directors and signed on its behalf by:



Damian Philip Chappell
Chairman



Najib Khan
Managing Director & Chief Executive Officer



Ian Grant Fenton
Chairman of Audit & Risk Committee



Suresh Kalpathi Chidambaram
Executive Director & Chief Financial Officer

3rd February 2020

Attributable to the Owners of the Company

GROUP	Share Capital MVR "000"	Reserve on Translation of Share Capital MVR "000"	Accumulated Loss MVR "000"	Total MVR "000"	Non-Controlling Interest MVR "000"	Total Equity MVR "000"
As at 1 January 2018, as Previously Reported	1,478,004	144,180	(553,621)	1,068,563	104,651	1,173,214
Adjustment Due to Initial Application of IFRS 15	-	-	300	300	-	300
Adjustment Due to Initial Application of IFRS 9	-	-	(9,451)	(9,451)	(2,286)	(11,737)
Balance as at 1 January 2018 After Adjustments	1,478,004	144,180	(562,772)	1,059,412	102,365	1,161,777
Comprehensive Income for the Year						
Profit for the Year	-	-	538,111	538,111	6,661	544,772
Other Comprehensive Income for the Year	-	-	-	-	-	-
Total Comprehensive Income for the Year	-	-	538,111	538,111	6,661	544,772
Transactions with Owners Directly Recorded in Equity						
Dividend Declared (Note 22.4)	-	-	(472,961)	(472,961)	-	(472,961)
Total Transactions with Owners Directly Recorded in Equity	-	-	(472,961)	(472,961)	-	(472,961)
As at 31 December 2018	1,478,004	144,180	(497,622)	1,124,562	109,026	1,233,588
As at 1 January 2019	1,478,004	144,180	(497,622)	1,124,562	109,026	1,233,588
Comprehensive Income for the Year						
Profit for the Year	-	-	595,308	595,308	3,608	598,916
Other Comprehensive Income for the Year	-	-	-	-	-	-
Total Comprehensive Income for the Year	-	-	595,308	595,308	3,608	598,916
Transactions with Owners Directly Recorded in Equity						
Dividend Declared (Note 22.4)	-	-	(475,917)	(475,917)	-	(475,917)
Total Transactions with Owners Directly Recorded in Equity	-	-	(475,917)	(475,917)	-	(475,917)
As at 31 December 2019	1,478,004	144,180	(378,231)	1,243,953	112,634	1,356,587

Figures in brackets indicate deductions.

The Consolidated and Separate Financial Statements are to be read in conjunction with the related notes, which form an integral part of the Consolidated and Separate Financial Statements of the Company set out on pages 104 to 145. The Report of the Independent Auditors is given on pages 92 to 95.

**OOERDOO MALDIVES PLC
(INCORPORATED IN THE REPUBLIC OF MALDIVES)
CONSOLIDATED AND SEPARATE STATEMENTS OF CHANGES IN EQUITY (CONTINUED)
FOR THE YEAR ENDED 31 DECEMBER 2019**

COMPANY	Share Capital	Reserve of Translation of Share Capital	Accumulated Losses	Total Equity
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January 2018, as Previously Reported	1,478,004	144,180	(559,540)	1,062,644
Adjustment Due to Initial Application of IFRS 15	-	-	300	300
Adjustment Due to Initial Application of IFRS 9	-	-	(5,205)	(5,205)
Balance as at 1 January 2018 After Adjustments	1,478,004	144,180	(564,445)	1,057,739
Comprehensive Income for the Year				
Profit for the Year	-	-	525,735	525,735
Other Comprehensive Income for the Year	-	-	-	-
Total Comprehensive Income for the Year	-	-	525,735	525,735
Transactions with Owners Directly Recorded in Equity				
Dividend Declared (Note 22.4)	-	-	(472,961)	(472,961)
Total Transactions with Owners Directly Recorded in Equity	-	-	(472,961)	(472,961)
As at 31 December 2018	1,478,004	144,180	(511,671)	1,110,513
As at 1 January 2019	1,478,004	144,180	(511,671)	1,110,513
Comprehensive Income for the Year				
Profit for the Year	-	-	588,608	588,608
Other Comprehensive Income for the Year	-	-	-	-
Total Comprehensive Income for the Year	-	-	588,608	588,608
Transactions with Owners Directly Recorded in Equity				
Dividend Declared (Note 22.4)	-	-	(475,917)	(475,917)
Total Transactions with Owners Directly Recorded in Equity	-	-	(475,917)	(475,917)
As at 31 December 2019	1,478,004	144,180	(398,980)	1,223,204

Figures in brackets indicate deductions.

The Consolidated and Separate Financial Statements are to be read in conjunction with the related notes, which form an integral part of the Consolidated and Separate Financial Statements of the Company set out on pages 104 to 145. The Report of the Independent Auditors is given on pages 92 to 95.

OOREDOO MALDIVES PLC
(INCORPORATED IN THE REPUBLIC OF MALDIVES)
CONSOLIDATED AND SEPARATE STATEMENTS OF CASH FLOWS
FOR THE YEAR ENDED 31 DECEMBER 2019

	Note	Group		Company	
		2019	2018	2019	2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
Cash Flows from Operating Activities					
Profit Before Tax		710,435	645,115	698,664	622,735
Adjustments for:					
Depreciation on Property, Plant and Equipment	12	194,972	220,328	193,684	219,040
Amortization of Intangible Assets	13	42,054	41,971	21,515	21,431
Amortization of Lease Prepayment	14	-	338	-	338
Amortization of Right of use assets	15	30,471	-	30,471	-
Gain on Sale of Property, Plant and Equipment	7	-	(92)	-	(92)
(Reversal)/ Provision for Obsolete Inventories	17.1	(485)	304	(485)	304
Provision for the Share based payment obligation		2,248	1,516	2,248	1,516
Provision for Expected Credit Losses on Trade Receivables	18.1	16,303	19,516	16,303	19,516
Reversal of Provision for Expected Credit Losses on Investments	20.1	(81)	(2,032)	(29)	(2,035)
Reversal of Provision for Expected Credit Losses on Bank Balances	21.1	(175)	(1,390)	(121)	(1,416)
Reversal of amortization of Lease Prepayment	14	(619)	-	(619)	-
Provision for Expected Credit Losses on Amount Due From Related Party	19.1	(1,774)	31	-	-
Interest Income	9	(11,896)	(13,054)	(7,579)	(9,476)
Interest Expense	9	56,620	37,539	56,620	37,539
Operating Profit Before Working Capital Changes		1,038,073	963,144	1,010,672	909,400
Working Capital Changes					
Change in Inventories		(3,267)	(30,735)	(3,267)	(30,735)
Change in Trade and Other Receivables		(128,062)	(148,812)	(138,532)	(143,398)
Change in Amount Due from Related Party		8,810	(6,600)	-	-
Change in Amounts Due to Related Parties		(39,175)	(119,156)	(38,843)	(123,023)
Change in Trade and Other Payables		10,355	82,932	12,830	90,585
Cash from Operating Activities		886,734	740,773	842,860	702,829
Interest Paid		(38,808)	(1,432)	(38,808)	(1,432)
Interest received		11,896	13,054	7,579	9,476
Tax Paid		(104,597)	(125,829)	(102,605)	(121,369)
Net Cash from Operating Activities		755,225	613,512	709,026	589,504

OOREDOO MALDIVES PLC
(INCORPORATED IN THE REPUBLIC OF MALDIVES)
CONSOLIDATED AND SEPARATE STATEMENTS OF CASH FLOWS (CONTINU
AT 31 DECEMBER 2019

	Note	Group		Company	
		2019	2018	2019	2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
Cash Flows from Investing Activities					
Purchase and Construction of Property, Plant and Equipment	12	(178,284)	(148,539)	(178,284)	(148,539)
Acquisition of Intangible Assets	13	(31,690)	(40,881)	(31,690)	(40,881)
Net movement in Investments	20	(233,947)	191,255	(155,212)	192,556
Proceeds on Disposal of Property, Plant and Equipment		-	92	-	92
Net Cash (Used in)/ from Investing Activities		(443,921)	1,927	(365,186)	3,228
Cash Flows from Financing Activities					
Dividend Paid During the year	22.4	(408,698)	(825,832)	(408,698)	(825,832)
Lease Repayment	27	(35,069)	-	(35,069)	-
Proceeds from Loan and Borrowings	25	246,719	262,140	246,719	262,140
Repayment of Loan and Borrowings	25	(318,507)	(94,722)	(318,507)	(94,722)
Repayment of Share Based Payment	26	(7,997)	-	(7,997)	-
Net Cash Used in Financing Activities		(523,552)	(658,414)	(523,552)	(658,414)
Net Decrease in Cash and Cash Equivalents		(212,248)	(42,975)	(179,712)	(65,682)
Cash and Cash Equivalents at Beginning of the Year		790,995	833,970	733,781	799,463
Cash and Cash Equivalents at End of the Year	21	578,747	790,995	554,069	733,781

Figures in brackets indicate deductions.

The Consolidated and Separate Financial Statements are to be read in conjunction with the related notes, which form an integral part of the Consolidated and Separate Financial Statements of the Company set out on pages 104 to 145. The Report of the Independent Auditors is given on pages 92 to 95.

1 REPORTING ENTITY

Ooredoo Maldives PLC (the "Company") is a Company incorporated and domiciled in the Republic of Maldives as a private limited liability Company since 7 December 2004 under the name of "Wataniya Telecom Maldives Private Limited" with its registered office at 2nd Floor, Urban Unit Building, Hulhumale, Republic of Maldives. The Company's name was changed to "Ooredoo Maldives Private Limited and Ooredoo Maldives PLC" respectively with effect from 22 December 2013 and 6 October 2016 and presently governed under the Companies' Act No. 10 of 1996, with its registered office at P.O. Box 2196, 5th Floor, H. Sunleet, Gadhage' Mohamedfulhu Building, Boduthakuru-faanu Magu, Male', Republic of Maldives.

The main business activity of the Company is to engage in the provision of mobile telephone, mobile telecommunication services and provide internet services in Republic of Maldives under a license from Communication Authority of Maldives.

The consolidated financial statements of the Company for the year ended 31 December 2019 comprise the Company and its subsidiary WARF Telecom International Private Limited (together referred to as the "Group").

The Company is the immediate holding Company of WARF Telecom International Private Limited, which is engaged in facilitating the bulk sale of international telecommunications and to construct and operate all telecommunications apparatus and or facilities that are required to provide international telecommunications bandwidth in and out of the Republic of Maldives. As at the reporting date, the Company holds 65% shareholding of WARF Telecom International Private Limited.

The Company's ultimate parent undertaking and controlling party is Ooredoo Q.S.C., a Company incorporated and domiciled in Qatar.

2 BASIS OF PREPARATION

(a) Statement of Compliance

The Consolidated and Separate financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRSs").

This is the first set of Company's annual financial statements which IFRS 16 "Leases" have been applied. Changes to significant accounting policies are described in Note 03.

(b) Basis of Measurement

The Consolidated and Separate financial statements have been prepared on the historical cost basis.

(c) Functional and Presentation Currency

These consolidated and separate financial statements are presented in Maldivian Rufiyaa, which is the Group's functional currency. All financial information presented in Maldivian Rufiyaa has been rounded to the nearest thousand Maldivian Rufiyaa.

(d) Use of Estimates and Judgements

The preparation of the consolidated financial statements in conformity with IFRSs requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

Information about critical judgments in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated and separate financial statements is included in the respective notes.

3 CHANGES IN ACCOUNTING POLICIES

The Group initially applied IFRS 16 *Leases* from 1 January 2019. A number of other new amendments are also effective from 1 January 2019 but not have a material effect on the Group's financial statements.

The Group applied IFRS 16 using modified retrospective approach. Accordingly, the comparative information presented for 2018 is not restated - i.e. it is presented, as previously reported under IAS 17 and related interpretations. The details of the changes in accounting policies are disclosed below. Additionally, the disclosure requirement in IFRS 16 have not generally been applied to comparative information.

3 CHANGES IN ACCOUNTING POLICIES (CONTINUED)

(a) Definition of a lease

Previously, The Group determined at contract inception whether an arrangement was or contained a lease under IFRIC 4 Determining whether an arrangement contains a lease. The Group now assesses whether a contract is or contains a lease based on the definition of a lease as explained in Note 4.4.

On transition to IFRS 16, the Group elected to apply the practical expedient to grandfather the assessment of which transaction are leases. The Group applied IFRS 16 only to contracts that were previously identified as leases. Contracts that were not identified as leases under IAS 17 and IFRIC 4 were not reassessed for whether there is a lease under IFRS 16. Therefore, the definition of a lease under IFRS 16 was applied only to contracts entered into or changed on or after 1 January 2019.

(b) As a lessee

As a lessee, the Group leases many assets including land, building and network assets. The Group previously classified leases as operating or finance leases based on its assessment of whether the lease transferred significantly all of the risks and rewards incidents to the ownership of the underlying asset to the Group. Under IFRS 16, the Group recognizes right of use assets and lease liabilities for most of these leases – i.e. these leases are on-balance sheet.

At commencement or on modification of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease component on the basis of its relative stand-alone price. However, for leases of properties in which it is a lessee, the Company has elected not to separate non-lease components and will instead account for the lease and non-lease components as a single lease component.

(i) Leases classified as operating leases under IAS 17

Previously, the Group classified property leases as operating leases under IAS 17. On transition, for the leases, lease liabilities were measured at the present value of the remaining lease payments, discounted at the Group's incremental borrowing rate as at 1 January 2019. Right-of-use assets are measured at either:

- Their carrying amount as if IFRS 16 had been applied since the commencement date, discounted using the Company's incremental borrowing rate at the date of initial application; or
- An amount equivalent to the lease liability, adjusted by the amount of any prepaid or accrued lease payments.

The Group has tested its right-to-use assets for impairment on the date of transition and has concluded that there is no indication that the right-to-use assets are impaired.

The Group used a number of practical expedients when applying IFRS 16 to lease previously classified as operating leases under IAS 17. In particular, the Group:

- did not recognize right of use assets and liabilities for leases for which the lease term ends within 12 months of the date of initial application;
- did not recognize right of use assets and liabilities for leases of low value assets (e.g. IT equipment);
- excluded initial direct costs from the measurement of the right of use asset at the date of initial application; and
- used hindsight when determining the lease term.

(ii) Leases classified as finance leases under IAS 17

The Group has entered into an agreement in respect of leases of land in Hulhumale for commercial use. These leases were classified as finance leases under IAS 17. The Group has paid total lease amount in advance for the entire lease period. Since it is long term lease, applying accounting treatment for the leases similar to the accounting for purchase of land.

3 CHANGES IN ACCOUNTING POLICIES (CONTINUED)

(c) As a lessor

Operating leases, in which the Group is the lessor, mainly relate to tower sharing arrangement entered by the Group with other operators with lease terms of between 2 to 5 years. The lessee does not have an option to purchase the asset at the expiry of the lease period. The unguaranteed residual values do not represent a significant risk for the Group. The Group did not identify any indications that this situation will change.

When the Group acts as a lessor, it determines at lease inception whether each lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease. As part of this assessment, the Group considers certain indicators such as whether the lease is for the major part of the economic life of the asset.

(d) Significant Judgments

Following are the key judgments applied by the Group on application of IFRS 16:

- Extension and termination options are included in number of leases from various class of asset such as mobile telecommunication tower sites and buildings. These terms are used to maximize operational flexibility in terms of managing contracts. In cases where lease contracts have indefinite term or are subject to auto renewal, lease term is determined considering the business case and reasonably certainty of renewal of lease.
- The present value of the lease payment is determined using the discount rate representing the incremental borrowing rate that the Group would have to pay to borrow over a similar term, and with a similar security, the fund necessary to obtain an asset of a similar value to the right-to-use asset in a similar economic environment.

(e) Impact on Transition

On transition to IFRS 16, the Group recognized an additional right of use of assets and lease liabilities. The impact on transition as at 1 January 2019 is summarized below.

	1 January 2019 (MVR '000)
Right-of-use assets – Tower Sites	138,906
Right-of-use assets – Office Buildings	30,062
Lease liability	165,995

When measuring lease liabilities for leases that were classified as operating leases, the Group discounted lease payments using its incremental borrowing rate as at 1 January 2019. The weighted average rate applied is 9.5%.

Operating lease commitments as at 31 December 2018 as disclosed under IAS 17 in the Group's financial statements.

3 CHANGES IN ACCOUNTING POLICIES (CONTINUED)
(e) Impact on Transition (Continued)

	1 January 2019 (MVR '000)
Operating lease commitment at 31 December 2018 as disclosed under IAS 17 in the Group's consolidated financial statements	107,554
Discounted using the incremental borrowing rate as at 1 January 2019	80,815
• Recognition exemption for leases of low value assets	(950)
• Recognition exemption for leases with less than 12 months of lease term at transition	-
• Extension and termination options reasonably certain to be exercised	86,130
Lease liabilities recognized as at 1 January 2019	165,995

IFRS 16 transition impact is same for the Group and the Company, WARF Telecom International Private Limited (Subsidiary does not have any impact from IFRS 16)

4

SIGNIFICANT ACCOUNTING POLICIES

The accounting policies set out below have been applied consistently to all periods presented in these consolidated and separate financial statements, and have been applied consistently by the Group.

(a) Basis of Consolidation

(i) Subsidiaries

Subsidiaries are entities controlled by the Group. The Group controls an entity when it is exposed to, or has right to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. The financial statements of subsidiaries are included in the consolidated financial statements from the date that control commences until the date that control ceases.

(ii) Transactions Eliminated on Consolidation

Intra-group balances and transactions, and any unrealized income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements.

(iii) Non-Controlling Interest

Non-controlling interests represent the portion of profit or loss and net assets not held by the Group and are presented separately in the consolidated statement of comprehensive income and within equity in the consolidated statement of financial position, separately from parent shareholders' equity.

(b) Transactions in Foreign Currency

Transactions in foreign currencies are translated to the functional currency at the exchange rate ruling at the date of transaction. Monetary assets and liabilities denominated in foreign currencies other than the functional currency are translated to the functional currency at the exchange rate ruling at the reporting date. Foreign exchange differences arising on translation are recognized in the profit or loss.

Non-monetary assets and liabilities, which are measured at historical cost, denominated in foreign currencies are translated to the functional currency at the exchange rates ruling at the dates of transactions. Non-monetary assets and liabilities, which are stated at fair value, denominated in foreign currencies are translated to the functional currency at the exchange rates ruling at the dates the values were determined.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

4.1

Financial Instruments

(i) Recognition and Initial Measurements

Trade receivables issued are initially recognized when they are originated. All other financial assets and financial liabilities are initially recognized when the Group/ Company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

(ii) Classification and Subsequent Measurement

Financial Assets

On initial recognition, a financial asset is classified as measured at: amortized cost; FVOCI – debt investment; FVOCI – equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the Group changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortized cost if it meets both of the following conditions and is not designated as at FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A debt investment is measured at FVOCI if it meets both of the following conditions and is not designated as at FVTPL:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

On initial recognition of an equity investment that is not held for trading, the Group may irrevocably elect to present subsequent changes in the investment's fair value in OCI. This election is made on an investment-by-investment basis.

All financial assets not classified as measured at amortised cost or FVOCI as described above are measured at FVTPL. This includes all derivative financial assets. On initial recognition, the Group may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial Assets- Business Model assessment

The Group makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. These include whether management's strategy focuses on earning contractual interest income, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of any related liabilities or expected cash outflows or realising cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported to the Group's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.1 Financial Instruments (Continued)
(ii) Classification and Subsequent Measurement (Continued)

- how managers of the business are compensated – e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected; and
- the frequency, volume and timing of sales of financial assets in prior periods, the reasons for such sales and expectations about future sales activity.

Transfers of financial assets to third parties in transactions that do not qualify for de-recognition are not considered sales for this purpose, consistent with the Group's continuing recognition of the assets.

Financial assets that are held for trading or are managed and whose performance is evaluated on a fair value basis are measured at FVTPL.

Financial assets – Assessment whether contractual cash flows are solely payments of principal and interest

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Group considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making this assessment, the Group considers:

- contingent events that would change the amount or timing of cash flows;
- terms that may adjust the contractual coupon rate, including variable-rate features;
- prepayment and extension features; and
- terms that limit the Group's claim to cash flows from specified assets (e.g. non-recourse features).

A prepayment feature is consistent with the solely payments of principal and interest criterion if the prepayment amount substantially represents unpaid amounts of principal and interest on the principal amount outstanding, which may include reasonable compensation for early termination of the contract. Additionally, for a financial asset acquired at a discount or premium to its contractual par-amount, a feature that permits or requires prepayment at an amount that substantially represents the contractual par amount plus accrued (but unpaid) contractual interest (which may also include reasonable compensation for early termination) is treated as consistent with this criterion if the fair value of the prepayment feature is insignificant at initial recognition.

Financial assets – Subsequent measurement and gains and losses

Financial assets at FVTPL	These assets are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in profit or loss.
Financial assets at amortised cost	These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in profit or loss. Any gain or loss on de-recognition is recognised in profit or loss.
Debt investments at FVOCI	These assets are subsequently measured at fair value. Interest income calculated using the effective interest method, foreign exchange gains and losses and impairment are recognised in profit or loss. Other net gains and losses are recognised in OCI. On de-recognition, gains and losses accumulated in OCI are reclassified to profit or loss.
Equity investments at FVOCI	These assets are subsequently measured at fair value. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment. Other net gains and losses are recognised in OCI and are never reclassified to profit or loss.

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4.1 **SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**
Financial Instruments (Continued)
(ii) Classification and Subsequent Measurement (Continued)

Financial liabilities – Classification, subsequent measurement and gains and losses

Financial liabilities are classified as measured at amortised cost or FVTPL. A financial liability is classified as at FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including any interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Interest expense and foreign exchange gains and losses are recognised in profit or loss. Any gain or loss on de-recognition is also recognised in profit or loss.

(iii) De-recognition

Financial Assets

The Group de-recognizes a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Group neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

The Group enters into transactions whereby it transfers assets recognized in its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets. In these cases, the transferred assets are not derecognized.

Financial Liabilities

The Group derecognizes a financial liability when its contractual obligations are discharged or cancelled, or expire. The Group also derecognizes a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognized at fair value.

On de-recognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognized in profit or loss.

(iv) Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Group currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realize the asset and settle the liability simultaneously.

(v) Share Capital

Ordinary Shares

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of ordinary shares are recognized as a deduction from equity.

4.2

Property, Plant and Equipment

(i) Recognition and Measurement

Items of property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses if any.

Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of self-constructed assets includes the cost of materials and direct labor, any other costs directly attributable to bringing the assets to a working condition for their intended use, the costs of dismantling and removing the items and restoring the site on which they are located and capitalized borrowing costs. Purchased software that is integral to the functionality of the related equipment is capitalized as part of that equipment.

When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment. Gains and losses on disposal of an item of property, plant and equipment are determined by comparing the proceeds from disposal with the carrying amount of property, plant and equipment, and are recognized net within other income in profit or loss.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.2 Property, Plant and Equipment (Continued)

(ii) Subsequent Costs

The cost of replacing a part of an item of property, plant and equipment is recognized in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group, and its cost can be measured reliably. The carrying amount of the replaced part is derecognized. The costs of the day-to-day servicing of property, plant and equipment are recognized in profit or loss as incurred.

(iii) Capital Work in Progress

Capital work in progress as at the year-end represents the costs incurred or accrued for the projects which are not commissioned for commercial operation as at the year end.

(iv) Depreciation

Depreciation is calculated over the depreciable amount, which is the cost of an asset, or other amount substituted for cost, less its residual value.

Depreciation is recognized in profit or loss on a straight-line basis over the estimated useful lives of each part of an item of property, plant and equipment, since this most closely reflects the expected pattern of consumption of the future economic benefits embodied in the asset. Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Group will obtain ownership by the end of the lease term. The estimated useful lives for the current and comparative periods are as follows:

Leasehold Improvement	Over 5 Years
Network Equipment	Over 8 Years
Network Infrastructure Equipment	Over 14 Years
Office and Computer Equipment	Over 3 to 5 Years
Furniture and Fixtures	Over 5 Years
Power/ Tool and Equipment	Over 3 to 14 Years
Vessels and Motor Vehicles	Over 5 Years

Depreciation is provided from the month in which the property, plant and equipment is ready for use. Depreciation methods, useful lives and residual values are reviewed at each financial year-end and adjusted if appropriate.

4.3

Intangible Assets

(i) Recognition and Measurement

Intangible assets that are acquired by the Group, which have finite useful lives, are measured at cost less accumulated amortization and accumulated impairment losses if any.

The Company's right to receive rentals in exchange for obligation to provide construction service has been recognized as an intangible asset. The rights received as consideration for construction service are recognized at cost, which is the value of consideration received or receivable for the Construction Services.

(ii) Subsequent Expenditure

Subsequent expenditure is capitalized only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is recognized in profit or loss as incurred.

(iii) Capital Work in Progress

Capital work in progress as at the year-end represents the costs incurred or accrued for the projects which are not commissioned for commercial operation as at the year end.

(iv) Amortization

Amortization is recognized in profit or loss on a straight-line basis over the estimated useful lives of intangible assets, from the date that they are available for use, since this most closely reflects the expected patterns of consumption of the future economic benefits embodied in the assets.

4 **SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**
4.3 **Intangible Assets (Continued)**
(iv) Amortization (Continued)

Amortization methods, useful lives and residual values are reviewed at each financial year-end and adjusted if appropriate.

License Fee	Over 15 Years
IT Software	Over 3 to 8 Years
Capacity Right	Over 15 Years

4.4

Leases

The Group/ Company has applied IFRS 16 using the modified retrospective approach and therefore the comparative information has not been restated and continues to be reported under IAS 17 and IFRIC 4. The details of accounting policies under IAS 17 and IFRIC 4 are disclosed separately.

Policy Applicable from 1 January 2019

At inception of a contract, the Group assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Group uses the definition of a lease in IFRS 16. This policy is applied to contracts entered into, on or after 1 January 2019.

(i) As a lessee

At commencement or on modification of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for the leases of property the Group has elected not to separate non-lease components and account for the lease and non-lease components as a single lease component.

The Group recognizes a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Group by the end of the lease term or the cost of the right-of-use asset reflects that the Group will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain re-measurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, and the Group's incremental borrowing rate. Generally, the Group uses its incremental borrowing rate as the discount rate.

The Group determines its incremental borrowing rate by obtaining interest rates from various external financing sources and makes certain adjustments to reflect the terms of the lease and type of the asset leased.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee; and
- the exercise price under a purchase option that the Group is reasonably certain to exercise, lease payments in an optional renewal period if the Group is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Group is reasonably certain not to terminate early.

The lease liability is measured at amortized cost using the effective interest method. It is re-measured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, if the Group changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is re-measured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Group presents right-of-use assets that do not meet the definition of investment property in 'property, plant and equipment' and lease liabilities in 'loans and borrowings' in the statement of financial position.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.4 Leases (Continued)
(i) As a lessee (Continued)

Short-term leases and leases of low-value assets

The Group has elected not to recognize right-of-use assets and lease liabilities for leases of low-value assets and short-term leases, including IT equipment. The Group recognizes the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

(i) As a Lessor

At inception or on modification of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease component on the basis of their relative standalone prices.

When the Group acts as a lessor, it determines at lease inception whether each lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease. As part of this assessment, the Group considers certain indicators such as whether the lease is for the major part of the economic life of the asset.

When the Group is an intermediate lessor, it accounts for its interests in the head lease and the sub-lease separately. It assesses the lease classification of a sub-lease with reference to the right-of-use asset arising from the head lease, not with reference to the underlying asset. If a head lease is a short-term lease to which the Group applies the exemption described above, then it classifies the sub-lease as an operating lease.

If an arrangement contains lease and non-lease components, then the Group applies IFRS 15 to allocate the consideration in the contract.

The Group applies the de-recognition and impairment requirements in IFRS 9 to the net investment in the lease. The Group further regularly reviews estimated unguaranteed residual values used in calculating the gross investment in the lease.

The Group recognizes lease payments received under operating leases as income on a straight line basis over the lease term as part of 'other revenue'.

Generally, the accounting policies applicable to the Group as a lessor in the comparative period were not different from IFRS 16 except for the classification of the sub-lease entered into during current reporting period that resulted in a finance lease classification.

Policy applicable before 1 January 2019

For contracts entered into before 1 January 2019, the Group determined whether the arrangement was or contained a lease based on the assessment of whether:

- fulfilment of the arrangement was dependent on the use of a specific asset or assets; and
- the arrangement had conveyed a right to use the asset. An arrangement conveyed the right to use the asset if one of the following was met:
 - the purchaser had the ability or right to operate the asset while obtaining or controlling more than an insignificant amount of the output;
 - the purchaser had the ability or right to control physical access to the asset while obtaining or controlling more than an insignificant amount of the output; or
 - facts and circumstances indicated that it was remote that other parties would take more than an insignificant amount of the output, and the price per unit was neither fixed per unit of output nor equal to the current market price per unit of output.

(i) As a lessee

In the comparative period, as a lessee the Group classified leases that transferred substantially all of the risks and rewards of ownership as finance leases. When this was the case, the leased assets were measured initially at an amount equal to the lower of their fair value and the present value of the minimum lease payments. Minimum lease payments were the payments over the lease term that the lessee was required to make, excluding any contingent rent. Subsequent to initial recognition, the assets were accounted for in accordance with the accounting policy applicable to that asset.

Assets held under other leases were classified as operating leases and were not recognized in the Group's statement of financial position. Payments made under operating leases were recognized in profit or loss on a straight-line basis over the term of the lease. Lease incentives received were recognized as an integral part of the total lease expense, over the term of the lease.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.4 Leases (Continued)

(ii) As a lessor

When the Group acted as a lessor, it determined at lease inception whether each lease was a finance lease or an operating lease.

To classify each lease, the Group made an overall assessment of whether the lease transferred substantially all of the risks and rewards incidental to ownership of the underlying asset. If this was the case, then the lease was a finance lease; if not, then it was an operating lease. As part of this assessment, the Group considered certain indicators such as whether the lease was for the major part of the economic life of the asset.

4.5 Inventories

Inventories are measured at the lower of cost and net realizable value. The cost of inventories is based on the weighted average principle, and includes expenditure incurred in acquiring the inventories, production or conversion costs and other costs incurred in bringing them to their existing location and condition.

Net realizable value is the estimated selling price in the ordinary course of business, less the estimated costs of completion and selling expenses.

4.6 Impairment

(i) Non-derivative financial assets

Financial instruments and contract assets

The Group recognizes loss allowances for ECLs on:

- financial assets measured at amortized cost;
- debt investments measured at FVOCI; and
- contract assets.

The Group also recognizes loss allowances for ECLs on lease receivables, which are disclosed as part of trade and other receivables.

The Group measures loss allowances at an amount equal to lifetime ECLs, except for the following, which are measured at 12-month ECLs:

- debt securities that are determined to have low credit risk at the reporting date; and
- other debt securities and bank balances for which credit risk (i.e. the risk of default occurring over the expected life of the financial instrument) has not increased significantly since initial recognition.

Loss allowances for trade receivables (including lease receivables) and contract assets are always measured at an amount equal to lifetime ECLs.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECLs, the Group considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Group's historical experience and informed credit assessment that includes forward-looking information.

The Group assumes that the credit risk on a financial asset has increased significantly if it is more than 30 days past due.

The Group considers a financial asset to be in default when:

- the debtor is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realizing security (if any is held); or
- the financial asset is more than 90 days past due.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.6 Impairment (Continued)
(i) Non-derivative financial assets (Continued)

The Group assumes that the credit risk on a financial asset has increased significantly if it is more than 30 days past due.

The Group considers a financial asset to be in default when:

- the debtor is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realizing security (if any is held); or
- the financial asset is more than 90 days past due.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive).

ECLs are discounted at the effective interest rate of the financial asset.

Credit-impaired financial assets

At each reporting date, the Group assesses whether financial assets carried at amortized cost and debt securities at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the debtor;
- a breach of contract such as a default or being more than 90 days past due;
- the restructuring of a loan or advance by the Group on terms that the Group would not consider otherwise;
- it is probable that the debtor will enter bankruptcy or other financial reorganization; or
- the disappearance of an active market for a security because of financial difficulties.

Presentation of allowance for ECL in the statement of financial position

Loss allowances for financial assets measured at amortized cost are deducted from the gross carrying amount of the assets.

For debt securities at FVOCI, the loss allowance is charged to profit or loss and is recognized in OCI.

Write-off

The gross carrying amount of a financial asset is written off when the Group has no reasonable expectations of recovering a financial asset in its entirety or a portion thereof. For individual customers, the Group has a policy of writing off the gross carrying amount when the financial asset is 180 days past due based on historical experience of recoveries of similar assets. For corporate customers, the Group individually makes an assessment with respect to the timing and amount of write-off based on whether there is a reasonable expectation of recovery. The Group expects no significant recovery from the amount written off. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Group's procedures for recovery of amounts due.

(ii) Non-financial assets

At each reporting date, the Group reviews the carrying amounts of its non-financial assets (other than biological assets, investment property, inventories, contract assets and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. Goodwill is tested annually for impairment.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)
4.6 Impairment (Continued)
(ii) Non-financial assets (Continued)

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or CGUs. Goodwill arising from a business combination is allocated to CGUs or groups of CGUs that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

An impairment loss is recognized if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognized in profit or loss. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU on a pro rata basis.

An impairment loss in respect of goodwill is not reversed. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

4.7 Borrowing Cost

Borrowing costs are recognized as an expense in the period in which they are incurred, except to the extent where borrowing costs that are directly attributable to the construction of an asset that takes a substantial period of time to get ready for its intended use or sale, are capitalized as part of that asset.

4.8 Employee Benefits

(a) Short Term Employee Benefits

Short-term employee benefit obligations of the Group are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognized for the amount expected to be paid under short-term cash bonus if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

(b) Defined Contribution Plans - Employees' Retirement Pension Scheme

A defined contribution plan is a post-employment contribution plan under which an entity pays fixed contributions into a separate entity and has no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution plans are recognized as an employee benefit expense in profit or loss in the periods during which related services are rendered by employees. Employees are eligible for Employees' Retirement Pension Scheme Contributions in accordance with the respective statutes and regulations. The Company contributes 7% of gross emoluments of employees to the Employees' Retirement Pension Scheme.

(c) Share Based Payment Arrangement

The fair value of the amounts payable to employees in respect of shadow shares, which are settled in cash, is recognized as an expense with a corresponding increase in liabilities over the period during which the employees become unconditionally entitled to the payment. The liability is re-measured at each reporting date and settlement date based on the fair value of the shadow shares. Any changes in the liability is recognized in profit or loss for the period.

4.9 Provisions

A provision is recognized if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation.

If the time value of money is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of discount is recognized as finance cost.

A provision is made for the best estimate of the present value of the unavoidable future cost of dismantling and removing the items of property, plant and equipment and restoring the sites on which they are located.

4.10 Revenue Recognition

Revenue is recognized net of discounts and represents the amounts receivables in respect of goods and services provided to the customers.

4 **SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)**
4.10 **Revenue Recognition (Continued)**

(a) Sale of Equipment

Revenue from the sale of goods in the course of ordinary activities is measured at the fair value of the consideration received or receivable, net of returns, trade discounts and volume rebates. Revenue from sales of telecommunications equipment is recognized when persuasive evidence exists, usually in the form of an executed sales agreement, that the performance obligation related to the supply of the goods is completed, recovery of the consideration is probable, the associated costs and possible.

Return of goods can be estimated reliably, there is no continuing management involvement with the goods, and the amount of revenue can be measured reliably.

If it is probable that discounts will be granted and the amount can be measured reliably, then the discount is recognized as a reduction of revenue as the sales are recognized. The total consideration on arrangements with multiple revenue generating activities (generally the sale of telecommunications equipment and ongoing service) is allocated to those components that are separable based on the estimated fair value of the components.

The timing of the transfers of risks and rewards varies depending on the individual terms of the contract of sale.

(b) Provision of Services

Revenue from services is recognized as the services are provided. Revenue from service contracts that cover periods of greater than 12 months is recognized in the profit and loss in relation to the level of performance obligations satisfied during the period. In respect of services invoiced in advance, amounts are deferred until provision of the service.

Amounts payable by and to other telecommunications operators are recognized as the services are provided. Charges are negotiated separately and are subject to continual review. Revenue generated through the provision of these services is accounted for gross of any amounts payable to other telecommunication operators for interconnect fees. Customer revenues from the billing cycle date to the end of each period is accrued. Unearned monthly access charges relating to periods after each accounting period are deferred. Mobile revenue comprises amounts charged to customers in respect of monthly access charges, airtime usage, messaging, and the provision of other mobile telecommunications services. Mobile monthly access charges are invoiced and recorded as part of a periodic billing cycle. Airtime, either from contract customers as part of the invoiced amount or from prepaid customers through the sale of prepaid cards, is recorded in the period in which the customer uses the service.

The Company recognizes revenue from the transmission of content and traffic on its network originated by third-party providers. The Company assesses whether revenue should be recorded gross as principal or net as agent, based on the particular features of such arrangements. Revenue arising from the provision of other services, including maintenance contracts, is recognized evenly over the periods in which the service is provided.

In relation to the services rendered such as income from capacity right, the revenue is recognized by reference to the time of service rendered.

4.11 **Operating expenses**

Operating expenses are the expenses that are incurred in the natural course of business. These expenses generally consist of the selling and administration expenses. These expenses are revenue in nature since these are incurred in the day-to-day operations of the business and do not incur on the non-current assets.

The nature of the operating expenses is revenue. Therefore, these expenses are not capitalized. Unlike capital expenses that are incurred to support the operations of the business or in the extension of operations, these expenses are supporting in nature and are incurred to carry out the small operations.

4.12 **Finance Income and Finance Costs**

The Group's finance income and finance costs include:

- interest income;
- interest expense;

Interest income or expense is recognized using the effective interest method. Dividend income is recognized in profit or loss on the date on which the Group's right to receive payment is established.

The 'effective interest rate' is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to:

- the gross carrying amount of the financial asset; or
- the amortized cost of the financial liability.

In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset (when the asset is not credit-impaired) or to the amortized cost of the liability. However, for financial assets that have become credit-impaired subsequent to initial recognition, interest income is calculated by applying the effective interest rate to the amortized cost of the financial asset. If the asset is no longer credit-impaired, then the calculation of interest income reverts to the gross basis.

4 SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

4.13 Tax Expense

Tax expense comprises current and deferred tax. Current tax and deferred tax is recognized in profit or loss.

Current tax

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax

Deferred tax is recognized in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, based on the tax rate enacted or substantively enacted at the reporting date.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

4.14 Events Occurring Subsequent to the Reporting Date

The materiality of the events occurring subsequent to the reporting date has been considered and appropriate adjustments and provisions have been made in the consolidated financial statements wherever necessary.

4.15 Measurement of fair values

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

The Group has an established control framework with respect to the measurement of fair values. This includes a valuation team that has overall responsibility for overseeing all significant fair value measurements, including Level 3 fair values, and reports directly to the chief financial officer.

The valuation team regularly reviews significant unobservable inputs and valuation adjustments. If third party information, such as broker quotes or pricing services, is used to measure fair values, then the valuation team assesses the evidence obtained from the third parties to support the conclusion that these valuations meet the requirements of the Standards, including the level in the fair value hierarchy in which the valuations should be classified.

Significant valuation issues are reported to the Group's audit committee.

When measuring the fair value of an asset or a liability, the Group uses observable market data as far as possible. Fair values are categorized into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows.

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

If the inputs used to measure the fair value of an asset or a liability fall into different levels of the fair value hierarchy, then the fair value measurement is categorized in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

5 NEW AND AMENDED STANDARDS AND INTERPRETATIONS

5.1 New and Amended Standards and Interpretations issued but not yet effective.

A number of new standards are effective for annual periods beginning after 1 January 2019 and earlier application is permitted; however, the Group has not early adopted the new or amended standards in preparing these consolidated financial statements.

The following amended standards and interpretations are not expected to have a significant impact on the Group's consolidated financial statements.

- Amendments to References to Conceptual Framework in IFRS Standards.
- Definition of a Business (Amendments to IFRS 3).
- Definition of Material (Amendments to IAS 1 and IAS 8).

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REVENUE	Group		Company	
	2019	2018	2019	2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Mobile Telephony	1,482,946	1,596,607	1,482,946	1,596,607
Handsets and Accessories Sales	57,954	97,195	57,954	97,195
Broadband and Other Rental Income	473,012	216,290	473,012	216,290
Capacity Rights	23,686	41,254	-	-
	2,037,598	1,951,346	2,013,912	1,910,092

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OTHER INCOME	Group		Company	
	2019	2018	2019	2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Management Fee	-	-	2,436	2,436
Gain on Sale of Property, Plant and Equipment	-	92	-	92
Exchange Gain	1,695	1,259	1,695	1,259
Sundry Income	358	1,954	358	1,954
	2,053	3,305	4,489	5,741

8

OPERATING EXPENSES	Group		Company	
	2019	2018	2019	2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Direct Cost of Services	436,710	419,836	447,095	428,774
Personnel Costs (Note 8.1)	169,631	168,726	169,631	168,726
Management Fees	56,704	53,978	56,704	53,978
(Reversal)/ Provision for Obsolete Inventories	(485)	304	(485)	304
Marketing Expenses	43,388	61,247	43,388	61,247
Repair and Maintenance Costs	27,358	21,845	27,358	21,845
Operating Lease Rent	1,512	39,387	957	39,387
Royalty Expense	30,209	28,651	30,209	28,651
Professional Fees	16,579	10,153	16,313	10,060
Other Operating Costs	221,116	198,772	217,703	191,738
	1,002,722	1,002,899	1,008,873	1,004,710

8.1

PERSONNEL COSTS	Group		Company	
	2019	2018	2019	2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Salaries and Wages	96,070	92,481	96,070	92,481
Pension Fund Contribution	4,295	3,891	4,295	3,891
Cost of Share Based Payment Awards	2,248	3,993	2,248	3,993
Other Staff Costs	67,018	68,361	67,018	68,361
	169,631	168,726	169,631	168,726

9

NET FINANCE COSTS	Group		Company	
	2019	2018	2019	2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Finance Income				
Interest Income	11,896	13,054	7,579	9,476
Finance Costs				
Interest Expenses	(38,808)	(36,023)	(38,808)	(36,023)
Interest cost on Lease Liability	(15,934)	-	(15,934)	-
Unwinding of Discount of Asset Retirement Obligation	(1,878)	(1,516)	(1,878)	(1,516)
	(56,620)	(37,539)	(56,620)	(37,539)
Net Finance Costs	(44,724)	(24,485)	(49,041)	(28,063)

10

INCOME TAX EXPENSE	Group		Company	
	2019	2018	2019	2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Current Tax Expense (Note 10.1)	113,799	107,657	113,109	105,087
Recognition of Deferred Tax Asset (Note 10.2)	(2,743)	(7,297)	(2,741)	(7,296)
Recognition/ (Reversal) of Deferred Tax Liability (Note 10.3)	462	(17)	(312)	(791)
	111,519	100,343	110,056	97,000

10 INCOME TAX EXPENSE (CONTINUED)

10.1 Reconciliation Between Accounting Profit and Taxable Profit:	Group		Company	
	2019	2018	2019	2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Accounting Profit Before Tax	710,435	645,115	698,664	622,735
Aggregate Disallowable Items	377,195	363,510	355,257	340,394
Aggregate Allowable Items	(328,472)	(290,411)	(299,613)	(262,294)
Tax Free Allowance	(500)	(500)	(250)	(250)
Total Taxable Profit	758,658	717,714	754,058	700,585
Income Tax at 15%	113,799	107,657	113,109	105,088

In accordance with the provisions of the Business Profit Tax Act No. 5 of 2011, relevant regulations and subsequent amendments thereto, the Company is liable for income tax on its taxable profits at the rate of 15%.

The group believes that its approvals for tax liabilities are adequate for all open tax years based on its assessment of many factors, including tax regulations and guidelines and prior experience.

10.2 Deferred Tax Assets	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	24,301	17,004	24,693	17,397
Recognized During the Year	2,743	7,297	2,741	7,296
As at 31 December	27,044	24,301	27,434	24,693

The Recognized Deferred Tax Assets are Attributable to the Following;

As at 31 December 2019	Group		Company	
	31/12/2019		31/12/2019	
	Temporary Difference	Tax Effect	Temporary Difference	Tax Effect
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Property, Plant and Equipment	154,238	23,136	156,841	23,526
Asset Retirement Obligation	17,690	2,654	17,690	2,654
Right of Use Assets	8,363	1,254	8,363	1,254
	180,291	27,044	182,894	27,434

10 INCOME TAX EXPENSE (CONTINUED)
10.2 Deferred Tax Assets (Continued)

As at 31 December 2018	Group		Company	
	31/12/2018		31/12/2018	
	Temporary Difference MVR "000"	Tax Effect MVR "000"	Temporary Difference MVR "000"	Tax Effect MVR "000"
Property, Plant and Equipment	137,474	20,621	140,085	21,013
Asset Retirement Obligation	18,785	2,818	18,785	2,818
Share Based Payments Arrangement	5,749	862	5,749	862
	162,008	24,301	164,619	24,693

10.3

Deferred Tax Liabilities

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	105	122	2,417	3,208
Recognized/ (Reversed) During the Year	462	(17)	(312)	(791)
As at 31 December	567	105	2,105	2,417

The Recognized Deferred Tax Liabilities are Attributable to the Following;

As at 31 December 2019	Group		Company	
	31/12/2019		31/12/2019	
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Intangible Assets	3,780	567	14,032	2,105
	3,780	567	14,032	2,105

As at 31 December 2018	Group		Company	
	31/12/2018		31/12/2018	
	Temporary Difference MVR "000"	Tax Effect MVR "000"	Temporary Difference MVR "000"	Tax Effect MVR "000"
Intangible Assets	704	105	16,116	2,417

11

BASIC AND DILUTED EARNING PER SHARE

The calculation of basic and diluted earnings per share is based on profit for the year attributable to the ordinary shareholders and weighted number of ordinary shares outstanding during the year and calculated as follows;

	Group		Company	
	2019	2018	2019	2018
Profit for the Year Attributable to Shareholders (MVR. "000")	595,308	538,111	588,608	525,735
Weighted Average Number of Ordinary Shares in Issue ("000")	147,800	147,800	147,800	147,800
Basic and Diluted Earnings Per Shares (MVR.)	4.03	3.64	3.98	3.56

12

PROPERTY, PLANT AND EQUIPMENT

12.1

GROUP	Leasehold Improvements	Network Equipment	Office and Computer Equipment	Furniture and Fixtures	Power/ Tool and Equipment	Vessels and Motor Vehicle	Capital Work in Progress	Total	
								MVR "000"	MVR "000"
Cost									
As at 1 January	33,133	2,254,610	65,546	19,148	205,656	14,259	128,310	2,720,662	2,574,637
Additions During the Year	-	-	-	-	-	-	178,284	178,284	148,539
Transferred from Intangible Assets	-	-	-	-	-	-	25,617	25,617	-
Transferred from Capital Work In Progress	739	45,077	1,340	659	3,295	1,321	(52,431)	-	-
Transferred from Prepaid Lease Rent	33,435	-	-	-	-	-	-	33,435	-
Changes to the Asset Retirement Obligation	-	(2,973)	-	-	-	-	-	(2,973)	938
Disposals During the Year	-	-	-	-	-	-	-	-	(3,452)
As at 31 December	67,307	2,296,714	66,886	19,807	208,951	15,580	279,780	2,955,025	2,720,662
Accumulated Depreciation									
As at 1 January	30,419	1,433,316	60,194	14,593	167,413	12,583	-	1,718,518	1,501,642
Charge for the Year	1,127	178,352	3,437	1,744	9,104	1,208	-	194,972	220,328
Disposals During the Year	-	-	-	-	-	-	-	-	(3,452)
As at 31 December	31,546	1,611,668	63,631	16,337	176,517	13,791	-	1,913,490	1,718,518
As at 31 December 2019	35,761	685,046	3,255	3,470	32,434	1,789	279,780	1,041,535	
As at 31 December 2018	2,714	821,294	5,352	4,555	38,243	1,676	128,310		1,002,144

12.2

The Capital work in progress mainly includes the amount incurred in respect of the Network equipments and Office computer equipment projects. The total cost amount to MVR 209,989,372/- and MVR 37,658,052/- respectively, as at 31st December 2019 (2018: MVR 72,654,027/- and MVR 12,506,722/-)

12.3

The Group has capitalized the borrowing costs related to the acquisition and construction of Network Equipments and Network Infrastructure equipments amount of MVR 771,419/- during the year ended 31 December 2019 (2018: MVR 1,587,064/-) capitalized using a capitalization rate of 1 month LIBOR +3% rate.

12 PROPERTY, PLANT AND EQUIPMENT

12.1

COMPANY	Leasehold Improvements	Network Equipment	Office and Computer Equipment	Furniture and Fixtures	Power/ Tool and Equipment	Vessels and Motor Vehicle	Capital Work in Progress	Total 31/12/2019	Total 31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Cost									
As at 1 January	33,133	2,237,104	65,546	19,148	200,167	14,259	128,310	2,697,667	2,551,642
Additions During the Year	-	-	-	-	-	-	178,284	178,284	148,539
Transferred from Capital Work In Progress	739	45,077	1,340	659	3,295	1,321	(52,431)	-	-
Transferred from Intangible Assets	-	-	-	-	-	-	25,617	25,617	-
Transferred from Prepaid Lease Rent	33,435	-	-	-	-	-	-	33,435	-
Changes to the Asset Retirement Obligation	-	(2,973)	-	-	-	-	-	(2,973)	938
Disposals During the Year	-	-	-	-	-	-	-	-	(3,452)
As at 31 December	67,307	2,279,208	66,886	19,807	203,462	15,580	279,780	2,932,030	2,697,667
Accumulated Depreciation									
As at 1 January	30,419	1,426,868	60,194	14,593	162,135	12,583	-	1,706,792	1,491,204
Charge for the Year	1,127	177,177	3,437	1,744	8,991	1,208	-	193,684	219,040
Disposals During the Year	-	-	-	-	-	-	-	-	(3,452)
As at 31 December	31,546	1,604,045	63,631	16,337	171,126	13,791	-	1,900,476	1,706,792
As at 31 December 2019	35,761	675,163	3,255	3,470	32,336	1,789	279,780	1,031,554	
As at 31 December 2018	2,714	810,236	5,352	4,555	38,032	1,676	128,310		990,875

12.2

The Capital work in progress mainly includes the amount incurred in respect of the Network equipments and Office computer equipment projects. The total cost amount to MVR 209,989,372/- and MVR 37,658,052/- respectively, as at 31st December 2019 (2018: MVR 72,654,027/- and MVR 12,506,722/-)

12.3

The Group has capitalized the borrowing costs related to the acquisition and construction of Network Equipments and Network Infrastructure equipments amount of MVR 771,419/- during the year ended 31 December 2019 (2018: MVR 1,587,064/-) capitalized using a capitalization rate of 1 month LIBOR +3% rate.

13	INTANGIBLE ASSETS	License Fee	IT Software	Capacity Right	Capital Work In Progress	Total 31/12/2019	Total 31/12/2018
13.1	GROUP	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"
	Cost						
	As at 1 January	15,420	253,809	385,500	34,732	689,461	648,580
	Additions During the Year	-	-	-	31,690	31,690	40,881
	Transferred from Capital Work in Progress	-	31,979	-	(31,979)	-	-
	Transferred to Capital work in Progress under Property Plant and Equipment	-	-	-	(25,617)	(25,617)	-
	As at 31 December	15,420	285,788	385,500	8,826	695,534	689,461
	Accumulated Amortization and Impairment						
	As at 1 January	14,268	215,193	323,883	-	553,344	511,373
	Amortization for the Year	1,063	20,452	20,539	-	42,054	41,971
	As at 31 December	15,331	235,645	344,422	-	595,398	553,344
	Net Carrying Values						
	As at 31 st December 2019	89	50,143	41,078	8,826	100,136	
	As at 31 st December 2018	1,152	38,616	61,617	34,732		136,117

13.2 The Group has entered into an agreement with the Government of the Republic of Maldives during the year ended 31 December 2005 to obtain a Mobile Telecommunications License to install, own, operate and manage a mobile telecommunication network and provide mobile telecommunication services for a period of fifteen years. The amount paid by the Group to acquire the mobile telecommunication license has been recognized as an intangible asset and amortized over a period of 15 years commencing from the date of acquisition.

13.3 The purchase and upgrade cost of IT software has been recognized as an intangible assets and amortized over a period of 3 to 8 years.

13.4 The Group has entered into an agreement with Reliance Globalcom Limited (Flag Telecom Group Limited) during the year ended 31 December 2005 for use of capacity right of a fiber optic cable for a period of fifteen years. The amount paid by the Group to acquire the capacity right has been recognized as an intangible asset and amortized over a period of 15 years commencing from the date of ready for service.

13.5 The Capital work in progress mainly includes amounts incurred in respect of developing the Oracle ERP and E-Commerce Solution.

13	INTANGIBLE ASSETS	License Fee	IT Software	Capital Work In Progress	Total 31/12/2019	Total 31/12/2018
13.1	COMPANY	MVR "000"	MVR "000"	MVR "000"	MVR "000"	MVR "000"
	Cost					
	As at 1 January	15,420	253,809	34,732	303,961	263,080
	Additions During the Year	-	-	31,690	31,690	40,881
	Transferred from Capital Work in Progress	-	31,979	(31,979)	-	-
	Transferred to Capital work in Progress under Property Plant and Equipment	-	-	(25,617)	(25,617)	-
	As at 31 December	15,420	285,788	8,826	310,034	303,961
	Accumulated Amortization					
	As at 1 January	14,268	215,193	-	229,461	208,030
	Amortization for the Year	1,063	20,452	-	21,515	21,431
	As at 31 December	15,331	235,645	-	250,976	229,461
	Net Carrying Values					
	As at 31 December 2019	89	50,143	8,826	59,058	
	As at 31 December 2018	1,152	38,616	34,732		74,500

13.2 The Company has entered into an agreement with the Government of the Republic of Maldives during the year ended 31 December 2005 to obtain a Mobile Telecommunications License to install, own, operate and manage a mobile telecommunication network and provide mobile telecommunication services for a period of fifteen years. The amount paid by the Company to acquire the mobile telecommunication license has been recognized as an intangible asset and amortized over a period of 15 years commencing from the date of acquisition.

13.3 The purchase and upgrade cost of IT software has been recognized as an intangible assets and amortized over a period of 3 to 8 years.

13.4 The Capital work in progress mainly includes amounts incurred in respect of developing Oracle ERP and the E-Commerce Solution.

14

PREPAID LEASE RENT	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	33,435	33,435	33,435	33,435
Transferred to Property, Plant Equipments	(33,435)	-	(33,435)	-
As at 31 December	-	33,435	-	33,435
Accumulated Amortization				
As at 1 January	619	281	619	281
Amortization for the Year	-	338	-	338
Transferred to Statement of Comprehensive Income	(619)	-	(619)	-
As at 31 December	-	619	-	619
Net Carrying Values	-	32,816	-	32,816

The Company has paid an amount of MVR 33,435,480/- to the Housing Development Corporation Limited as payment for the Land in Hulhumale' acquired for commercial use period for 99 years commencing as per the lease agreement dated 23 March 2017, entered into between the Company and Housing Development Corporation Limited.

15

RIGHT OF USE ASSETS	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
COST				
Adjustment Due to Initial Application of IFRS 16	168,968	-	168,968	-
Increase Due to Additions	30,289	-	30,289	-
Closing Balance	198,593	-	198,593	-
Accumulated Amortization				
Charge for the Period	30,471	-	30,471	-
Closing Balance	30,471	-	30,471	-
Net Carrying Value	168,122	-	168,122	-

Right of use assets will be amortized over the lease period.

15.1

Analysis of Right of Use Asset				
Mobile Telecommunication Tower Sites	157,864	-	157,864	-
Buildings	40,729	-	40,729	-
	198,593	-	198,593	-

15 RIGHT OF USE ASSETS (CONTINUED)					
15.2	Amounts recognized in profit or loss	31/12/2019			
		Group	Company		
		MVR "000"	MVR "000"		
31 December 2019- Leases under IFRS 16					
	Interest on lease liabilities	15,934	15,934		
	Expenses relating to short-term leases	1,512	957		
31/12/2018					
		Group	Company		
		MVR "000"	MVR "000"		
31 December 2018- Leases under IAS 17					
	Lease Expense	39,387	39,387		
16 INVESTMENT IN SUBSIDIARY		Company			
		31/12/2019	31/12/2018		
		MVR "000"	MVR "000"		
	WARF Telecom International Private Limited	255,587	255,587		
	Less: Impairment provision of Investment (Note 16.1)	(67,099)	(67,099)		
		<u>188,488</u>	<u>188,488</u>		
16.1 Provision for impairment of the investment in subsidiary		31/12/2019	31/12/2018		
		MVR "000"	MVR "000"		
	As at 1 January	67,099	67,099		
	Reversal of Provision for Impairment Loss During the Year	-	-		
	As at 31 December	<u>67,099</u>	<u>67,099</u>		
17 INVENTORIES		Group		Company	
		31/12/2019	31/12/2018	31/12/2019	31/12/2018
		MVR "000"	MVR "000"	MVR "000"	MVR "000"
	Inventories	41,886	38,619	41,886	38,619
	Provision for Obsolete Inventories (Note 17.1)	(13,340)	(13,825)	(13,340)	(13,825)
		<u>28,546</u>	<u>24,794</u>	<u>28,546</u>	<u>24,794</u>

17 INVENTORIES (CONTINUED)

17.1 Provision for Obsolete Inventories

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1st January	13,825	13,521	13,825	13,521
Provision (Reversed)/ Made During the Year	(485)	304	(485)	304
As at 31st December	13,340	13,825	13,340	13,825

18 TRADE AND OTHER RECEIVABLES

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Trade and Billing Receivables	340,070	390,066	340,070	385,882
Advances and Prepayments	59,830	13,584	59,690	13,584
Contract Assets	35,249	46,891	35,249	46,891
Other Receivables	209,825	69,344	212,480	65,573
	644,974	519,885	647,489	511,930
Less: Provision for Expected Credit Loss of Trade Receivables (Note 18.1)	(119,685)	(103,382)	(119,545)	(103,242)
	525,289	416,503	527,944	408,688

18.1 Provision for Expected Credit Loss of Trade Receivables

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	103,382	83,122	103,242	82,982
Adjustment Due to Initial Application of IFRS 9	-	744	-	744
Provision Made During the Year	16,303	19,516	16,303	19,516
As at 31 December	119,685	103,382	119,545	103,242

19

AMOUNT DUE FROM RELATED PARTY	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Focus Infocom Private Limited	36,120	44,930	-	-
Provision for Expected Credit Losses (Note 19.1)	(4,571)	(6,345)	-	-
	31,549	38,585	-	-

19.1

Provision for Expected Credit Losses	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	6,345	-	-	-
Adjustment Due to Initial Application of IFRS 9	-	6,314	-	-
(Reversal)/ Provision for the year	(1,774)	31	-	-
As at 31 December	4,571	6,345	-	-

20

INVESTMENTS	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Investments in Fixed Deposits	589,256	355,310	367,815	212,603
Provision for Expected Credit Losses (Note 20.1)	(293)	(374)	(165)	(194)
	588,963	354,936	367,650	212,409

20.1

Provision for Expected Credit Losses of Investments	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
As at 1 January	374	-	194	-
Adjustment Due to Initial Application of IFRS 9	-	2,406	-	2,229
Reversal of Provision During the Year	(81)	(2,032)	(29)	(2,035)
As at 31 December	293	374	165	194

Investments in fixed deposits with maturities exceeding 3 months measured at amortized cost. The Interest rate of the deposits are ranging from 1.75% to 4% per annum and mature within one year.

21 CASH AND CASH EQUIVALENTS	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR "000"	MVR "000"	MVR "000"	MVR "000"
Cash in Hand	6,227	2,909	6,227	2,909
Balances with Banks (Note 21.2)	572,520	1,254,506	547,842	1,197,292
	578,747	1,257,415	554,069	1,200,201
Provision for Expected Credit Losses of Bank Balances (Note 21.1)	(709)	(884)	(695)	(816)
	578,038	1,256,531	553,374	1,199,385
Less : Balance not belonging to the Group/ the Company (Note 21.2)	-	(466,420)	-	(466,420)
Cash and cash equivalents for the purpose of cash	578,747	790,995	554,069	733,781

21.1 Provision for Expected Credit Losses of Bank Balances	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Opening Balance	884	-	816	-
Adjustment Due to Initial Application of IFRS 9	-	2,274	-	2,232
Reversal of Provision During the Year	(175)	(1,390)	(121)	(1,416)
As at 31 December	709	884	695	816

21.2 The above balance with banks represents MVR 466,420,091/- held by the Group / Company on behalf of its share holder Wataniya International FZ-LLC for the year ended 31 December 2018.

22 SHARE CAPITAL

22.1 Authorized

Authorized share capital comprises of 155,202,000 (2018: 155,202,000) ordinary shares. All shares are at par value of MVR. 10/- (2018 : MVR 10/-) each.

22.2 Issued Share Capital

Issued share capital comprises of 147,800,401 (2018: 147,800,401) ordinary shares. All shares are at par value of MVR 10/- (2018: MVR 10/-) each.

22.3 Fully Paid Share Capital	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
As at 1 January	1,478,004	1,478,004	1,478,004	1,478,004
As at 31 December	1,478,004	1,478,004	1,478,004	1,478,004

22 SHARE CAPITAL (CONTINUED)

22.4 Dividends and Voting Rights

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at the shareholders' meetings of the Company.

The Company has paid a dividend of MVR. 3.22/- (2018: 3.20/-) per share amounting to MVR. 475,917,291/- (2018 : MVR. 472,961,283/-) the year ended 31st December 2019.

23 RESERVE ON TRANSLATION OF SHARE CAPITAL

Consequent to the decision taken by the Board of Directors of the Group/ Company, the functional currency of the Group/ Company was changed from United States Dollar (US\$) to Maldivian Rufiyaa (MVR) with effect from 1 January 2014. The exchange difference arose from the translation of issued share capital as at 1 January 2014 was recognized in this reserve. This is an un-distributable reserve.

24 NON-CONTROLLING INTEREST

	Group	
	31/12/2019	31/12/2018
	MVR"000"	MVR"000"
As at 1 January	109,026	104,651
Adjustment Due to Initial Application of IFRS 9	-	(2,286)
Profit allocated to Non-Controlling Interest	3,608	6,661
As at 31 December	112,634	109,026

The following table summarizes the information relating to WARF Telecom International Private Limited which is the subsidiary of the Company that has material Non-Controlling Interest (NCI), before any intra group eliminations,

	31/12/2019	31/12/2018
	MVR"000"	MVR"000"
Non-Controlling Interest %	35%	35%
Non-Current Assets	52,578	75,199
Current Assets	275,766	246,075
Non-Current Liabilities	(393)	(392)
Current Liabilities	(6,139)	(9,321)
Net Assets	321,812	311,561
Net Assets Attributable to NCI	112,634	109,026
Non-Controlling Interest %	35%	35%
Revenue	56,817	77,346
Profit After Tax	10,308	19,037
Total Comprehensive Income	10,308	19,037
Profit Allocated to NCI	3,608	6,661
Net Cash from Operating Activities	35,594	21,884
Net Cash (Used in)/ Generated from Investing Activities	(68,130)	824
Net (Decrease)/ Increase in Cash and Cash Equivalents	(32,536)	22,708

25

LOANS AND BORROWINGS	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
As at 1 January	657,609	490,191	657,609	490,191
Borrowings During the Year	246,719	262,140	246,719	262,140
Transferred from Related party	173,656	-	173,656	-
Repayments During the Year	(318,507)	(94,722)	(318,507)	(94,722)
As at 31 December	759,477	657,609	759,477	657,609

25.1

Sources of Finance	31/12/2019	31/12/2018	31/12/2019	31/12/2018
Wataniya International Fz-LLC (Note 25.4)	450,008	403,942	450,008	403,942
Term Loan III (Note 25.5)	36,072	22,623	36,072	22,623
Term Loan IV (Note 25.6)	241,580	154,200	241,580	154,200
Term Loan V (Note 25.7)	22,822	38,936	22,822	38,936
Term Loan VI (Note 25.8)	8,995	24,415	8,995	24,415
Term Loan VII (Note 25.9)	-	13,493	-	13,493
	759,477	657,609	759,477	657,609

25.2

Non - Current Liabilities	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	496,028	511,394	496,028	511,394

Repayment of non-current liabilities schedule is as follows:

More Than One Year, Less Than Two Years	164,721	480,554	164,721	480,554
More Than Two Years	331,307	30,840	331,307	30,840
	496,028	511,394	496,028	511,394

25.3

Current Liabilities	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	263,449	146,215	263,449	146,215

25.4

Wataniya International Fz-LLC

"This loan was obtained to facilitate working capital requirements of the Group. The Company has transferred from Wataniya International Fz-LLC current account balance of MVR 173,655,612/- to loan account during the year ended 31 December 2019.

The total amount of this loan facility is US\$ 37,457,724/- at an interest rate 3 months LIBOR + 5%. The loan capital is repayable within 8 equal annual installments of US\$ 4,682,216/- (US\$ 1= MVR 15.42). Repayment commence from January 2019."

25 LOANS AND BORROWINGS (CONTINUED)

25.5 Term Loan III

"In accordance with the loan agreement dated 7 June 2016, the Company has obtained the term loan facility amounting to US\$ 2,000,000/- at an interest rate of 3% per annum or one month LIBOR + 3% (whichever is higher) for the purpose of capital work in progress. The loan capital is repayable within 30 equal monthly installments of US\$ 66,667/- (1 US\$ = MVR 15.42).

The Loan agreement dated 1 August 2017, the Company has obtained another term loan facility amounting to US\$ 3,000,000/- at an interest rate of 3% per annum or one month LIBOR + 3% (whichever is higher) for the purpose of capital requirement. The loan capital is repayable within 30 equal monthly installments of US\$ 100,000/- (1 US\$ = MVR 15.42).

The Loan agreement dated 30 June 2019, the Company has obtained another term loan facility amounting to US\$ 3,500,000/- at an interest rate of 3% per annum or one month LIBOR + 3% (whichever is higher) for the purpose of capital requirement. The loan capital is repayable within 18 equal monthly installments of US\$ 194,444/- (1 US\$ = MVR 15.42).

These facilities are secured by a current account deposit amounting to MVR 15,777,932/- in the name of the Company."

25.6 Term Loan IV

"The loan agreement dated, 31st July 2018 the Company has obtained the term loan facility amounting to US\$ 10,000,000/- at an interest rate of LIBOR + 6.25% for the purpose of capital requirement. The loan capital is repayable within 30 equal monthly installments of US\$ 333,333/- (1 US\$ = MVR 15.42).

The loan agreement dated, 30 June 2019 the Company has obtained another term loan facility amounting to US\$ 10,000,000/- at an interest rate of LIBOR + 6.25% for the purpose of capital requirement. The loan capital is repayable within 30 equal monthly installments of US\$ 333,333/- (1 US\$ = MVR 15.42).

These facilities are secured by Fixed deposits."

25.7 Term Loan V

The Company has obtained the term loan facility amounting to US\$ 3,500,000/- at an interest rate of 6% for the purpose of working capital requirement. The loan capital is repayable within 17 monthly installments of US\$ 195,000/- each and 1 installment of US\$ 185,000/- (1 US\$ = MVR 15.42). The facility is secured by a MVR deposit equivalent to 125% of outstanding loan amount.

The Company has obtained the term loan facility amounting to US\$2,500,000/- at an interest rate of 6 for the purpose of capital requirement. The loan capital is repayable within 17 monthly installments of US\$140,000/- each and 1 installment of US\$120,000/- (1 US\$ = MVR 15.45). The facility is secured by a MVR deposit equivalent to 125% of outstanding loan amount.

25.8 Term Loan VI

The Company has obtained the term loan facility amounting to US\$ 2,000,000/- at an interest rate of 1 month USD LIBOR+ 6.1% for the purpose of development of ISP/ Fixed broadband expansion, upgrade projects and working capital requirement. The loan capital is repayable within 24 equal monthly installments of US\$ 83,333/- each. (1 US\$ = MVR 15.42). The facility is secured by a term deposits equivalent in MVR of 120% of the outstanding loan amount.

25.9 Term Loan VII

The Company has obtained the term loan facility amounting to US\$ 1,500,000/- at an interest rate of 6 months LIBOR+ 4% p.a for the purpose of finance VAS projects. The loan capital is repayable within 12 equal monthly installments of US\$ 125,000/- each. (1 US\$ = MVR 15.42). The facility is secured by a non-interest bearing saving account.

26 PROVISIONS

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Network and Asset Retirement Obligation (Note 26.3)	17,690	18,785	17,690	18,785
Share Based payment arrangements (Note 26.4)	-	5,749	-	5,749
	17,690	24,534	17,690	24,534
26.1 Non - Current Liabilities	17,690	18,785	17,690	18,785
26.2 Current Liabilities - Share Based Payment	-	5,749	-	5,749

26 PROVISIONS (CONTINUED)

26.3

Network and Assets Retirement Obligation	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
As at 1 January	18,785	15,165	18,785	15,165
Increase Due to Additions	-	1,167	-	1,167
Unwinding of Discount	1,878	1,516	1,878	1,516
(Reversal)/ Provision During the Year	(2,973)	937	(2,973)	937
As at 31 December	17,690	18,785	17,690	18,785

The provisions of network and asset retirement obligations represent the provisions made for the best estimate of the present value of the unavoidable future cost of dismantling and removing the items of property, plant and equipment and restoring the sites on which they are located. The following key assumptions have been used to calculate the network and asset retirement obligation.

Lease Period	15 Years	15 Years	15 Years	15 Years
Discount Rate	10%	10%	10%	10%
Expected Future Cost of Escalation	3%	3%	3%	3%

Sensitivity analysis

An increase/decrease of 1% of the below variables would have increased or (decreased) the profit or loss by following amounts. This analysis assumes that the other variables remain constant.

	Effect to profit or loss	
	Increase	Decrease
	MVR"000"	MVR"000"
Discount Rate	(705)	778
Expected Future Cost of Escalation	912	(837)

26.4

Share based payment arrangements (Cash settled)

On 1 August 2017, the Company has introduced a shadow share scheme as one time IPO incentive to all of its permanent staff members. The amount of cash payment is determined based on the average trading price of the Company's shares on the Maldives Stock Exchange for the 30 market days preceding the vesting date of 31st July 2019.

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LEASE LIABILITIES	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Adjustment Due to Initial Application of IFRS 16 (Note 3 (e))	165,995	-	165,995	-
Additions During the Year	29,625	-	29,625	-
Interest Expense for the Year	15,934	-	15,934	-
Repayment During the Year	(35,069)	-	(35,069)	-
Closing Balance	176,485	-	176,485	-
Non - Current Liabilities	150,013	-	150,013	-
Current Liabilities	26,472	-	26,472	-

27 LEASE LIABILITIES (CONTINUED)

27.1

Analysis of Lease Liabilities	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Mobile Telecommunication Tower Sites	143,670	-	143,670	-
Buildings	32,815	-	32,815	-
	176,485	-	176,485	-

Leases as lessee (IFRS 16)

The Group leases land and buildings and network assets. The leases typically run for a period of 1 to 35 years, with an option to renew the lease after the non-cancellable period. Previously, these leases were classified as operating lease under IAS 17 and lease expense amounted to MVR. 39,386,987/- was recognised in the profit or loss for the year ended 31 December 2018.

Extension Options

Some property lease contain extension options exercisable by the Group upto one year before the end of the non-cancellable contract period. The extension options held are exercisable only by the Group and not by the lessors. The Group assesses at lease commencement date whether it is reasonably certain to exercise the extension options. The Group reassesses whether is reasonably certain to exercise the option if there is a significant event or significant changes in circumstances within control.

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AMOUNTS DUE TO RELATED PARTIES	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Ooredoo Kuwait	148,219	148,219	148,219	148,219
Wataniya International Fz-LLC	57,709	273,028	57,709	273,028
Ooredoo Group LLC	11,747	16,772	11,747	16,772
Ooredoo IP LLC	13,863	6,350	13,863	6,350
WARF Telecom International Private Limited	-	-	332	-
	231,538	444,369	231,870	444,369

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TRADE AND OTHER PAYABLES	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Trade Payables	77,446	95,436	72,692	89,474
Deferred Revenue	78,098	78,015	78,098	78,015
Accruals and Provisions	233,720	238,300	232,768	238,300
Dividend Payable	5,051	404,252	5,051	404,252
Other Payables	92,467	59,625	92,040	56,979
	486,782	875,628	480,649	867,020

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INCOME TAX PAYABLE	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
As at 1 January	50,894	69,066	50,186	66,468
Tax expense for the year	113,799	107,657	113,109	105,087
Payments made during the year	(104,597)	(125,829)	(102,605)	(121,369)
As at 31 December	60,096	50,894	60,690	50,186

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FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

Financial Risk Management

Overview

The Group/ Company have exposure to the following risks from its use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk

This note presents information about the Group's/ Company's exposure to each of the above risks, the Group's/ Company's objectives, policies and processes for measuring and managing risk, and the Group's/ Company's management of capital. Further, quantitative disclosures are included throughout these group's/ Company's financial statements.

Risk Management Framework

The Board of Directors has overall responsibility for the establishment and oversight of the Group's/ the Company's risk management framework.

(i) Credit Risk

Credit risk is the risk of financial loss to the Group/ the Company if a customer fails to meet its contractual obligations, and arises principally from the Group's receivables from customers.

The carrying amount of financial assets represents the maximum credit exposure. The maximum exposure to credit risk at the reporting date was:

	Group		Company	
	Carrying Amount		Carrying Amount	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Trade and Other Receivables	430,210	356,028	433,005	348,213
Amount Due from Related Parties	31,549	38,585	-	-
Balances with Banks	571,811	1,253,622	547,147	1,196,476
Investments in Fixed Deposits	588,963	354,936	367,650	212,409
	1,622,533	2,003,171	1,347,802	1,757,098

Trade and Other Receivables

The Group's/ Company's exposure to credit risk is influenced mainly by the individual characteristics of each customer. There is no concentration of credit risk geographically.

31 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)
Trade and Other Receivables (Continued)

The management has established a credit policy under which each new customer is analyzed individually for creditworthiness before the Group's/ Company's standard payment and delivery terms and conditions are offered. The Group/ Company establishes a provision for impairment that represents its estimate of incurred losses in respect of trade and other receivables. The provision for impairment represents the specific loss component that relates to individually significant exposures.

Impairment Losses	31/12/2019		31/12/2018	
	Gross	Impairment	Gross	Impairment
Group	MVR"000"	MVR"000"	MVR"000"	MVR"000"
The aging of trade and other receivables at the reporting date was:				
Not Past Due	321,245	2,601	250,088	-
Past Due 0-30 days	48,269	1,435	44,189	-
Past Due 31-120 days	100,590	47,657	92,087	30,336
Past Due 121-180 days	20,814	13,598	19,055	19,055
Past Due more than 181 days	58,976	54,394	53,991	53,991
	549,895	119,685	459,410	103,382

Impairment Losses	31/12/2019		31/12/2018	
	Gross	Impairment	Gross	Impairment
Company	MVR"000"	MVR"000"	MVR"000"	MVR"000"
The aging of trade and other receivables at the reporting date was:				
Not Past Due	321,028	2,461	243,797	-
Past Due 0-30 days	48,876	1,435	43,838	-
Past Due 31-120 days	102,031	47,657	91,514	30,936
Past Due 121-180 days	21,075	13,598	18,903	18,903
Past Due more than 181 days	59,540	54,394	53,403	53,403
	552,550	119,545	495,597	103,242

The movement in provision for impairment in respect of trade and other receivables is given in (Note 18.1), Balances with Banks (Note 21), Amounts due from Related Parties (Note 19.1) and Investments in Fixed Deposits to consolidated and separate financial statements.

The Group/ Company believes that the unimpaired amounts that are outstanding are still collectible, based on historic payment behavior. Based on historic default rates, the group believes that, apart from the above, no provision for impairment is necessary.

(ii) Liquidity Risk

Liquidity risk is the risk that the Group/ the Company will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The Group's/ the Company's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, without incurring unacceptable losses or risking damage to the Group's/ the Company's reputation.

The followings are the contractual maturities of financial liabilities as at the year end.

31 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)
Trade and Other Receivables (Continued)
(ii) Liquidity Risk (Continued)

31 December 2019	Carrying Amount	0-12 Months	1-2 Years	2-5 Years	5< Years
Group	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Liabilities (Non- Derivative)					
Trade and Other Payables	174,964	174,964	-	-	-
Loans and Borrowings*	759,477	263,449	262,619	216,599	16,808
Amounts Due to Related Parties	231,538	231,538	-	-	-
Lease Liabilities	176,485	26,472	25,735	63,369	60,909
	1,342,646	696,423	288,354	279,968	77,717
31 December 2018		Carrying Amount	0-12 Months	1-2 Years	2-5 Years
Group		MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Liabilities (Non- Derivative)					
Trade and Other Payables		559,313	797,613	-	-
Loans and Borrowings*		657,609	146,215	480,554	30,840
Amounts Due to Related Parties		444,369	444,369	-	-
		1,661,291	1,388,197	480,554	30,840

It is not expected that the cash flows included in the maturity analysis could occur significantly earlier, or at significantly different amounts.

31 December 2019	Carrying Amount	0-12 Months	1-2 Years	2-5 Years	5< Years
Company	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Liabilities (Non - Derivative)					
Trade and Other Payables	169,783	174,964	-	-	-
Loans and Borrowings*	759,477	263,449	262,619	216,599	16,808
Amounts Due to Related Parties	231,870	231,538	-	-	-
Lease Liabilities	176,485	26,472	25,735	63,369	60,909
	1,337,615	696,423	288,354	279,968	77,717
31 December 2018		Carrying Amount	0-12 Months	1-2 Years	2-5 Years
Company		MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Liabilities (Non - Derivative)					
Trade and Other Payables		550,705	770,757	-	-
Loans and Borrowings*		657,609	146,215	480,554	30,840
Amounts Due to Related Parties		444,369	444,369	-	-
		1,652,683	1,361,341	480,554	30,840

* Excluding Interest Payables

31 **FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)**
Trade and Other Receivables (Continued)

(iii) Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates and interest rates will affect the Group's/ the Company's income. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return.

(a) Interest rate risk

Profile

At the reporting date, the interest rate profile of the Group's/ the Company's interest-bearing financial instruments was:

	Group		Company	
	Carrying Amount		Carrying Amount	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Variable Rate Instruments				
Financial Assets	588,963	354,936	367,650	212,409
Financial Liabilities	(759,477)	(657,609)	(759,477)	(657,609)
	(170,514)	(302,673)	(391,827)	(445,200)

Cash flow sensitivity analysis for variable rate instruments

A change of 100 basis points in interest rates at the reporting date would have decreased / (increased) the profit of the Group and Company by the amounts shown below. This analysis assumes that all other variables, in particular foreign currency rates, remain constant. The analysis is performed on the same basis for 2018.

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
100 Basis points increase in interest rate	7,595	6,576	7,595	6,576
100 Basis points decrease in interest rate	(7,595)	(6,576)	(7,595)	(6,576)

(b) Exposure to Currency Risk

The Group's exposure to foreign currency risk is as follows based on notional amounts:

Group	31/12/2019		31/12/2018	
	US\$ "000"	Euro "000"	US\$ "000"	Euro "000"
Cash and Cash Equivalents	27,631	158	8,888	141
Trade and Other Receivables	3,333	-	2,788	-
Trade and Other Payables	(1,995)	-	4,036	-
Gross statement of financial position exposure	28,969	158	15,711	141

31 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)
(iii) Market risk (Continued)
(b) Exposure to Currency Risk (Continued)

The following significant exchange rates were applied during the year:

	Average Rate		Reporting Date Spot Rate	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
1 MVR. : US\$	0.065	0.065	0.065	0.065
1 MVR. : Euro	0.056	0.056	0.057	0.057

In respect of the monetary assets and liabilities denominated in MVR, the Company has a limited currency risk exposure on such balances since the Maldivian Rufiyaa is pegged to the US Dollar within a band to fluctuate within $\pm 20\%$ of the mid-point of exchange rate.

(iv) Accounting Classifications and Fair Values

The following table shows the carrying amounts and fair values of financial assets and financial liabilities, including their level in the fair value hierarchy.

Group	Carrying amount			Fair value		
As at 31 December 2019	Financial assets at amortized cost	Other financial liabilities	Total	Level 1	Level 2	Level 3
	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Assets not Measured at Fair Value						
Trade and Other Receivables	430,210	-	430,210	-	-	-
Amounts Due from Related Parties	31,549	-	31,549	-	-	-
Investments	588,963	-	588,963	-	-	-
Cash and Cash Equivalents	578,747	-	578,747	-	-	-
	1,629,469	-	1,629,469	-	-	-
Financial Liabilities not Measured at Fair Value						
Loans and Borrowings	-	759,477	759,477	-	759,477	-
Amounts Due to Related Parties	-	231,538	231,538	-	-	-
Trade and Other Payables	-	174,964	174,964	-	-	-
	-	1,165,979	1,165,979	-	759,477	-
Group	Carrying amount			Fair value		
As at 31 December 2018	Financial assets at amortized cost	Other financial liabilities	Total	Level 1	Level 2	Level 3
	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Assets not Measured at Fair Value						
Trade and other receivable	503,412	-	503,412	-	-	-
Amounts due from Related Parties	38,585	-	38,585	-	-	-
Investments	354,936	-	354,936	-	-	-
Cash and Cash Equivalents	1,256,531	-	1,256,531	-	-	-
	2,153,464	-	2,153,464	-	-	-

31 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)
 (iv) Accounting Classifications and Fair Values (Continued)

Group	Carrying amount			Fair value		
	Loans and Receivables	Other financial liabilities	Total	Level 1	Level 2	Level 3
As at 31 December 2018	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Liabilities not Measured at Fair Value						
Loans and Borrowings	-	657,609	657,609	-	657,609	-
Amounts Due to Related Parties	-	444,369	444,369	-	-	-
Trade and Other Payables	-	779,365	779,365	-	-	-
	-	1,881,343	1,881,343	-	657,609	-

The Group has not disclosed the fair values for financial instruments when their carrying amounts are a reasonable approximation of fair value.

The following table shows the carrying amounts and fair values of financial assets and financial liabilities, including their level in the fair value hierarchy.

Company	Carrying Amount			Fair Value		
	Financial assets at amortized cost	Other financial liabilities	Total	Level 1	Level 2	Level 3
As at 31 December 2019	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Assets not Measured at Fair Value						
Trade and Other Receivables	433,005	-	433,005	-	-	-
Amounts Due from Related Parties	-	-	-	-	-	-
Investments	367,650	-	367,650	-	-	-
Cash and Cash Equivalents	554,069	-	554,069	-	-	-
	1,354,724	-	1,354,724	-	-	-
Financial Liabilities not Measured at Fair Value						
Loans and Borrowings	-	759,477	759,477	-	759,477	-
Amounts Due to Related Parties	-	231,870	231,870	-	-	-
Trade and Other Payables	-	169,783	169,783	-	-	-
	-	1,161,130	1,161,130	-	759,477	-

31 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)
 (iv) Accounting Classifications and Fair Values (Continued)

Company	Carrying amount			Fair value		
	Loans and Receivables	Other financial liabilities	Total	Level 1	Level 2	Level 3
As at 31 December 2018	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Financial Assets not Measured at Fair Value						
Trade and other receivable	495,597	-	495,597	-	-	-
Investments in Fixed Deposits	212,409	-	212,409	-	-	-
Cash and Cash Equivalents	1,907,391	-	1,199,385	-	-	-
	1,907,391	-	1,907,391	-	-	-
Financial Liabilities not Measured at Fair Value						
Loans and Borrowings	-	657,609	657,609	-	657,609	-
Amounts Due to Related Parties	-	444,369	444,369	-	-	-
Trade and Other Payables	-	770,757	770,757	-	-	-
	-	1,872,735	1,872,735	-	657,609	-

The Group has not disclosed the fair values for financial instruments when their carrying amounts are a reasonable approximation of fair value.

(v) Capital Management

The Group's objectives when managing capital are to safeguard the group's ability to continue as a going concern in order to provide return for shareholders and benefits for other stakeholders and to maintain an optimal capital structure to reduce the cost of capital. In order to maintain or adjust the capital structure, the Group may adjust the amount of dividends paid to Shareholders, return capital to Shareholders, issue new shares or sell assets to reduce debt.

Consistent with others in the industry, the Group monitors capital on the basis of the gearing ratio. Net debt is calculated as total borrowings (including borrowings, trade and other payables and current tax liabilities as shown in the consolidated statement of financial position) less cash and cash equivalents. Total capital is calculated as 'equity' as shown in the consolidated statement of financial position plus net debt.

	Group		Company	
	31/12/2019	31/12/2018	31/12/2019	31/12/2018
	MVR"000"	MVR"000"	MVR"000"	MVR"000"
Total liabilities	1,732,635	2,053,139	1,728,966	2,046,135
Less: Cash and cash equivalent	(578,038)	(1,256,531)	(553,374)	(1,199,385)
Net debt	1,154,597	796,608	1,175,592	846,750
Total equity	1,356,587	1,233,588	1,223,204	1,110,513
Total capital employed	2,511,184	2,030,196	2,398,796	1,957,263
Gearing	46%	39%	49%	43%

32 EVENTS SUBSEQUENT TO THE REPORTING DATE

No circumstances have arisen since reporting date which require adjustments to / or disclosure in the consolidated and separate financial statements.

33 INVESTMENT IN SUBSIDIARY

	Country of Incorporation	No. of Shares		Shareholding	
		31/12/2019	31/12/2018	31/12/2019	31/12/2018
WARF Telecom International Private Limited	Republic of Maldives	211,331,250	211,331,250	65%	65%

34 CONTINGENT LIABILITIES

34.1 The Maldives Inland Revenue Authority ("MIRA") through their notice of assessment dated 28 June 2018 has instructed the Company to pay an additional business profit tax of MVR 16,775,603/- and accrued interest thereon amounting to MVR 2,641,060/- based on the business profit tax audits carried out for the years of 2013, 2014 and 2015. The Company has filed an objection against the same on 9 September 2018. However, the Company has filed an appeal against the decision of MIRA to the Tax Appeals Tribunal of Maldives on 7 March 2019.

34.2 A related entity of the Group has filed a case in the Civil Court of Maldives against the Company alleging a breach of contract and claiming damages. The first instance the Civil Court has issued a judgment in favour of the related entity, that the Company pays the sum of MVR 67 Million as damages within 4 months from the date of the judgment (i.e. 25 December 2018). The Company has appealed the judgement given by the Civil Court in the High Court of Maldives on 9 January 2019 and the second hearing of the case was held on 16 July 2019 where the Company has submitted part of its appeal pursuant to the constitutional right of appeal in Article 56 of the Constitution.

The Board of Directors of the Company is confident that the High Court's judgments in respect of the appeal will be favourable to the Company on the grounds that there are numerous issues relating to jurisdiction of the Civil Court to hear the case, incorrect application of the law (Law of Contracts, Arbitration Act), applicable precedents of higher courts not being followed, incorrect interpretation of the Agreement, reliance on incorrect facts as well as procedural issues. Further, the Civil Court's judgment is subject to appeal at the High Court and finally at the Supreme Court, with the latter having determined in 2011/SC-SJ/04 that stay of enforcement of the judgment being appealed is an expected principle of civil procedure for exercise of the constitutional right of appeal to the fullest extent, the Group expects that a stay order will be issued in due course on the judgment of the Civil Court and thus no provision has been made in the financial statements with respect to the Civil Court's judgment.

There are no other contingent liabilities outstanding as at the reporting date, which require disclosure in the consolidated and separate financial statement other than above.

35 COMPARATIVE FIGURES

Comparative figures have been reclassified wherever appropriate to confirm with the current year presentation.

36 COMMITMENTS

36.1 Capital Commitments

The Group/ the Company have entered into contract to purchase / construct property, plant and equipment and intangible assets of MVR. 104,334,725/- as at 31st December 2019 (2018: MVR. 119,046,045/-).

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RELATED PARTY TRANSACTIONS

Name of the Related Party	Relationship	Nature of the Transaction	Amount		Balance Outstanding Due from/ (to)	
			31/12/2019	31/12/2018	31/12/2019	31/12/2018
			MVR"000"	MVR"000"	MVR"000"	MVR"000"
Ooredoo Group LLC	Affiliate	Expenses on Behalf	(18,800)	(19,713)	(11,747)	(16,772)
	Company	Repayment	23,825	6,415	-	-
Ooredoo IP LLC	Affiliate	Brand license fee	(30,204)	(28,651)	(13,863)	(6,350)
	Company	Withholding Tax paid	3,017	2,865	-	-
		Repayment	19,674	31,667	-	-
Ooredoo Kuwait	Intermediate	No Transactions	-	-	(148,219)	(148,219)
	Parent	-	-	-	-	
Wataniya International Fz-LLC	Immediate	Management Fee	(56,696)	(53,978)	(57,709)	(273,028)
	Parent	Withholding Tax paid	5,663	5,398	-	-
	Company	Interest Accrual	-	(34,591)	-	-
		Conversion to Loan and Borrowings	173,656	-	-	-
		Repayment	92,696	518,144	-	-
Focus Infocom Private Limited	Affiliate	Lease Line Charges	-	21,169	36,120	44,930
	Company	Repayment	(8,810)	(8,224)	-	-
WARF Telecom International Private Limited	Subsidiary	Management Fee	2,583	-	(332)	-
		Expenses on behalf of WARF	(35,119)	-	-	-
		Expenses on behalf of OMPLC	9,459	-	-	-
		Repayments	22,746	-	-	-

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Transactions with Key Management Personnel

The Board of Directors of the Company are the members of the key management personnel. The Company has paid MVR 1,724,000/- as emoluments to the key management personnel during the year ended 31 December 2019 (for the year ended 31 December 2018: MVR 2,867,246/-).

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OPERATING SEGMENTS

The Chief Operating Decision Maker (CODM) of the Group is the Chief Executive Officer (CEO) and the Managing Director of the Group/ the Company. The CEO and Managing Director considers the performance of the Group/ the Company as a whole considering the total operations of the Group/ the Company as one segment in assessing the performance of the Group/ the Company and making decisions about the resource allocation within the Organization.

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DIRECTOR'S RESPONSIBILITY

The Board of Director's of the Company is responsible for the preparation and presentation of these consolidated and separate financial statements.



ACKNOWLEDGEMENTS

The Management and the Board of Directors extends their heartfelt congratulations to all our Stakeholders, our shareholders, customers, suppliers, bankers, legal advisors and auditors of the Company, for their efforts in achieving new milestones and taking the business to greater heights. The Board extends their appreciation especially towards our esteemed shareholders for their continued support and confidence in our team to conclude a successful year.

The Board of Directors also extends their appreciation and gratitude to the management and all employees who have worked tirelessly to achieve the Company's goals and to accomplish its targets.

The Company highlights the continued assistance and support extended in 2019 by the Ministry of Communication, Science and Technology, the Ministry of Economic Development, the Communications Authority of the Maldives, the Maldives Monetary Authority, the Capital Market Development Authority, the Maldives Stock Exchange, the Maldives Securities Depository and all government institutions for their support to Ooredoo Maldives in 2019 and throughout its time in the Maldives.

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